

An aerial photograph of the Fairmont Mayakoba resort. The resort features several multi-story buildings with thatched roofs, surrounded by dense tropical vegetation. A calm lagoon in the foreground has a small boat with a white canopy. In the background, a green golf course and the turquoise ocean under a blue sky with light clouds are visible.

Fairmont

MAYAKOBA

PRIVILEGED LOCATION IN THE RIVIERA MAYA





Security Alert - Update 4: Ongoing Security Operations - U.S. Mission Mexico (February 23, 2026)

Locations:

- Jalisco State (including Puerto Vallarta, Chapala, and Guadalajara)
- Baja California State (including Tijuana, Tecate, and Ensenada)
- Nayarit State (including the Nuevo Nayarit/Nuevo Vallarta area near Puerto Vallarta)
- areas of Colima, Guanajuato, Guerrero, Estado de Mexico, Michoacan, Nuevo Leon, Oaxaca, Puebla, Queretaro, San Luis Potosi, Veracruz, and Zacatecas states

Event: Due to ongoing security operations and related road blockages and criminal activity, U.S. citizens in specific locations in Mexico are urged to shelter in place. U.S. government staff in Guadalajara (Jalisco), Puerto Vallarta (Jalisco/Nayarit), Ciudad Guzman (Jalisco), Tijuana (Baja California), Chiapas, and Michoacan are sheltering in place until all blockades are cleared, and we urge U.S. citizens to do the same.

While incidents were reported yesterday, February 22, the situation has returned to normal in the following areas: Quintana Roo State (including Cancun, Cozumel, Playa del Carmen, and Tulum), Sinaloa, and Tamaulipas. Please see the general [Mexico Travel Advisory](#) for additional information on these locations.

All U.S. government staff at Consulate General Monterrey have been directed to remain in the Monterrey metropolitan area, and U.S. government staff have been directed not to travel to Mazatlan through Wednesday, February 25.

FLIGHTS

In Puerto Vallarta, flights continue to be disrupted due to availability of flight crews. The Embassy is in close contact with airlines to monitor their plans.

Help us improve



TRAVEL ADVISORY - UNITED MEXICAN STATES

Level 2 - Exercise increased caution

Also includes areas at levels **1**, **3** and **4**

Date issued: August 12, 2025 - [advisory history](#)

TERRORISM (T) CRIME (C) KIDNAPPING OR HOSTAGE TAKING (K)

Exercise increased caution in **Mexico** due to **terrorism, crime, and kidnapping.**

Advisory summary

- Many violent crimes take place in Mexico. They include homicide, kidnapping, carjacking, and robbery. There is a risk of terrorist violence, including terrorist attacks and other activity in Mexico. Visit the U.S. Department of State's [country reports on terrorism](#) to learn more.
- The U.S. government has limited ability to help in many parts of Mexico. U.S. government employees are not allowed to travel to certain high-risk areas.
- Due to security risks, U.S. citizens should follow the same restrictions as U.S. government employees while traveling.
- Emergency services are limited or unavailable in remote or rural areas.
- If you encounter a road checkpoint, you should comply. Fleeing or ignoring instructions can lead to you being hurt or killed.

Scroll to review full advisory

TRAVEL ADVISORY LEVELS

- 1** Exercise normal precautions
- 2** Exercise increased caution
- 3** Reconsider travel
- 4** Do not travel



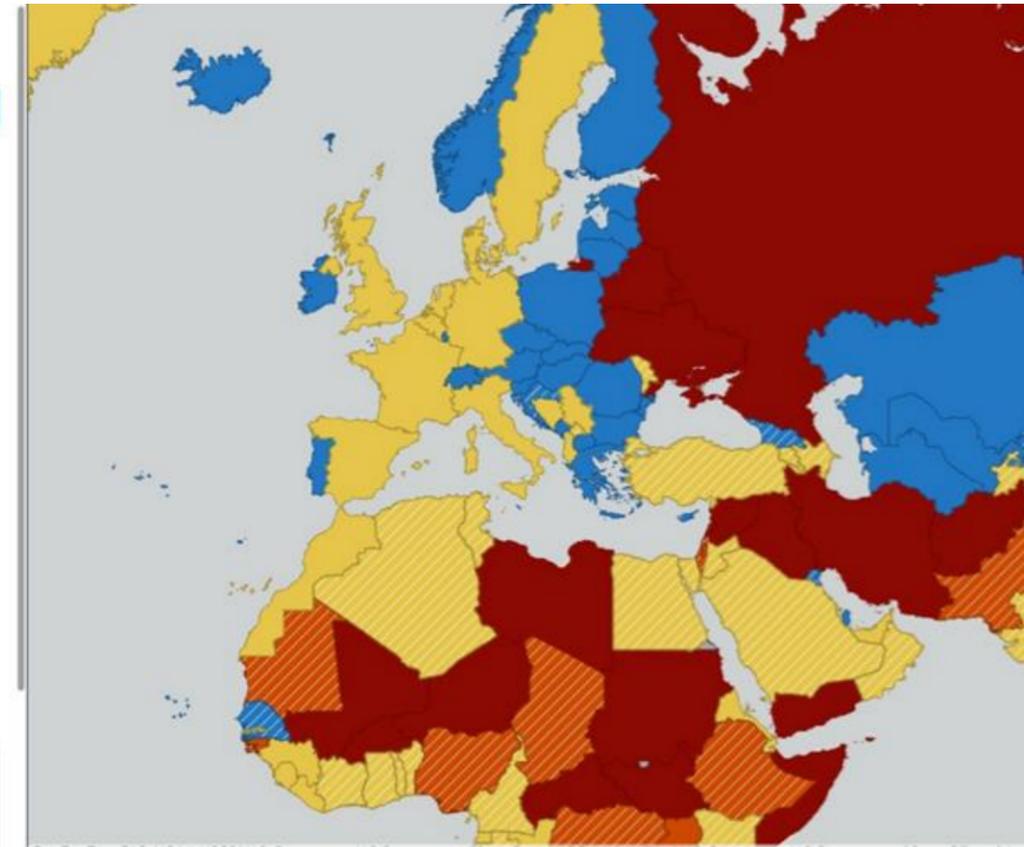
Search for a country, territory, a U.S. Embassy or a U.S. Consulate

For Example: France or U.S. Embassy Tokyo

Find countries by travel advisory levels

- Level 1 - Exercise normal precautions
- Level 1 - Contains areas with higher security risk
- Level 2 - Exercise increased caution
- Level 2 - Contains areas with higher security risk
- Level 3 - Reconsider travel
- Level 3 - Contains areas with higher security risk
- Level 4 - Do not travel

- Embassies serve as the U.S. government headquarters abroad, usually located in a country's capital city.
- Additional government locations abroad provide



MAYAKOBA PROPERTY



-  Bike Station
-  Diving Center
-  Transportation Station (Tatitch)
-  Nature Trail
-  Kids Club
-  Smoking area

-  Water Dispenser
-  Motor Lobby
-  Non-Motorized Activities
-  Pool
-  Dock Station

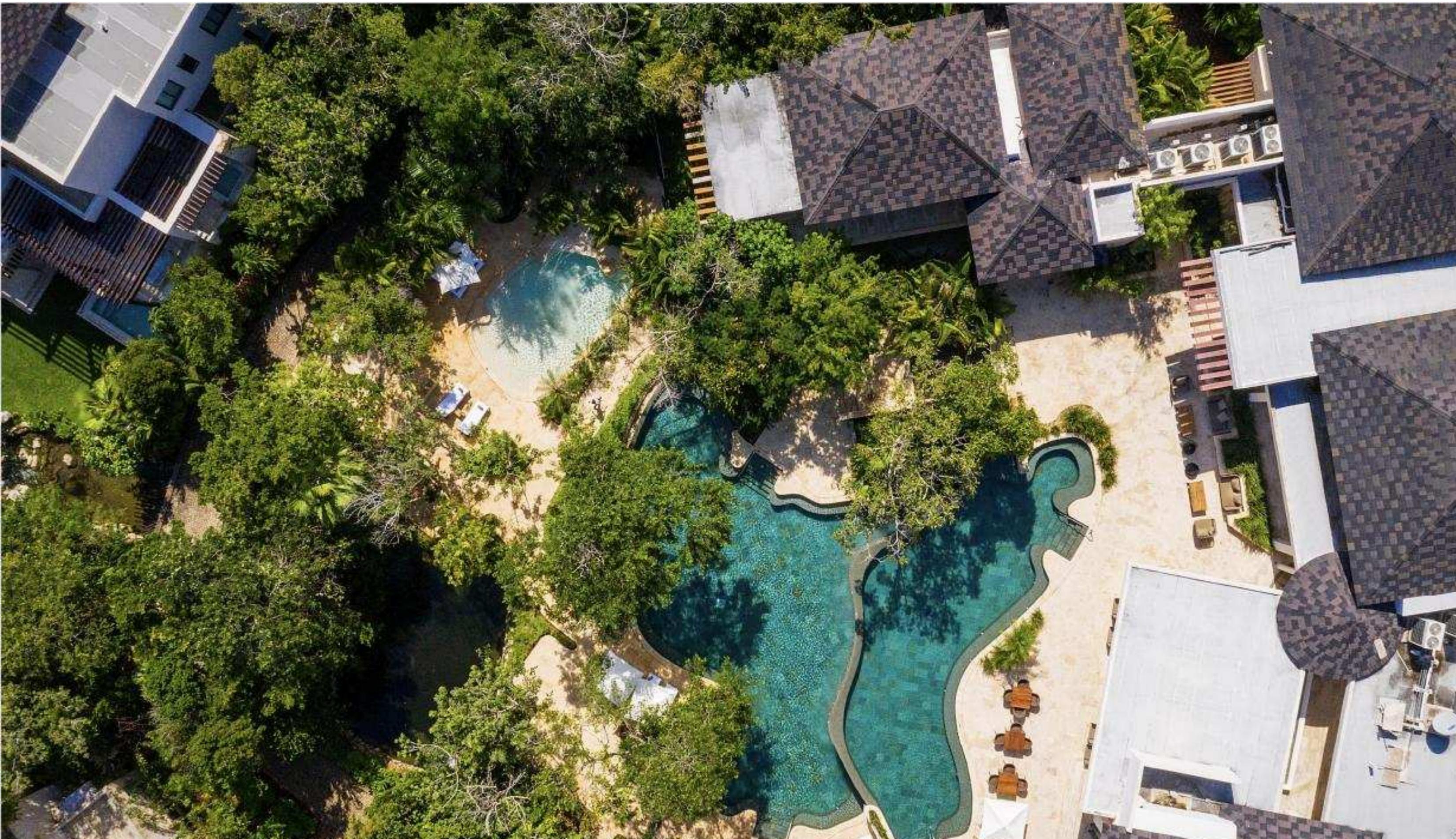
1. Hix Bar & Lobby Lounge
2. Tauro Steakhouse
3. Nook Boutique
4. Bambú / Building and bambú pool
5. Convention Center
6. Terraza Lawn
7. Fairmont Spa & Fitness Center
8. Isla Lawn
9. El Camaleón Golf Course
10. Ki' Korean BBQ
11. Heritage Place

12. Maykana Beach Club
 - A. Aqua pool and cabins
 - B. Cielo Roof top Bar
 - C. Gaia
 - D. Brisas
 - E. Chaká Boutique
13. La Laguna - Mexican Restaurant
14. Bassano - Italian Restaurant
15. Café Maya - coffee shop
16. Las Olas pool and bar
17. Adults Pool
18. Balam Kids club
19. Beach pools

A photograph of a resort building with a stone pillar and a pool, overlaid with a dark green tint. The text 'Fairmont' is written in a large, white, cursive font, centered over the image. Below it, the words 'HERITAGE PLACE' and 'MAYAKOBA' are written in a smaller, white, sans-serif font, also centered.

Fairmont

HERITAGE PLACE
MAYAKOBA











ROOMS

GUEST-ROOMS

Conveniently located next to the main building area are these simple and elegant airy guest rooms. Inspired by the Mexican Caribbean, they are accommodations recently renovated with a spacious and flooded with natural light, overlooking the resort's lush jungle surroundings or Bambú pool area.

CASITAS

Families and couples seeking more space adore these luxe two-story dwellings, facing the clear-water canals that run through our private tropical forest property, the green jungle, or the dramatic beach and ocean scape. Choose various upper and ground-floor options to suit your style.

SUITES

VIP residence-style suites with the ultimate in contemporary style, design, and luxury Retreat to a fashionable perch with wrap-around vistas of the serene fresh-water canals or turquoise Caribbean. With lofty ceilings and private beachfront access, our suites are architectural digest-worthy

	Available	Single Bed	Double Beds
Guest Rooms	81	36	45
Casitas	286	135	132
Suites	34	40	13





GUEST ROOM AMENITIES

- 24-hour in-room dining
- Spa style bathrooms
- Private balconies or terraces
- Daily housekeeping service
- Evening turndown service
- Complimentary newspaper app
- High-speed internet (charges apply)
- Complimentary Wi-Fi
- Tea & coffee service
- In-room safe

DELUXE & SIGNATURE
CASITAS



SIGNATURE
CASITA SUITES



BEACH AREA
CASITA SUITE



BEACH FRONT
SUITE



TORTUGA
SUITE



CAMALEON
SUITE



CORAL
SUITE





CULINARY EXPERIENCES

HIX



TAURO



LA LAGUNA



BASSANO



MAYANA BEACH CLUB



GAIA



BRISAS



FUEGO



CIELO



KI BAR



EXPERIENCES





During the World Cup, Fairmont Mayakoba transforms into a hub of global energy with special match viewings, themed programming, and culinary integrations inspired by participating nations.



SPECIAL EVENTS



Fairmont
MAYAKOBA

Two WORLDS... Two CELEBRATIONS

Experience the captivating transition from Halloween to Día de Muertos with a range of daytime and nighttime events celebrating both holidays.

To make a reservation, please email:
myk.conclerge@fairmont.com or myk.reservations@fairmont.com

EXCLUSIVE GOTHIC DINNER PARTY October 31

Tauro Steakhouse
6:00 PM

*Adults only

Dress code: Gothic

HANAL PIXÁN MAYAN TRADITION (Mayan celebration of Día de Muertos) November 1

Special dinner with Mayan performances

Fuego Restaurant
6:00 PM

Dress code: Catrina/ Catrín

ACTIVITIES
Traditional Mayan workshops, rituals and performances

DÍA DE MUERTOS November 2

Traditional Dinner

La Laguna Restaurant
6:00 PM

Dress code: Catrina/ Catrín

ACTIVITIES
Traditional thematic workshops, altar tour, catrina makeup station and performance

THANKSGIVING



SPECIAL THANKSGIVING DINNER AT LA LAGUNA



THANKSGIVING DINNER ROOM SERVICE (SERVED AT YOUR SUITE)

6:00 pm - 10:00 pm

77 USD

Reservation Required



LOVE AT THE OCEAN

Romantic beach dinner
Reserve a private table for two
7:00pm - 9:00pm

MOVIES AT THE BEACH

Beach
Reservation Required
7:00pm - 10:00pm

**SEASONAL SPECIAL
ICE CREAM**

Café Maya
Pumpkin Latte
All Day

CLAMATOS MICHELADAS

Olas
Prepared (chamoy, with clam or
shellfish, etc.)
12:00pm - 3:00pm

**PROSSECO
SANGRIAS PITCHERS**

Bassano
5:00pm - 10:00pm

BREAKFAST BUFFET

Bassano
8:00am - 11:30am

CHAMPAGNE & SMORE'S

Fuego
7:00pm - 10:00pm
Smore's Complimentary



SPECIAL OF THE DAY

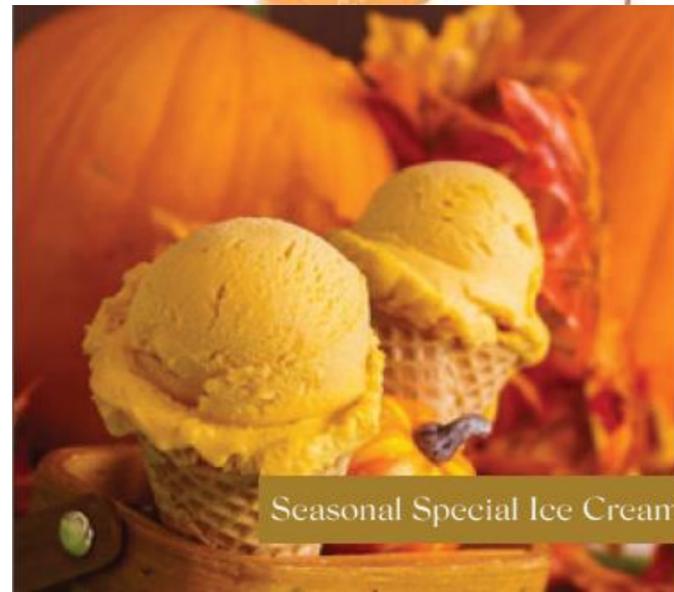
PICCOLO CHEF

*Experience creating
your own pizza
Bassano*

3:00 pm - 4:30 pm
25 USD



Agave Experiences



Seasonal Special Ice Cream

SPECIAL OF THE DAY

**MAESTRO TAQUERO
EXPERIENCE**

La Cantina

2:00pm - 4:00pm
65 USD



December 24

★ **CHRISTMAS EVE**

FESTIVE

Special of the day★



**MEXICAN CHRISTMAS
BUFFET DINNER**

*La Laguna
06:00 pm a 11:00 pm
110 USD*



**7 FISH DINNER
SPECIAL**

*Bassano
5:00 pm a 11:00 pm
120 USD*

December 31

NEW YEAR'S EVE!

Special of the day



NEW YEAR'S EVE PARTY

Maykana Beach

9:00 pm



NEW YEAR'S EVE BUFFET DINNER

La Laguna

6:00pm - 10:00pm

150 USD

An aerial photograph of a sailboat with a large, light-colored sail, sailing on a dark teal ocean. The boat is moving from the upper left towards the lower right, leaving a white wake. The word "ACTIVITIES" is written in a large, white, serif font across the middle of the image, partially overlapping the sailboat. Below the text is a thick white horizontal line.

ACTIVITIES



VAN DUTCH YACHT



BIKES



BOAT GUIDED TOUR



CATAMARAN GUIDED TOUR



PADDLE BOARD



SNORKEL



KIDS CLUB



SEA KAYAKS



KITE SURF



WINDSURF



ARCHERY



CABAÑAS

Escape to the Aqua Pool for an exclusive retreat into luxury. Enjoy private poolside spaces designed for relaxation and indulgence. Our expert chefs prepare special dishes while you unwind in comfort, bathed in sunlight or lounging in shade.

From the moment of your arrival, expect impeccable service, refreshing cocktails, and an atmosphere crafted for memorable moments. Allow us to pamper you for a truly unforgettable poolside experience.

11:00 a 18:00 hrs

KIDS CLUB AT LAGUNA



KIDS CLUB AT THE BEACH



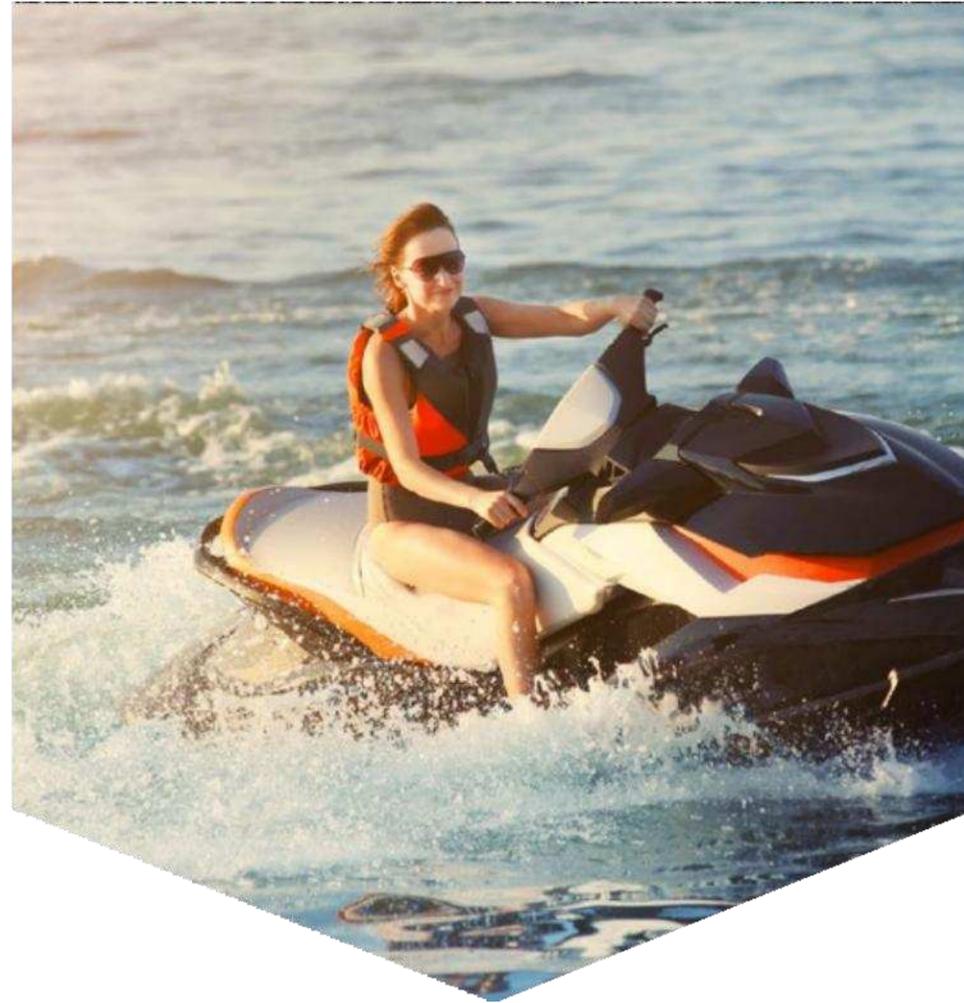




CHAKÁ

A boutique with beach clothing focusing on clean and minimalist silhouettes. All products are sourced in Mexico and responsibly made by our local communities and artisan craftspeople.

Monday to Sunday

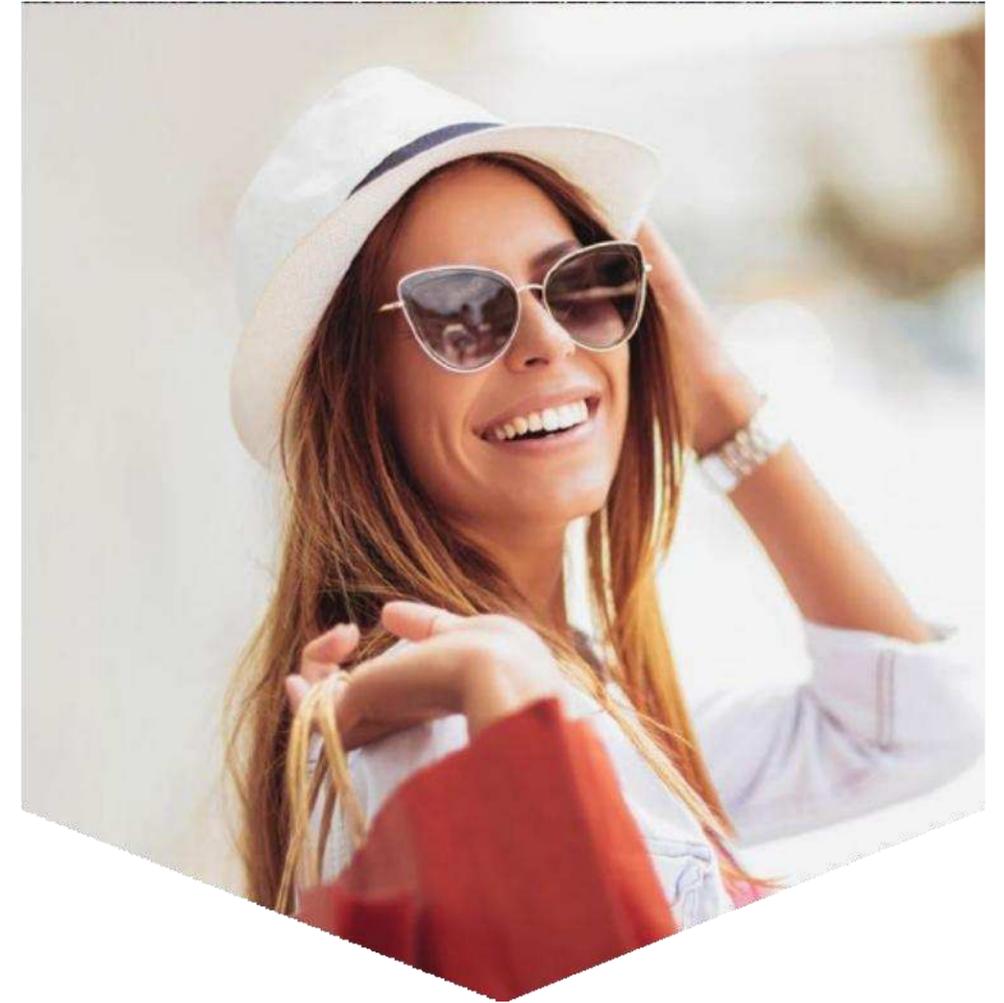


DIVE CENTER & WATER SPORTS CENTER

A fully open center with the unique style of Mayakoba, which invites you to relax or have a delicious smoothie after getting out of the water.

- Diving
- Electric surfboards
- Wave runners
- Seabob

Monday to Sunday



BOUTIQUE NOOK

Discover everything you need for the perfect stay at our luxury boutiques. Find an exquisite selection of personal care products, pharmacy essentials, clothing, swimwear, accessories, gifts, and local crafts. Each item is not only of the highest quality but also sustainable and eco-friendly. Enhance your holiday experience with us and take a piece of luxury home.

Monday to Sunday
Open from 9:00 am - 10:00 pm

FAIRMONT SPA





SPA





SPA

SWEET SPOT



Open from
9:00 am - 7:00 pm

Colors, textures, and flavors are waiting for you at Sweet Spot. Located at El Pueblito, this little bulk-style space offers a variety of candy, chocolate, gummies, Mexican candy and spicy snacks for you and your family. Discover the sweetness of Fairmont!

EL CAMALEÓN GOLF COURSE

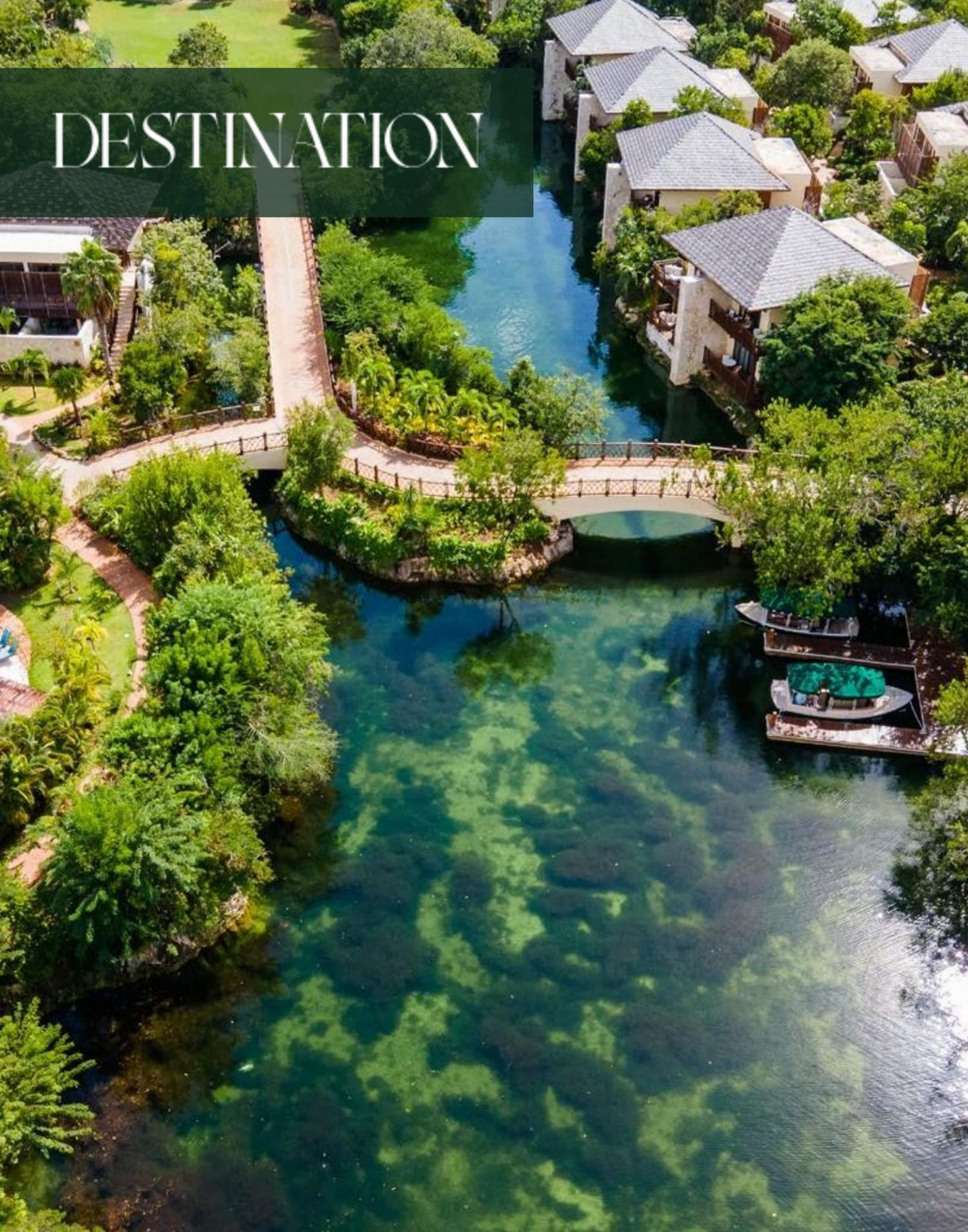


El Camaleón is an 18-hole, par 72 golf course. It is notable for being the first golf course outside of the United States and Canada to host the PGA Tour. Nowadays, it is home to LIV's first golf tournament in Mexico. Golf enthusiasts will appreciate the lush, tropical grounds of El Camaleón.

The fairways are lined with dunes and mangroves and feature challenging cenotes and crystal-clear lagoons.

Additionally, players will have the opportunity to enjoy stunning views of the Caribbean Sea, as two of the holes are specifically designed to offer a breathtaking seaside view of the turquoise waters of the Caribbean Sea

DESTINATION



Nestled between the pristine waters of the Caribbean Sea and 594 acres of tropical jungle, mangroves, and canals -you'll find Mayakoba.

A gated luxury resort community engulfed in five unique ecosystems and comprised of four hotels, residential villas and penthouses, a golf course, beach club, spa, restaurants, and a Mexican inspired town square. Mayakoba invites global travelers to experience a spectacular resort enclave filled with unique vacation adventures, local Mayan culture, distinctive culinary experiences, and the finest resort accommodations and amenities.

The exclusive Mayakoba resort offers couples, families, and group guests the perfect blend of excitement, serenity, comfort and security in a one-of-a-kind location in Playa del Carmen.

ESTIMATED FLYING TIMES TO CANCUN INTERNATIONAL AIRPORT (CUN) / TOP DESTINATIONS

AMSTERDAM	10	FRANKFURT	12.1	MONTERREY	2.2	SAO PAULO	10.5
ATLANTA	2.4	HOUSTON	2.1	MONTREAL	4.5	SEATTLE	5.5
BOSTON	4.5	LONDON	11	NEW YORK	4.2	ST. LOUIS	3.1
BUENO AIRES	9	LOS ANGELES	4.4	PARIS	11	TORONTO	4.2
CARACAS	3.4	MADRID	11	PHILADELPHIA	4.5	VANCOUVER	6
CHARLOTEE	2.5	MEXICO CITY	2.1	ROME	12.3	WASHINGTON D.C.	3.3
CHICAGO	3.3	MIAMI	1.5	SAM FRANCISCO	5.2		
DALLAS	2.5	MINNEAPOLIS	4.5	SANTIAGO	8.5		

THANK YOU



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Fairmont
MAYAKOBA