



Inclusive
COLLECTION

Welcome!

As a trusted travel advisor, Hyatt's Inclusive Collection recognizes you have an important responsibility. You help clients connect with those that matter most and create life-long memories. Together we will create the best moments of your clients' lives with immersive, elevated experiences where everything is seamlessly included from start to finish. We believe every moment is worth celebrating. That's why we've designed the perfect places for every style and stage of life. There is a brand for every step of your clients' journey. Let's help them celebrate the big things, the little things and everything in between.



IMPRESSION ISLA MUJERES BY SECRETS



SECRETS MAROMA BEACH RIVIERA CANCUN



DREAMS VISTA CANCUN GOLF & SPA RESORT



SUNSCAPE DORADO PACIFICO IXTAPA

INCLUSIVE COLLECTION

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BY SECRETS

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HYATT ZILARA®

ZOETRY®
WELLNESS & SPA RESORTS

SECRETS®
Resorts & Spa

breathless®
RESORTS & SPAS

DREAMS®
Resorts & Spa

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vivid
HOTELS & RESORTS

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Top 10 Reasons Travel Advisors Love Inclusive Collection

1 AWARD-WINNING RESORTS

With accolades across 10 brands, 100+ luxury resorts and 39 destinations, there's a perfect match for each of your client's budgets, style and size.

2 CONFIDANT COLLECTIVE

A suite of best-in-class tools to help you succeed, including our advisor site, learning program, *Confidant Learning*, monthly newsletter, *Confidant Connect* and rewards program, *Confidant Rewards*. Log on daily to stay "in-the-know" of all things Inclusive Collection.

3 CONFIDANT LEARNING

Become a *Certified Confidant*. Learn what sets the Inclusive Collection apart through an interactive education program designed to give you the expert advantage. Training is designed to help you find the perfect location, brand and resort for each client.

4 CONFIDANT REWARDS

The most comprehensive travel advisor loyalty program in the industry that rewards your hard work with travel, gift cards, deluxe merchandise and so much more! Rewards you want, rewards you deserve!

5 BOOK DIRECT TO EARN MORE

Advisors, your loyalty deserves to be recognized. Book direct to ensure you earn all the latest available advisor incentives directly from Inclusive Collection.

6 SALES TEAM

Knowledgeable BDM's and Sales Support Team offer unparalleled industry and advisor experience to understand what matters most to you, anticipate your needs and add value to your business.

7 EXPANDING RESORT PORTFOLIO

New venues, in the most desired, beachfront and tropical locations impress even the most discerning guests and inspire your clients. There is a brand for everyone including options for adults, couples and families, we have something for everyone.

8 ALL-INCLUSIVE LUXURY

Exclusive resort inclusions- *Endless Privileges*®, and *Unlimited-Luxury*® – elevate your clients' vacations with pool and beach wait service, no wristbands and no restaurant reservations required.

9 ONLINE RESOURCES

Access to selling tips and information from our Resources page on *Confidant Collective* including our media site, resort guides, ready to go marketing, Promo in a Bag, resort contacts and travel advisor rates.

10 RIGOROUS HEALTH & SAFETY PROTOCOLS

A best-in-class *CompleteClean* Verification™ program gives guests a premium level of care and peace of mind throughout the trip.

VISIT CONFIDANT.HYATTINCLUSIVECOLLECTION.COM TO BECOME A *CERTIFIED CONFIDANT*.

INCLUSIVE COLLECTION



MEET YOUR SALES TEAM

Please find our Business Development Managers matched with their corresponding map-coverage color below.

CANADA

 BRIAN JOSEPH



Business Development Manager
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Niagara Region
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 ORELBY VIGOA



Business Development Manager
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Quebec, Atlantic Canada
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450-210-0171

  SCOTT REID



Business Development Manager
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HEATHER KEARNS

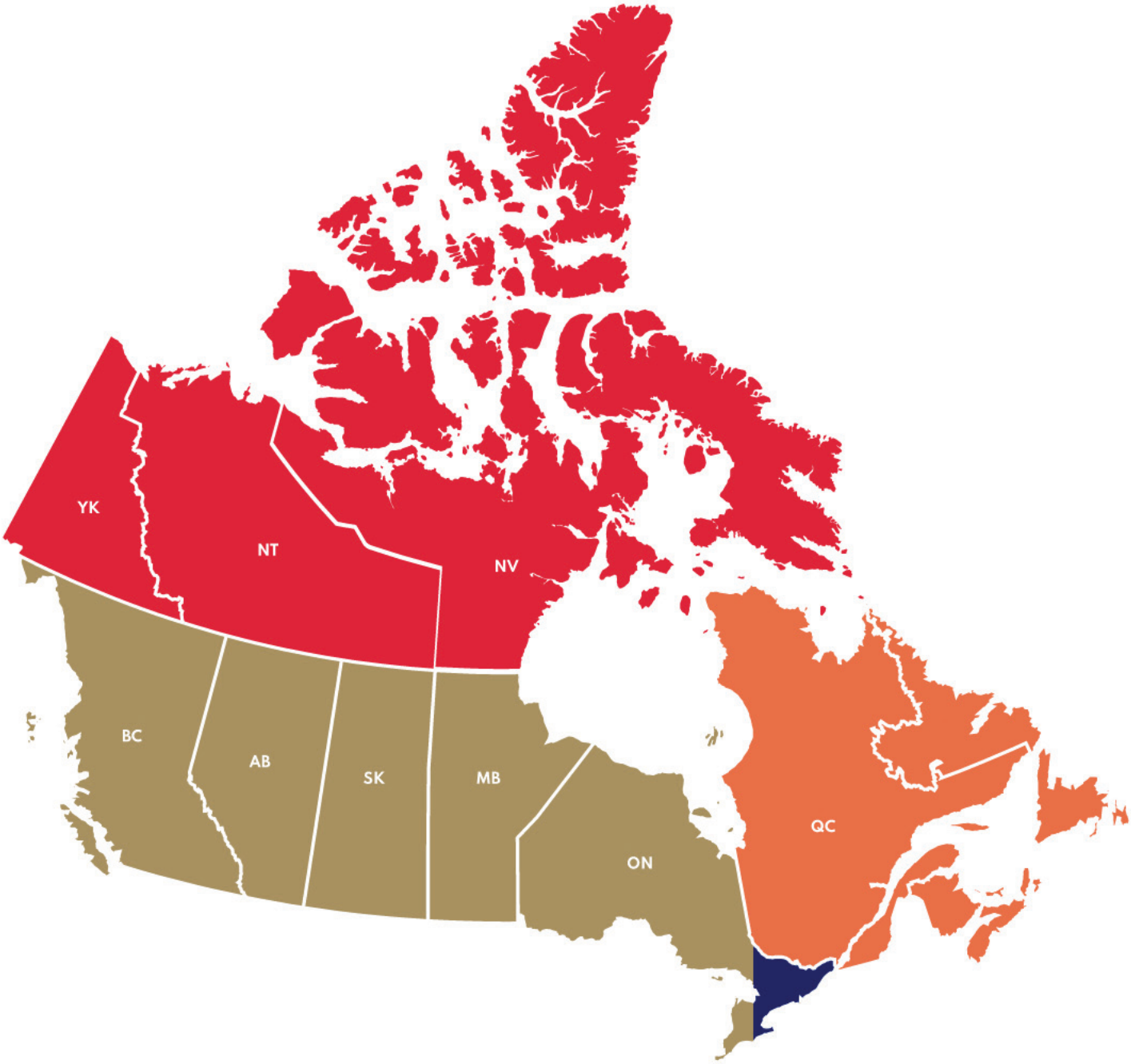


Leisure Groups
Business Development Manager
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heather.kearns@hyatt.com
249-733-2751

KARLA LAURENZANA



Luxury Business
Development Manager
karla.laurenzana@hyatt.com
647-674-2447





CONTACTS

For a list of key contact emails by resort, please click below



Our Inside Sales Support Team offers unparalleled industry and advisor support. Please contact our Inside Sales Team at sales@hyattic.com for assistance with:

Confidant Collective Registration & Profile Assistance:

- Help with setting up and customizing advisor profiles.
- Assistance with registration processes and troubleshooting.

CONFIDANT RATES

- Explanation of various rates, including Day Pass options and site inspection details.
- Support in understanding rate structures and booking processes.

CONFIDANT REWARDS

- Guidance on how advisors can earn and redeem rewards.
- Assistance with tracking rewards and benefits.

CONFIDANT LEARNING

- Access to training resources and materials.
- Support in navigating educational modules and certifications.

Communication Support:

- Assistance with general inquiries about Hyatt's Inclusive Collection Resorts.
- Handling client and advisor requests efficiently.



Inquiries about commissions on direct booking?
commissions@hyattic.com

CLICK TO MEET YOUR SALES TEAM

Inclusive Collection has a world – wide Sales Team including Business Development Managers to support travel advisors in U.S., Canada and the U.K.

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RESORTS

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Celebrate Every Moment™

Life is a series of moments. What we do with each one matters. We believe every moment is worth celebrating. That's why we've designed the perfect places for you to celebrate the big things, the little things, and everything in between. Let our beautiful destinations become your special places. Places where you feel connected to those who matter most. And we'll be there every step of the way to make you feel right at home. With Inclusive Collection, moments become lifetime memories.

Our Values

PERSONAL

We make personal connections. Our goal is to make people feel special. From our warm welcome home greeting to remembering a favorite drink, every moment is created with the guest in mind. It's how we help create lifelong memories and friendships.

INNOVATIVE

Living without limitations applies to how we do business. We're constantly changing to appeal to the ever-changing needs of our guests. We've transformed the way our industry sees customer service, gourmet gastronomy and entertainment. And, once we've raised the bar, we challenge ourselves to raise it again. Our goal is not to be different but to always be better.

PASSIONATE

We do everything with passion. We actively chase our dreams and inspire others to do the same. We love what we do, are always encouraging and on the lookout for a new moment to celebrate. We pursue having a good time even if that means perfecting the art of doing nothing at all.

FREEING

Our resorts are places for people to relax, get away from the worries of the outside world and be themselves. We attend to every need and strive to exceed expectations. With Inclusive Collection, the only thing to worry about is making the most of every moment with those who matter most.

Our Brands

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	<p>CURATED Moments</p> <p>Intimate boutique resorts for adults, offering lavish luxury with exquisite care and epicurean artistry</p>		<p>CONNECTED Moments</p> <p>Delightful resorts designed for families with guests of all ages to connect and create memories that last a lifetime</p>
	<p>REJUVENATING Moments</p> <p>Stunning resorts for adults, boasting pure relaxation, heartfelt service, global culinary offerings and unexpected adventures</p>		<p>ENRICHING Moments</p> <p>Boutique resorts for discerning travelers, reflecting a thoughtful combination of layered stories, soul and design</p>
	<p>ROMANTIC Moments</p> <p>Idyllic resorts for adults, infused with an extra measure of romance, indulgence and pampering</p>		<p>SOCIAL Moments</p> <p>Lively resorts devoted to engaging experiences for adults, inspired by trending art, culture, fashion and music</p>
	<p>TREASURED Moments</p> <p>Picture-perfect resorts providing the ideal backdrop for family time together or intimate time alone</p>		<p>JOYFUL Moments</p> <p>Relaxed resorts designed for adults, offering casual comforts filled with simple pleasures where custom meets convenience and living well is effortless</p>
	<p>UNFORGETTABLE Moments</p> <p>Fresh, modern and minimalistic hotels and resorts offering tailor-made experiences suited for every traveler and family's style</p>		<p>FUN Moments</p> <p>Vibrant resorts that take fun to the next level in a colorful, worry-free background loaded with activities for everyone in the family</p>

We invite you to discover the Inclusive Collection – unique resort brands designed for every lifestyle and stage of life. Whether you're seeking a dream vacation, a flawlessly executed meeting or the ultimate destination wedding, we offer the perfect places to create lifetime memories. Explore our beautiful beach destinations throughout Mexico, the Caribbean, Central America, Europe and South America. Choose your travel style, indulge during your stay and Celebrate Every Moment.™

Bulgaria | Colombia | Costa Rica | Curaçao | Dominican Republic | Greece | Jamaica | Mexico | Panama | Portugal | Spain | St. Lucia | St. Martin



Inclusive
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CONFIDANT COLLECTIVE

Become An Inclusive Collection *Certified Confidant* TODAY.

WHAT ARE YOU WAITING FOR?

Ensure that you not only have the tools and resources available to grow your business, with *Confidant Learning*, but also get rewarded with **Confidant Rewards!** Rewards you want, rewards you deserve!

Make sure you are a *Certified Confidant*, have completed *Confidant Learning*, and have opted into *Confidant Rewards* to ensure you win prizes, can attend webinars, FAMS, and are invited to exciting VIP concerts, events, professional baseball games and informative LIVE training sessions. They are all exclusively for Inclusive Collection *Certified Confidants*.

Get started today!

A Comprehensive Suite of Best-in-class Tools Designed to Help You Succeed.



CONFIDANT LEARNING

Become a *Certified Confidant* — learn what sets the Inclusive Collection apart through an interactive education program designed to give you the expert advantage.



CONFIDANT REWARDS

Unlock Endless Rewards — start earning the next level of benefits and rewards for both you and your clients to give you a competitive edge.



CONFIDANT CONNECT

Get Exclusive Insights — stay ahead of the curve with our Inclusive Collection bi-monthly newsletter, *Confidant Connect*, which features the latest products, advisor incentives and upcoming webinars.

Become an Inclusive Collection *Certified Confidant*.

GET STARTED TODAY | confidant.hyattinclusivecollection.com



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Welcome to the Inclusive Collection *Confidant Collective*.

A suite of advisor tools including an expanded advisor site, learning platform, marketing assets and rewards program.

CONFIDANT LEARNING



Inclusive Collection online
educational platform and webinars

CONFIDANT REWARDS



Inclusive Collection
loyalty program

CONFIDANT CONNECT



Bi-Monthly Inclusive
Collection e-newsletter

Navigating the Inclusive Collection Advisor Site

REGISTRATION

Register to get started.

HOMEPAGE

Learn what makes Inclusive Collection
the right choice for you and your clients.

REWARDS

The most comprehensive travel
advisor loyalty program in the
industry. Rewards you want,
rewards you deserve!

OFFERS

Be in the know of all current exclusive
advisor and consumer offers.

EDUCATION

An interactive education
platform designed to give
you the expert advantage.

TRAVEL

There are several programs including
confidant rewards, confidant advisor rates
and resort day passes that assist in making
your vacations memorable, as well as the
chance to conduct business while you're
away, for the ideal work-life balance.

NICHE TRAVEL

Resources for special travel such
as destination weddings, romance,
social groups and special events.
Plus, find our NEW Ten Top series
that showcases some of the best
features of Inclusive Collection resorts.

RESOURCES

A central location for advisor information
on marketing, social media tools, webinars,
sales contacts and brand personas to help
you qualify your sale.

NEWS

Stay caught up with official statements,
certifications, notifications and awards.

FAQ'S

Have a question for Inclusive Collection?
Ask it here!



Scan Here For Digital Version
confidant.hyattinclusivecollection.com

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CONFIDANT *REWARDS*

TIERS & BENEFITS

Unlock new *Confidant Rewards* perks with each tier earned.

	INCLUSIVE INVESTOR	INCLUSIVE INSIDER	INCLUSIVE INFLUENCER	INCLUSIVE ICON
PERKS				
Birthday Email with Points	✓	✓	✓	✓
POINTS				
Advisors earn 1 point for every \$2*	✓	✓	✓	✓
10% More Points		✓		
20% More Points			✓	
30% More Points				✓
PROMOTIONS				
Monthly Incentives & Promotions	✓	✓	✓	✓
2 Exclusive Promotions a Year		✓		
3 Exclusive Promotions a Year			✓	
4 Exclusive Promotions a Year				✓
Exclusive Redemption Items			✓	✓
ADVISOR TRAVEL BENEFITS				
Access to Advisor Rates up to 20% OFF or more!	✓			
Access to Advisor Rates up to 35% OFF or more!		✓	✓	✓
Influencer Advisor Travel Status			✓	
Icon Advisor Travel Status				✓

*All direct bookings will always earn double points

Inclusive Collection Investor:

Travel Advisors that pass our online learning program with at least 85% of 10 core classes, plus have 0–49 Room Nights registered and traveled in *Confidant Rewards*.

Inclusive Collection Insider:

Travel Advisors that pass our online learning program with at least 85% of 10 core classes, plus have 50–249 Room Nights registered and traveled in *Confidant Rewards*.

Inclusive Collection Influencer:

Travel Advisors that pass our online learning program with at least 85% of 10 core classes, plus have 250–499 Room Nights registered and traveled in *Confidant Rewards*.

Inclusive Collection Icon:

Travel Advisors that pass our online learning program with at least 85% of 10 core classes, plus have 500+ Room Nights registered and traveled in *Confidant Rewards*.

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Click on the links below to access invaluable resources and other pertinent information regarding Inclusive Collection brands and resorts.



The Media Site is the central location for Inclusive Collection informational resources. It provides access to invaluable tools such as resort images, logos, video footage, promotional resources, resort product guides and other pertinent information regarding brands and resorts.



The Inclusive Collection has a brand and resort for every moment, and a team of passionate people dedicated to making each of those moments special. Discover the amazing amenities included with our beautiful destinations throughout Mexico, the Caribbean, Central America and Europe.



The Romance eGuide is organized the way couples plan their celebration – from choosing a destination to matching their style and budget with one of our brands, packages and specific resorts. And, all with the look and feel of a real, page-turning publication without the paper.



The Inclusive Collection has the largest portfolio of all-inclusive luxury resorts and our footprint continues to expand to the best beach destinations globally, including Europe!

INCLUSIVE COLLECTION

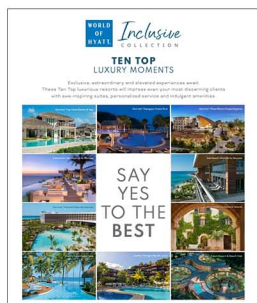




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TEN TOP

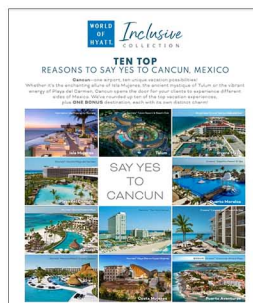
There are so many special reasons to travel that we want to feature these unique niche and special offerings that the Inclusive Collection resorts have to offer for you and your clients. Click and browse through our TEN TOP series of golf destinations, luxury moments, rooftops, and more!



**TEN TOP
LUXURY
MOMENTS**



**TEN TOP
PREFERRED
CLUBS**



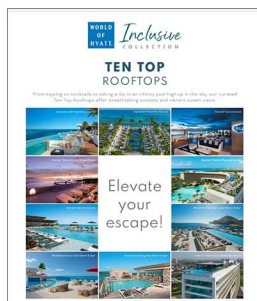
**TEN TOP
REASONS TO SAY YES
TO CANCUN, MEXICO**



**TEN TOP
GOLF
DESTINATIONS**



**TEN TOP
PICKLEBALL
COURTS**



**TEN TOP
ROOFTOPS**



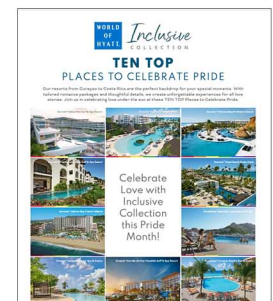
**TEN TOP
SPAS**



**TEN TOP
PLACES TO POP
THE QUESTIONS**



**TEN TOP
WEDDING
DESTINATIONS**



**TEN TOP
PLACES TO
CELEBRATE PRIDE**

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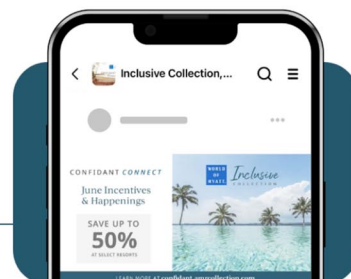


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Let's Get
SOCIAL!



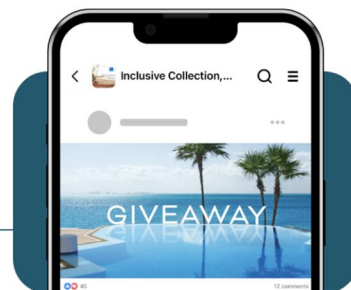
Stay up to date on news,
incentives and promotions



Access advisor social media
training guides and ready to
go marketing banners



Participate in exclusive
contests & giveaways!



Join Inclusive Collection, part of World of Hyatt Travel Advisors Facebook group today to get the latest updates and exclusive contests, ask resort questions for your clients and learn tips and tricks about Inclusive Collection.

JOIN NOW

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