



BlueBay

hotels & resorts

GRAND ESMERALDA

RIVIERA MAYA - MÉXICO



Category: 5 star

Season: Open All year

Location: 15 minutes from Playa del Carmen Beach and 45 minutes from Cancún international Airport .

Address: Carretera Chetumal-Puerto Juarez Km 300, 77710 Playa del Carmen · Quintana Roo, Mexico.

Telephone: +(52) 984 877 45 00

Fax: +(52) 984 877 45 12

Credit Card accepted: Amex, Visa, MasterCard y Diners Club

ALL INCLUSIVE

BOOKINGS

Spain: (+34) 911 455 163

UK: (+44) 203 499 5174

Germany: (+49) 891 223 4587

International: (+34) 911 455 163 - (+1) 2408696157

reservas2.bbge@bluebayresorts.com

Grupos: grupos.esmeralda@grupobay.com

Bodas: Weddings@grupobay.com

www.bluebayresorts.com



The hotel is ideally located in an area of 180 ha. of beach front, on the clear and turquoise coloured waters of the Mexican Caribe in the beautiful Riviera Maya. The resort combines Mayan elegant touches with a contemporary design and a wide range of services to please the most demanding guest.

ROOMS

The hotel has 980 elegant rooms, tastefully decorated and distributed in 8 buildings as follows.

- Deluxe rooms - with views to the sea or garden.
- Suite with outdoor jacuzzi with views to the sea or garden.
- Suites with outdoor connecting swimming pool- with views to the sea or garden.
- Connecting rooms subject to availability.

All Deluxe rooms have two double beds or King Size Bed, fully equipped bathroom with hair dryer, magnifying mirror, air conditioning, digital safe, minibar, cable flat screen TV, telephone, fan, coffee machine, iron kit, alarm clock. Balcony or terrace. Maximum capacity: 4 persons in any kind of combination.

All the suites have a King Size bed, fully equipped bathroom with hair dryer, magnifying mirror, air conditioning, digital safe, minibar, cable flat screen TV, telephone, fan, coffee machine, iron kit, alarm clock, living room with sofa/bed and dining room and additional fully equipped bathroom. Maximum capacity: 4 persons in any kind of combination.

- Suites with balcony and outdoor jacuzzi located in the first and second floors.
- Suites with terrace with direct Access to the outdoor swimming pool located in the ground floor.

Electricity: 110 V (standard american-style plug, European plugs need adaptor).

ALL INCLUSIVE

The restaurants and their hours are:

- Festival (Buffet)
- Breakfast from 7 to 11 a.m.
- Lunch from 12 to 15.30 p.m.
- Dinner from 18 to 22 a.m.
- Jaal-Ha (Buffet)
- Breakfast from 7 to 11 a.m.
- Lunch Buffet from 12 to 5 p.m.
- Sea food (a la Carte-Dinner) from 6 to 10 p.m.
- Steak House (a la Carte-Dinner) from 6 to 10 p.m.
- L'Atelier: French rest (a la Carte-Dinner) from 6 to 10 p.m.
- Il Cuore di Rossi: Italian rest (a la Carte-Dinner) from 6 to 10 p.m.
- Don Isi: Mexican rest (a la Carte-Dinner) from 6 to 10 p.m.
- Snack Bar (Buffet)
- Breakfast from 7 to 11 a.m.
- Lunch from 12 to 5 p.m.
- Late Snack 11 p.m. to 1 a.m.
- Unlimited local and imported without limit (local beer, soft drinks, wine, cocktails. (From 10:00 am) (24 hours in the Black & White bar), Snacks and Room Service 24 h. and service load.

FACILITIES

- Five a la carte restaurants with mexican, italian, french specialities, steak, fish/seafood and oriental food.
- 3 swimming pools of 2750 m² with separation for children
- 24 hours Black & White bar.
- Two tennis court .
- Fully equipped gym.
- BlueBay Spa, our 2500 m2 spa with a first quality service
- Conference rooms with capacity for 650 people

SERVICES

- 24 hours front desk
- Concierge in each building
- Health Care subject to payment
- Car hire

- Travel Agency
- Nanny Service (subject to payment, 24 hours). Booking in advance and subject to availability
- Weddings and Honeymoon special packages
- 24 hours room Service (with extra charge per delivery)
- Laundry (subject to payment)

SPORTS & LEISURE ACTIVITIES

- Mini club with specialized staff, 2-12 years (three age groups: 2-4, 5-8 and 8-11)
- Recreational facilities
- Entertainment and sports staff
- Tennis lessons
- Shopping Plaza with boutiques, kiosks, tobacconist and • •
- Souvenir shops
- Non-motorized water sports
- Massage, facial and body treatments at the BB Spa (subject to payment)
- In the area (subject to payment) diving, jets, catamaran tours and fishing.

AWARDS

- » RCI 2016: Achieving standards of excellence in Resort Accommodations and Hospitality
- » RCI Gold Crown Resort 2009, 2009, 2010, 2011, 2012 y 2013
- » Certificate of Excellence TripAdvisor 2011, 2012 y 2013
- » Holiday Check Quality Selection 2013 and 2015
- » Zoover 25 Best Hotels in Mexico 2013
- » 2014 Zoover highly recommended by Zoover visitors
- » Expedia # 1 Riviera Maya All Inclusive 2010, 2011 y 2012
- » Expedia: #4 Top Producing Riviera Maya All Inclusive Hotel
- » Thomas Cook Award for Excellence 2012
- » Schausinsland Reisen: 2014 Top Hotel Partner

ROOMS BY BUILDING

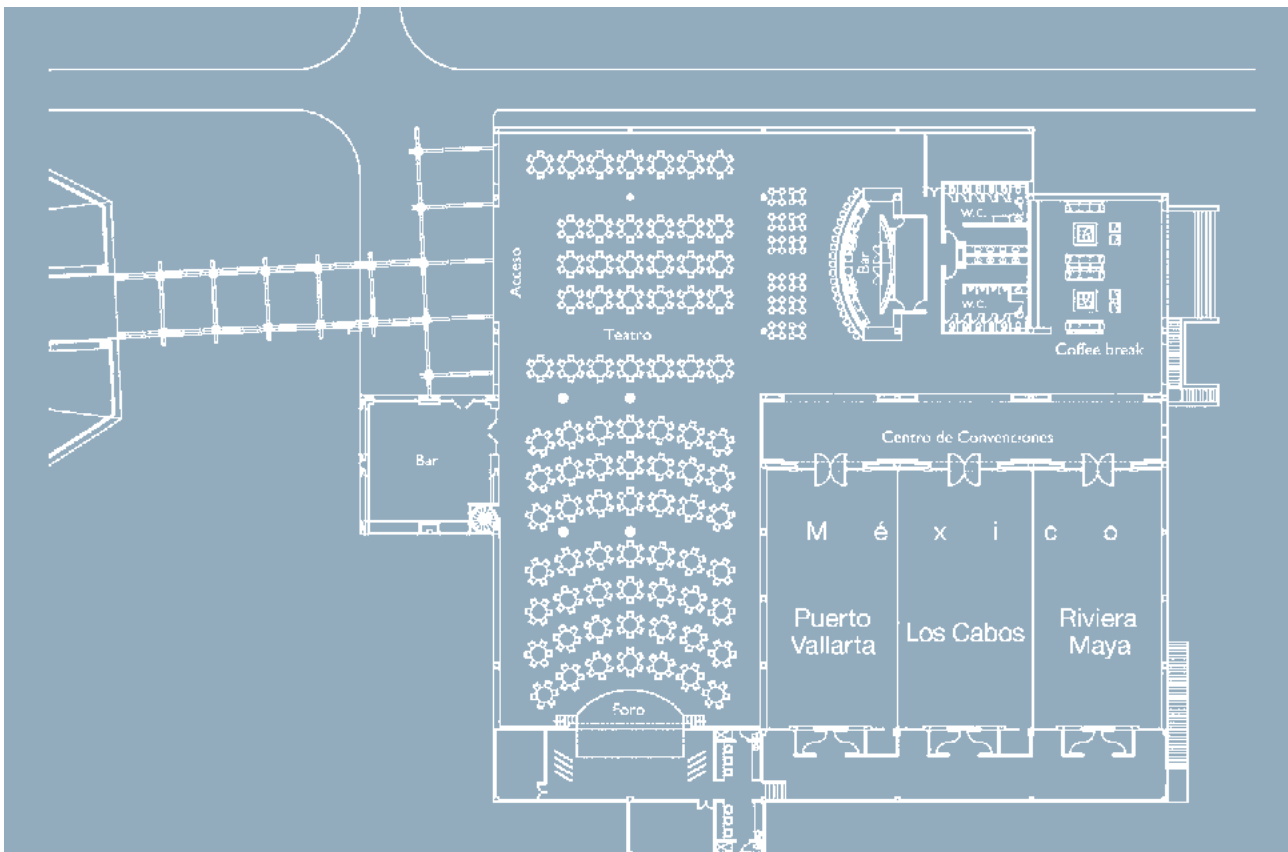
BUILDING	DELUXE GARDEN	DELUXE OCEAN	SUITE ALBERCA	SUITE JACUZZI	SUITE	LOFT	BEDS
CIRCLE ONE	0	3	3	0	1	0	7
TULUM	92	26	1	2	0	1	122
COBA	28	8	8	12	0	0	56
LABNA	22	4	8	4	0	0	38
UXMAL	38	30	2	2	0	0	72
PALENQUE	63	121	0	0	4	0	188
BONAMPAK	192	0	0	0	4	0	196
CHICHEN ITZA	112	0	0	0		0	112
MAYAPAN	192	0	0	0	4	0	196

TOTAL 980

CONVENTION CENTRE

A space of 570m² is at your disposal with all the facilities to hold your event with a capacity of up to 600 people in an auditorium, in a flexible space that can be divided into 3 different rooms.

01(984) 877 4500 Ext 4507 • 01 (800) 12BBLUE • grupos.esmeralda@grupobluebay.com • groupsmanager@grupobluebay.com



CAPACIDADES SEGÚN MONTAJE

SALÓN	DIMENSIÓN	MEDIDAS (M ²)	AUDITORIO	BANQUETE	ESCUELA	TIPO"U"	CÓCTEL
MEXICO	579 m ²	19x30x5 ALTO	600	300	320	95	360
PUERTO VALLARTA	190 m ²	19x10x5 ALTO	160	100	81	42	120
LOS CABOS	190 m ²	19x10x5 ALTO	160	100	81	42	120
RIVIERA MAYA	190 m ²	19x10x5 ALTO	160	100	81	42	120