



**REASONS
TO SMILE**

[sandos.com](https://www.sandos.com)

FAMILY FUN



LOVE FOR NATURE



AQUA PARK



ENDLESS BEACHES



COUPLE MOMENTS



JUNGLE ADVENTURES



CARIBBEAN RHYTHMS



REASONS TO SMILE



TURQUOISE SEA



ADULTS-ONLY HOTELS





SANDOS

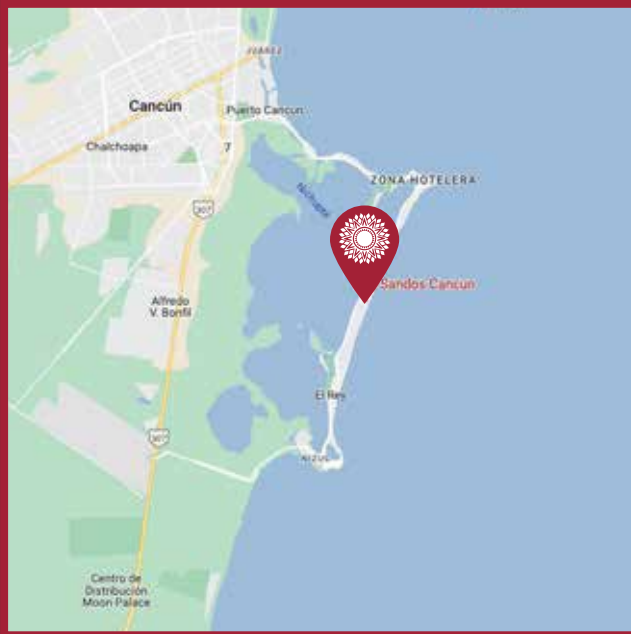
HOTELS & RESORTS





LIVE THE
RHYTHM
EXPERIENCE

OUR LOCATION



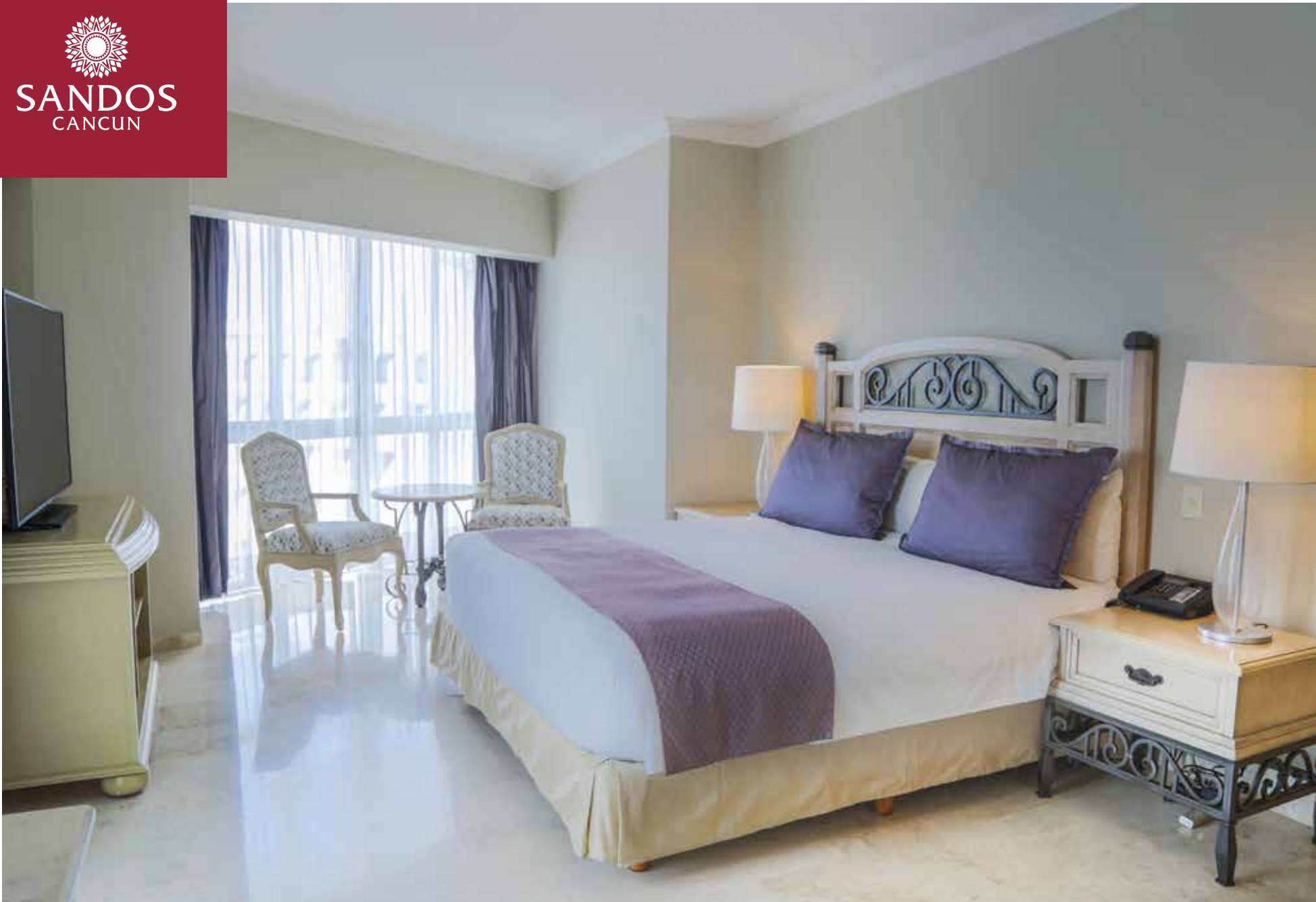
INDOOR AREAS

- (A)** Zango Restaurant
- (B)** Gaijin Restaurant
- (C)** Bar One



SANDOS
CANCUN

- 1** Infinity Pools
- 2** St. Trop Restaurant
- 3** Martinière Terrace
- 4** Bar Two
- 5** Beach
- 6** Beach - Royal Elite Area
- 7** Seasons Restaurant
- 8** Martinière Ballroom
- 9** Spa and Fitness Center
- 10** Towel Stand
- 11** Frattini's Restaurant
- 12** Premium Bar

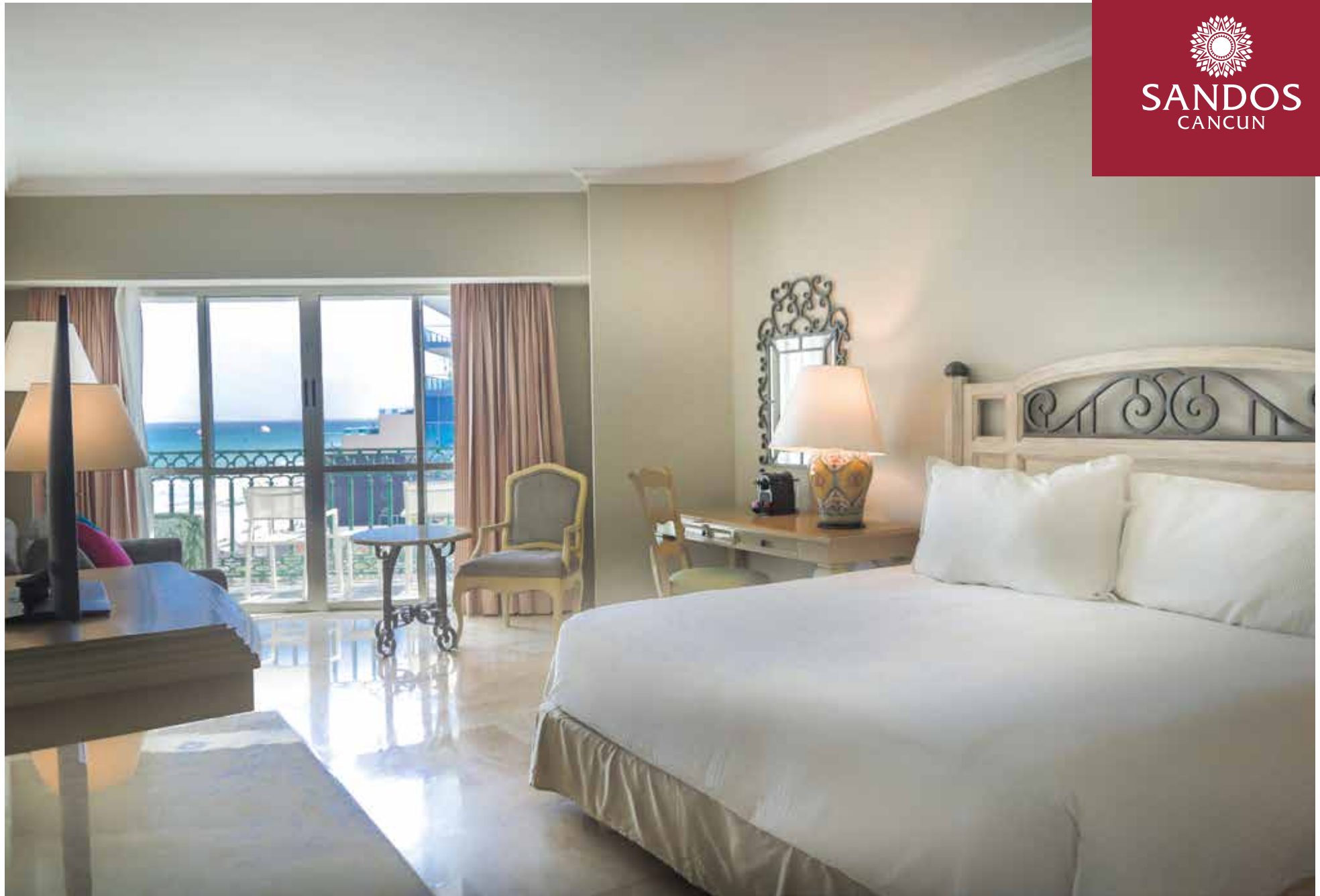


DELUXE ROOM

91 rooms
1 king bed or
2 double beds.

DELUXE ROOM with balcony

96 rooms
1 king bed or 2 double beds.





SANDOS
SUITE

1 king-size bed

LAGUNA
SUITE

1 king-size bed



CARIBE SUITE

1 king-size bed in one room
2 double beds in the other room



2 rooms with
oceanfront terrace

PRESIDENTIAL SUITE & GOVERNOR'S SUITE

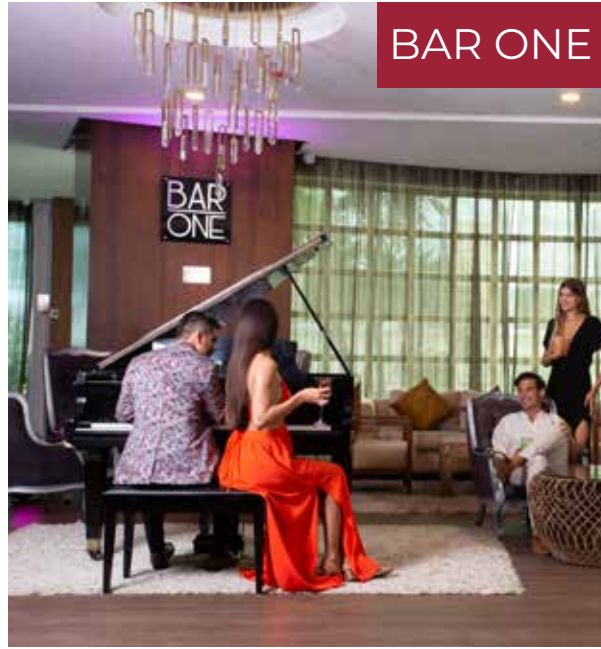
GAIJIN



PREMIUM BAR



BAR ONE



BAR TWO



SEASONS



FRATTINI'S



ZANGO





LIVE THE
RHYTHM
EXPERIENCE

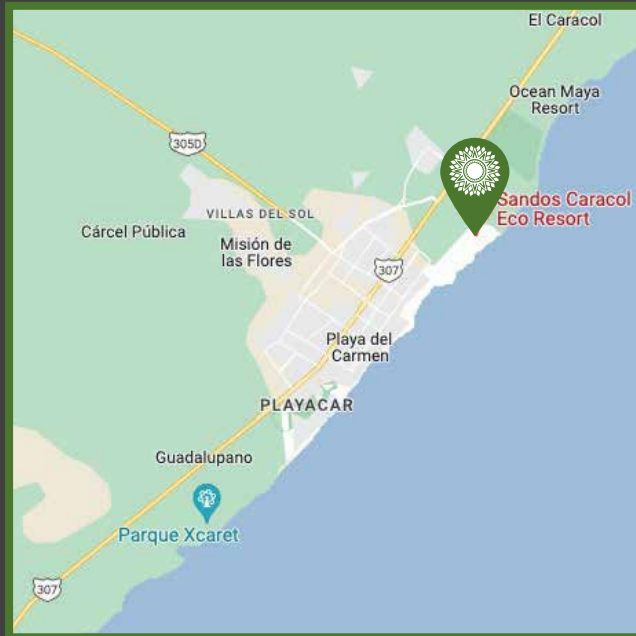


GORGEOUS
BEACHES,
MAYAN
RUINS,
NIGHTLIFE
& MORE



LIVE THE
ALL NATURE
EXPERIENCE

OUR LOCATION





RESTAURANTES / RESTAURANTS

Restaurantes Buffet / Buffet Restaurants

- A** La Laguna - Internacional / International
- B** Las Máscaras - Mexicana / Mexican
- C** La Toscana - Italiana / Italian

Restaurantes A La Carta / A La Carte Restaurants

- D** La Riviera - Cocina Mediterránea / Mediterranean Cuisine
- E** El Templo - Teppanyaki
- F** Fogo de Brazil - Rodizio Brasileño / Brazilian Rodizio
- G** Los Lirios - Club Mar y Tierra / Steak and Fish Club
- H** La Jungla - Solo para Select Club / Select Club only

Snacks & Bars

- I** El Nido
- J** El Manglar - Sports Bar
- K** El Mapache - Chill Out
- L** L'Elefant - Lobby Bar
- M** Club de Playa Select Solo para Adultos / Adults Only Select Beach Club
- N** La Tortuga - Bar en la piscina / Pool Bar
- O** Sirena - Bar en la piscina / Poolside Bar
- P** Aquapark Bar
- Q** Bar en el Teatro / Theatre Bar
- R** Royal Elite - Bar en la alberca / Pool Bar
- S** Los Lirios - Bar en la terraza / Rooftop Bar

PLAYA Y PISCINAS / BEACHS & POOLS

- 1** Centro Acuático / Water Sport Center
- 2** Piscina Principal / Main Pool
- 3** Club de Playa Royal Elite / Royal Elite Beach Club
- 4** Piscina Tortuga / Tortuga Pool
- 5** Parque Acuático / Aquapark
- 6** Piscina Select Club / Select Club Pool
- 7** Jacuzzi Select Club / Select Club Jacuzzi

SENDEROS / PATHS

- Sendero de los Cenotes / Underground spring path
- Sendero del Herbolario Maya / Mayan Herbalist path
- Ciclista / Bike path
- Sendero de los Manglares / Mangrove path
- Sendero del Temazcal

INSTALACIONES / FACILITIES

- 1** Recepción / Lobby
- 2** Servicio Médico / Medical Service
- 3** Estacionamiento / Parking
- 4** Teatro / Theatre
- 5** Tiendas / Shopping Area
- 6** Spa del Mar
- 7** Gimnasio / Gym
- 8** Cancha de Tenis / Pádel / Pickleball / Tennis / paddle / pickleball courts
- 9** Kids Club
- 10** Lite Teen Club
- 11** Club de Playa Select Solo para Adultos / Ocean Front Club House Adults Only
- 12** Kid's Café
- 13** Oficinas de Bodas / Wedding Office
- 14** Gazebo para Bodas / Wedding Gazebo
- 15** Recepción de Royal Elite / Royal Elite Reception
- 16** Recepción de Select Club / Select Club Reception
- 17** Oficina VIP Royal Elite / Royal Elite VIP Office

INSTALACIONES ALL NATURE / ALL NATURE FACILITIES

- 1** Acceso Principal / Main Access
- 2** Plaza del Sol / Sun Square
- 3** Ceiba Sagrada / Sacred Kapok Tree
- 4** Temazcal
- 5** Jardín Orgánico / Organic Garden
- 6** Río Maya / Mayan River
- 7** Cenote Cristalino
- 8** Cenote de la Tortuga
- 9** Cenote de la Cascada
- 10** Cenote Sagrado
- 11** Cenote Select
- 12** Puente Colgante / Suspension Bridge
- 13** Ovejas / Sheep
- 14** Burros / Donkeys
- 15** Vivero Eco Club / Eco Club Nursery
- 16** Infocenter All Nature
- 17** Estación de Bicis / Bike Park



ECO FAMILY SUPERIOR

SIGNATURE ECO COLLECTION

Size: 322 ft²

King bed

Bunk bed for 2 children





SANDOS
CARACOL
ECO RESOR

ECO FAMILY SUITE

SIGNATURE ECO COLLECTION

King bed

Balcony with mini pool

Size: 441 ft²

Separate room with
triple bunk bed

2 showers and
2 bathrooms





ECO FAMILY PENTHOUSE

SIGNATURE ECO COLLECTION

Master bedroom with private bathroom

50" LED TV in each room

Separate bedroom with triple bunk bed and sofa, with additional bathroom





SUPERIOR

SELECT CLUB ADULTS ONLY 18+

DELUXE



Max. 2 adults per room

Exclusive access to:

Private check-in

Adults only pool and jacuzzi

Breakfast & lunch restaurant

Oceanfront club house and beach



PENTHOUSE



POOL VIEW SECTION

**POOL VIEW ONE
BEDROOM SUITE**



**POOL VIEW
SUPERIOR**



**POOL VIEW
PENTHOUSE**

TEMPLO



LAS MÁSCARAS



TOSCANA



RIVIERA



FOGO



LA LAGUNA

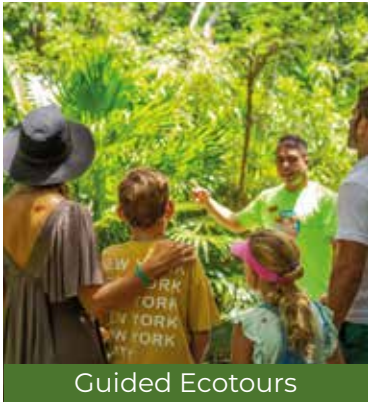


EL NIDO

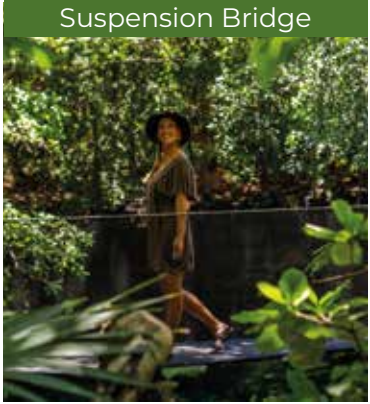


LOS LIRIOS



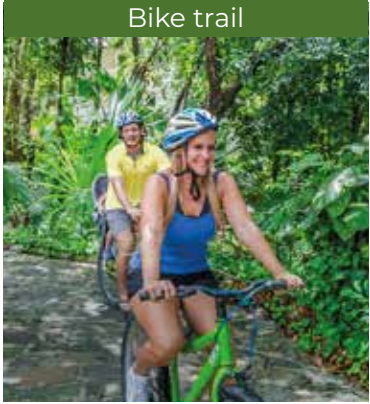


Guided Ecotours



Suspension Bridge

LIVE THE
*All nature
experience*
All inclusive ecological and cultural
activities for the whole family



Bike trail



Jade River



Sensory Experience



Mayan Cultural Shows



Day of the Dead Celebration



Swimming in the Cenote



Yoga Sessions



SANDOS
CARACOL
ECO RESORT

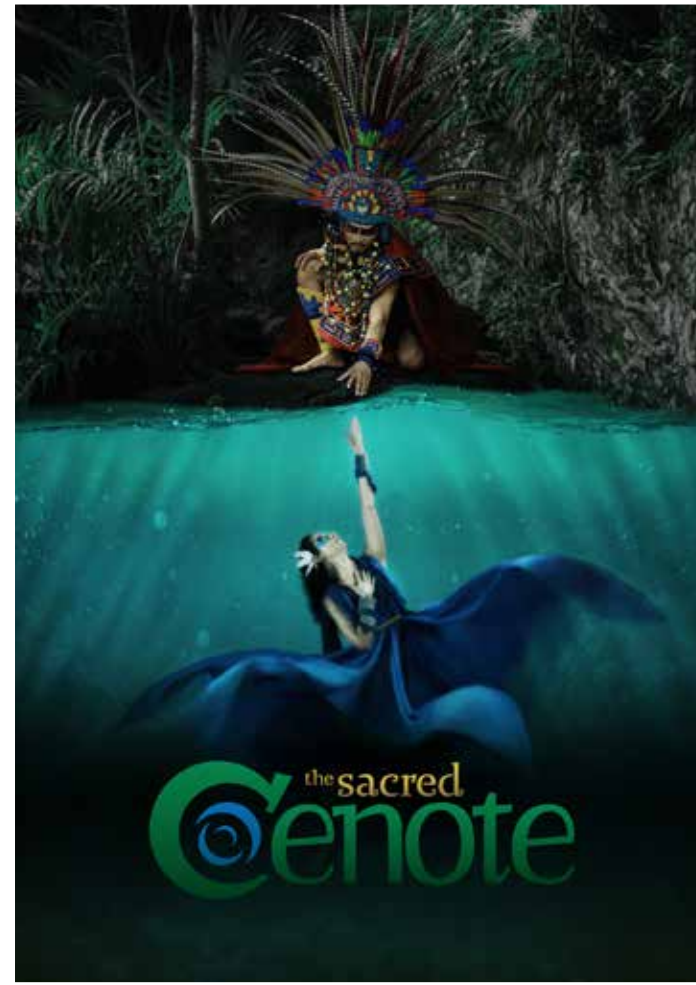


EVENTS

DAY OF THE *Dead*



Night SHOWS



*Aqua*park



SANDOS
CARACOL
ECO RESORT

Alux

Bee-Child
Sculpture

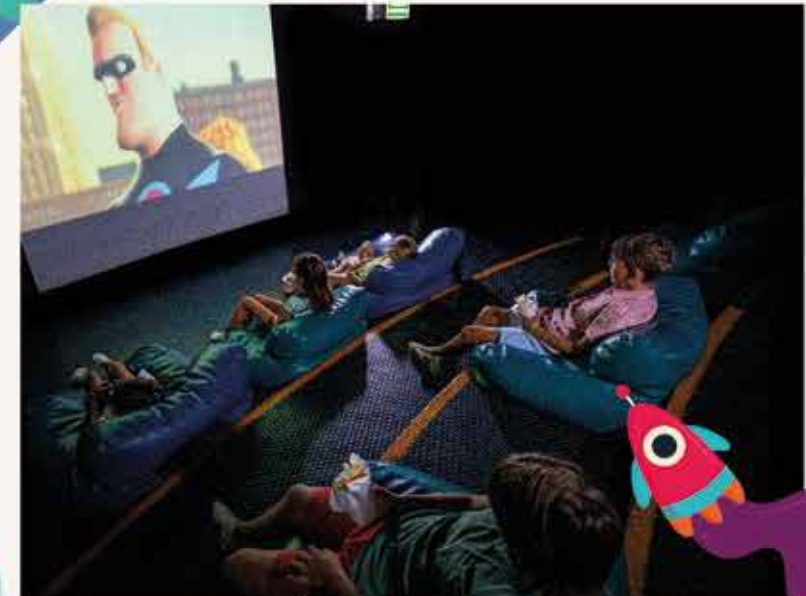




New Pickleball & Padel Courts



10:00 a.m. - 6:00 p.m.





Cenote *Venado*

Las *Máscaras*

Mexican Style Restaurant



Select *Club* Beach Club

What's
New at Sandos?



L`Elephant *Lobby Bar*

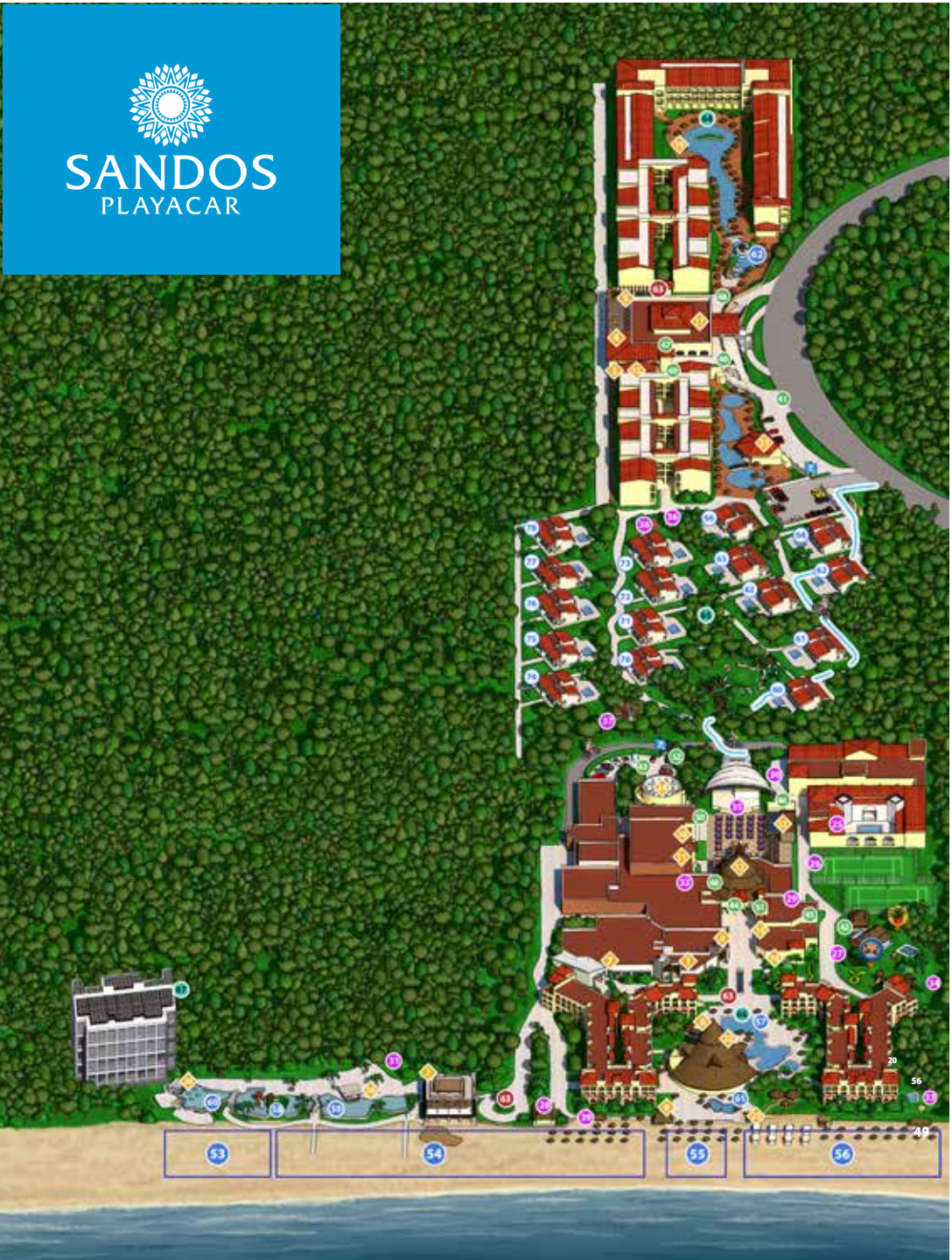
Renovation



LIVE THE
ALL-PLAYA
EXPERIENCE

OUR LOCATION





RESTAURANTES / RESTAURANTS

Buffet

- ◆ FESTIVAL
- ◆ OCEAN SNACK

A la Carta/À LA CARTE

- ◆ ASIANA - COCINA ORIENTAL/ORIENTAL CUISINE
- ◆ EL GAUCHO - STEAK HOUSE
- ◆ FOGO DE JANEIRO
RODIZIO BRASILEÑO/BRAZILIAN RODIZIO
- ◆ II PIEMONTE - COCINA ITALIANA/ITALIAN CUISINE
- ◆ LE GOURMET - COCINA FRANCESA/FRENCH CUISINE
- ◆ GOURMET - GOURMET MEXICANO/MEXICAN GOURMET

Aperitivos y Bares / SNACKS & BARS

- ◆ BLUE MOON BAR SOLO ADULTOS/ADULTS ONLY
- ◆ CHAYITA - BURRITOS Y TACOS
- ◆ CUPCAKE CAFÉ
- ◆ LA BÁMBOLA BAR
- ◆ PREMIUM CLUB MEETING POINT (SELECT CLUB)
- ◆ AVENUE BAR (SOCIOS ROYAL ELITE/ROYAL ELITE MEMBERS)
- ◆ LOBBY BAR RIVIERA - CAFETERÍA/COFFEE BAR
- ◆ POOL BAR - BAR DE PISCINA/WET BAR
- ◆ PREMIUM CLUB LOBBY (SELECT CLUB)
- ◆ SPORTS BAR
- ◆ BAR DE PISCINA / WET BAR
- ◆ BAR DE PISCINA ROYAL ELITE / ROYAL ELITE WET BAR
- ◆ RIVIERA BLUE
- ◆ BAR IZTAPALAPA
- ◆ BAR SALUDABLE / HEALTHY BAR
- ◆ DISCOTECA / NIGHTCLUB

INSTALACIONES / FACILITIES

- 25 SPA DEL MAR & GYM
- 26 CANCHA DE TENIS / PÁDEL / PICKLEBALL
TENNIS / PADDLE / PICKLEBALL COURTS
- 27 KIDS CLUB
- 28 CENTRO DE BUCEO SCUBA LIBRE /
SCUBA LIBRE DIVE CENTER
- 29 OFICINA DE BODAS / WEDDINGS OFFICE
- 30 ÁREA DE BICICLETAS / BICYCLE AREA
- 31 TALLER DE ARTESANÍAS /
HAND CRAFTS WORKSHOP
- 32 LITE TEEN CLUB
- 33 TEMAZCAL
- 34 VIVERO / GREENHOUSE
- 35 GRAN PLAZA / MAIN SQUARE
- 36 CAMINO DE LA SALUD / HEALTHY PATH
- 37 GRANJA / FARM
- 38 GATOLANDIA / CAT CITY
- 39 ÁREA DE ENTRETENIMIENTO
STAGE SANDOS/
STAGE SANDOS ENTERTAINMENT AREA

SECCIONES / SECTIONS

- 44 RIVIERA FAMILIAR / RIVIERA FAMILY
- 45 SECCIÓN HACIENDA / HACIENDA SECTION
- 46 SELECT CLUB SOLO ADULTOS /
SELECT CLUB ADULTS ONLY
- 47 TORRE PLATINO -
EXCLUSIVA PARA ADULTOS (+18) /
PLATINUM TOWER - ADULTS ONLY (+18)

PLAYA Y PISCINAS / BEACH AND POOLS

- 53 ROYAL ELITE FAMILIAR / ROYAL ELITE FAMILY
- 54 SECCIÓN GENERAL / GENERAL AREA
- 55 ROYAL ELITE SÓLO ADULTOS /
ROYAL ELITE ADULTS ONLY
- 56 SÓLO ADULTOS / ADULTS ONLY
- 57 PISCINA DE SELECT CLUB Y RE ADULTOS /
SELECT CLUB POOL & RE ADULTS
- 58 PARQUE ACUÁTICO / AQUA PARK
- 59 PISCINA PRINCIPAL / MAIN POOL
- 60 PISCINA FAMILIAR ROYAL ELITE /
FAMILY POOL ROYAL ELITE
- 61 PISCINA ADULTOS ROYAL ELITE /
ADULTS POOL ROYAL ELITE
- 62 BAMBEO ISLAND
PARQUE ACUÁTICO / AQUA PARK

SERVICIOS / SERVICES

- 48 RECEPCIÓN/LOBBY
- 49 SALIDA EXCURSIONES /
EXCURSIONS PICK UP
- 42 ÁREA DE HOSPITALIDAD /
HOSPITALITY AREA (TTCOO)
- 43 ESTACIONAMIENTO /
GUEST PARKING
- 44 PUNTO DE REUNIÓN /
MEETING POINT - GUEST SERVICE
- 45 DOCTOR
- 46 PHOTO PRO
- 47 ROYAL ELITE RECEPCIÓN /
ROYAL ELITE RECEPTION
- 48 SEEK & GO
AGENCIA DE VIAJES / TRAVEL AGENCY
- 49 BOUTIQUE RECEPCIÓN / LOBBY BOUTIQUE
- 50 BOUTIQUE TEATRO / THEATER BOUTIQUE
- 51 JOYERÍA / JEWELRY STORE
- 52 ESTACIÓN DE VEHÍCULOS ELÉCTRICOS/
ELECTRIC VEHICLE STATION

TRANSPORTE PARA HUÉSPED / GUEST TRANSPORTATION

- 43 SALIDA DE TRANSPORTE / SHUTTLE STOPS



SANDOS
PLAYACAR

Riviera Family Section

Max. 5 people
(max. 4 adults or teens
/ 3 kids under 12)

Riviera Family King Jr. Suite

One king-size bed and a bunk bed for 3



Riviera Family Queen Jr. Suite

2 queen beds



SANDOS
PLAYACAR

Select Club

Adults only 18+

**Max. 2 adults
per room**

Exclusive access to:

- Adults only pool and beach area
- Oceanfront breakfast restaurant
- 2 premium lounges

Select *Superior*

1 king bed or 2 double beds.



Select *Ocean Front*

Two double beds or one king-size bed.

Hacienda *Junior suite*

2 double beds or
1 king bed with a sofa bed.



SANDOS
PLAYACAR

Hacienda section

Max. 5 people
(max. 4 adults or teens
/ 3 kids under 12)

Hacienda one bedroom suite

1 king-size bed.



SANDOS
PLAYACAR

Torre *Platino*

Platinum Master Suite Ocean Front:

2 Adults or 2 Adults + 1 Child.

Platinum Master Suite:

2 Adults or 2 Adults + 2 Children.

**Platinum King Junior Suite
Ocean Front:**

2 Adults or 2 Adults + 1 Child.

Platinum King Junior Suite:

2 Adults or 2 Adults + 1 Child.



2 PLATINUM MASTER SUITE OCEAN FRONT
2 PLATINUM QUEEN JUNIOR SUITE OCEAN FRONT
6 PLATINUM KING JUNIOR SUITE OCEAN FRONT
6 PLATINUM MASTER SUITE
6 PLATINUM QUEEN JUNIOR SUITE
16 PLATINUM KING JUNIOR SUITE
2 PLATINUM KING JUNIOR SUITE*

CUPCAKE CAFÉ



CHAYITA

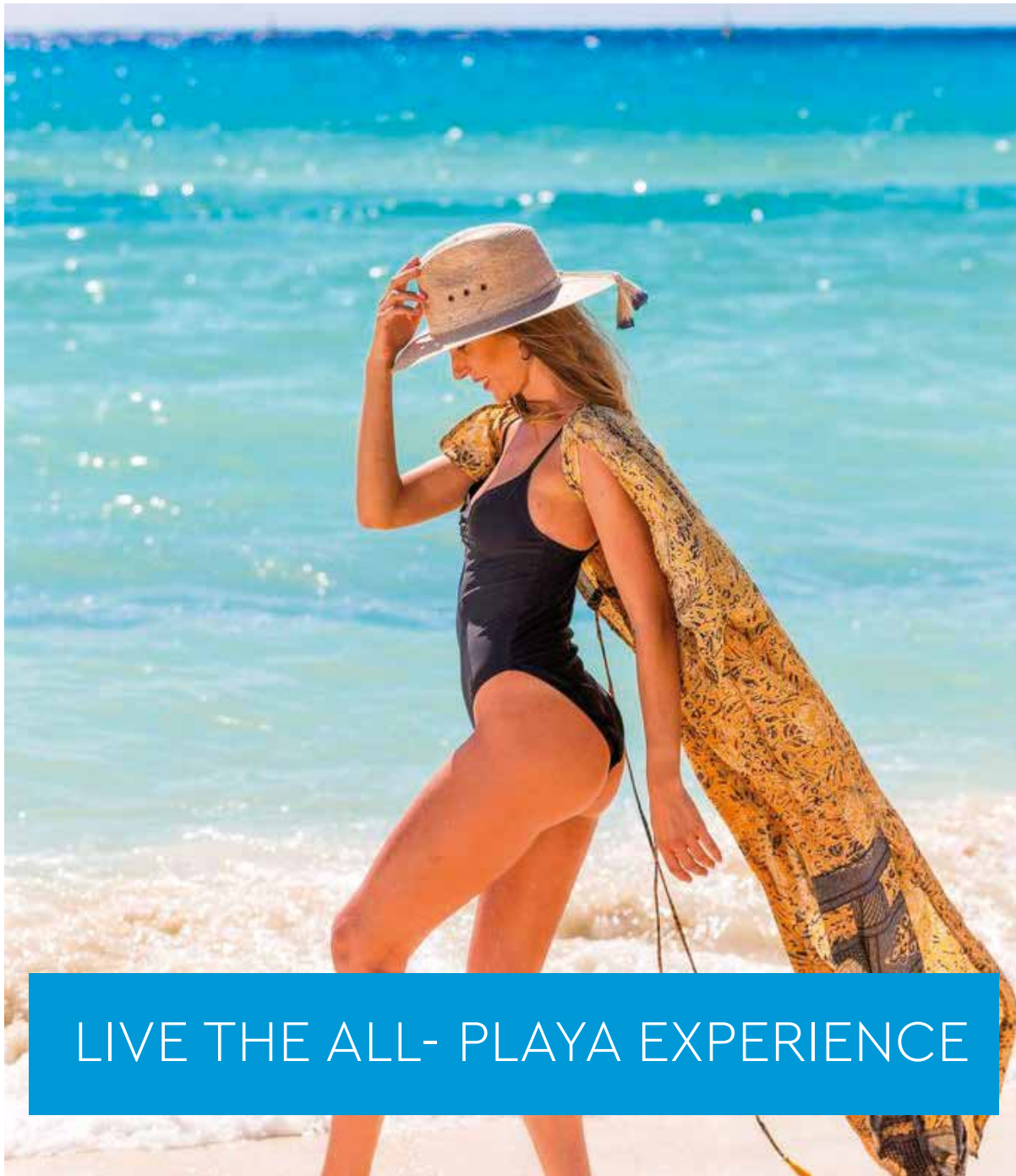


FESTIVAL GRAND BUFFET



FESTIVAL GRAND BUFFET'S KIDS CORNER





LIVE THE ALL- PLAYA EXPERIENCE

Pick your *Beach Mood*



#ChillMode



#FunMode



9:00 a.m. - 5:00 p.m.





Lite Teen *Club*

3:00 p.m. - 11:00 p.m.



Mini Golf



Oceanfront

SWIMMING POOL
AQUA PARK
AND SNACK BAR


SANDOS
PLAYACAR





New Pickleball & Padel Courts



It's
Showtime





Playa del Carmen

Walk on the white sands, swim through turquoise waters, or explore colorful craft bazaars



Torre Platino *Platinum Tower*




SANDOS
PLAYACAR



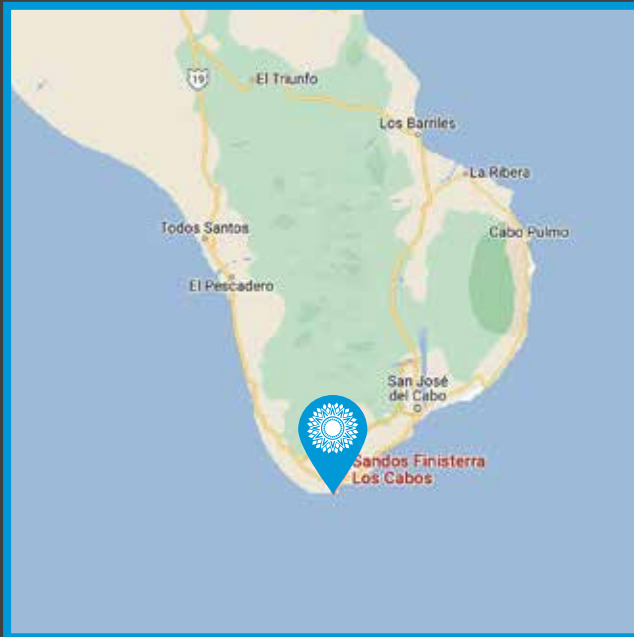
What's
New at Sandos?

Pádel &
Pickleball
Canchas



TO BE
DISCOVERED
AND NEVER
FORGOTTEN

OUR LOCATION



RESTAURANTES Y BARES / RESTAURANTS & BARS

- | | |
|---|--|
| 1 Cupcake Cafe
Cupcake Cafe | 6 The Stones Club
The Stones Club |
| 2 Restaurante Don Diego
Don Diego Restaurant | 7 Pizzeria
Pizzeria |
| 3 Emiliano's - Restaurante Italiano
Emiliano's - Italian Restaurant | 8 Mirador de Ballenas
Whale Watchers Bar |
| 4 Tortuga Beach - Cena Casual
Tortuga Beach - Casual Dinner | 9 Alberca VIP
VIP Pool |
| 5 Agave - Steak House + Snack
Agave - Steak House + Snack | 10 Bar Finisterra
Finisterra Bar |

ACTIVIDADES / ACTIVITIES

- | | |
|---|---|
| 11 Masajes en la Playa
Massages on the Beach | 15 Camino de la Salud
Health Walk |
| 12 Cancha de Tenis,
Fútbol y Baloncesto
Tennis, Soccer, and
Basketball Courts | 16 Spa & Gym
Spa & Gym |
| 13 Kids Club
Kids Club | 17 Escritorio de Seek and Go
- Paseos y Excursiones
Seek and Go desk
- Tours & Excursions |
| 14 Voleibol de Playa
Beach Volleyball | |

INSTALACIONES / FACILITIES

- | | |
|---|--|
| A Sala de Reuniones
Palapita
Palapita Meeting Room | E Puente
Bridge |
| B Plaza Finisterra
Finisterra Square | F Toallero
Towel Stand |
| C Jardín Desértico
Desert Garden | G Terraza Panorámica
para Bodas y Eventos
Rooftop Terrace
for Weddings
and Events |
| D Lobby
Lobby | H Jacuzzi (7) |





SANDOS
FINISTERRA

Junior Suite

Max. 5 people
(max. 4 adults or teens
/ 3 kids under 12)

Junior Suite

1 King Bed or 2 Double beds



Junior Suite Ocean View

1 King Bed or 2 Double beds

Marina Bay View

1 King Bed or 2 Double beds



Marina Bay View

1 King Bed or 2 Double beds



SANDOS
FINISTERRA

Marina Bay View

Max. 5 people
(max. 3 adults or teens
/ 2 kids under 12)



SANDOS
FINISTERRA

Casita Suite

Max. 4 people
(max. 3 adults or teens
/ 2 kids under 12)



Casita Suite

1 King Bed and 1 Sofa bed



Finisterra *Junior Suite*

1 King Bed or 2 Double beds

Jacuzzi tub only in king bed guestrooms

Max. 5 people (max. 4 adults or teens / 3 kids under 12)



Finisterra *One Bedroom Suite*

1 King size bed and 2 murphy beds

Min. 4 adults, Max. 7 people

(max. 4 adults or teens and up to 3 kids under 12)



SANDOS
FINISTERRA

Finisterra

Access to VIP pool area

AGAVE



DON DIEGO



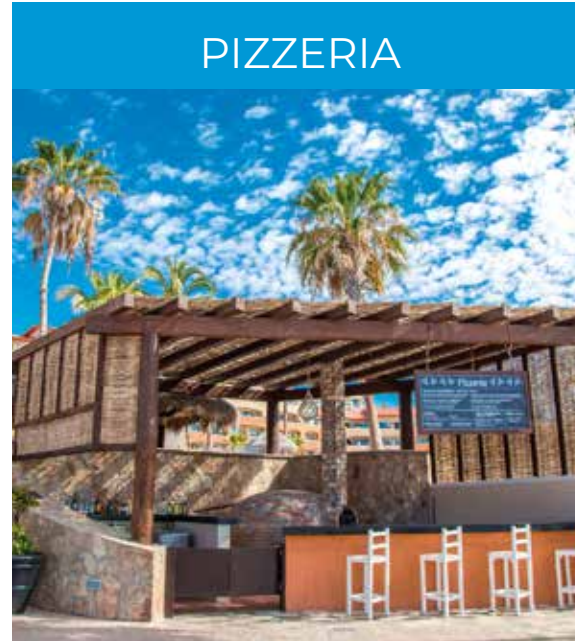
TORTUGA BEACH



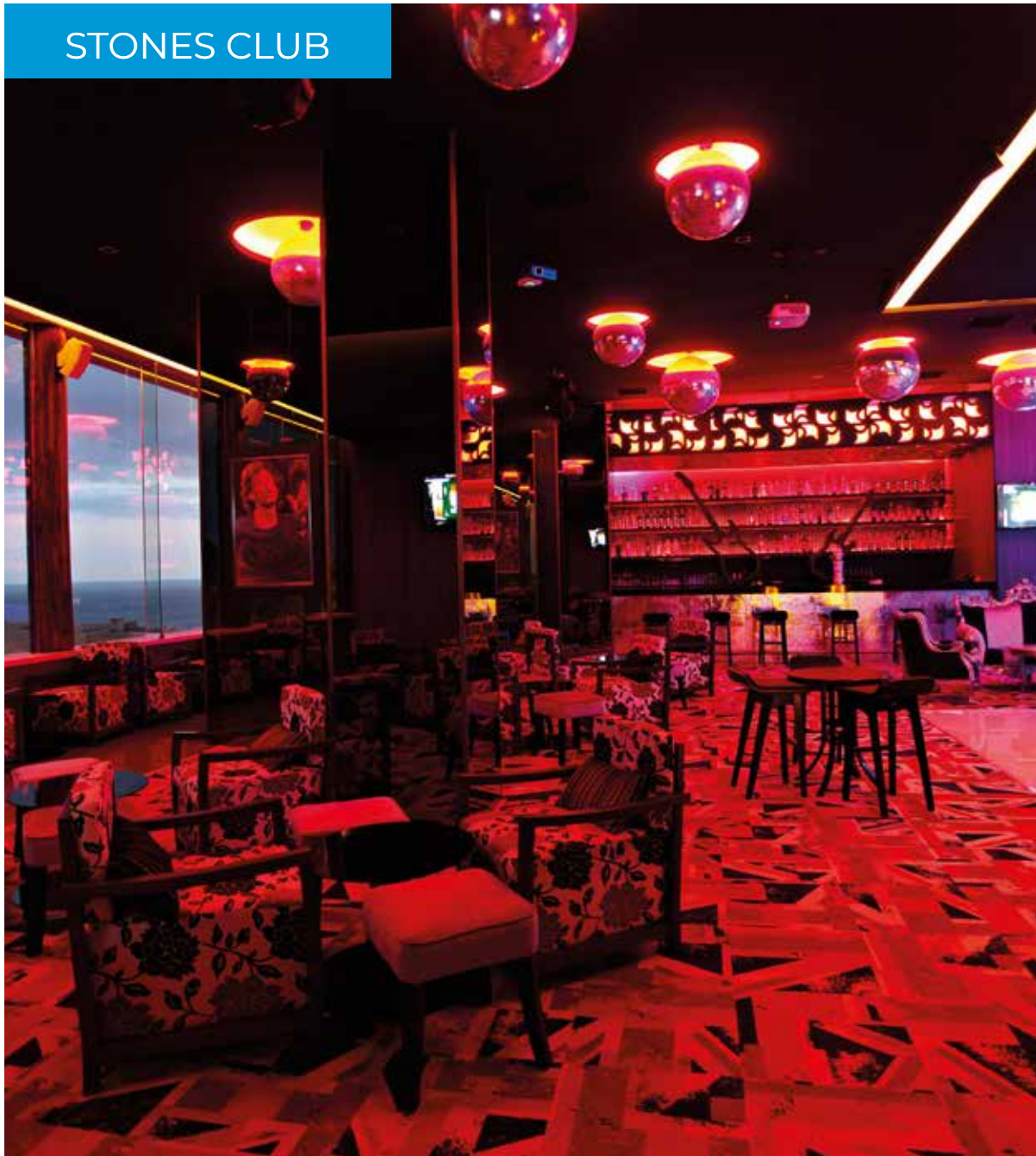
EMILIANO'S OSTERIA



PIZZERIA



STONES CLUB



WHALE WATCHERS BAR



ROCCA LOUNGE



SPA

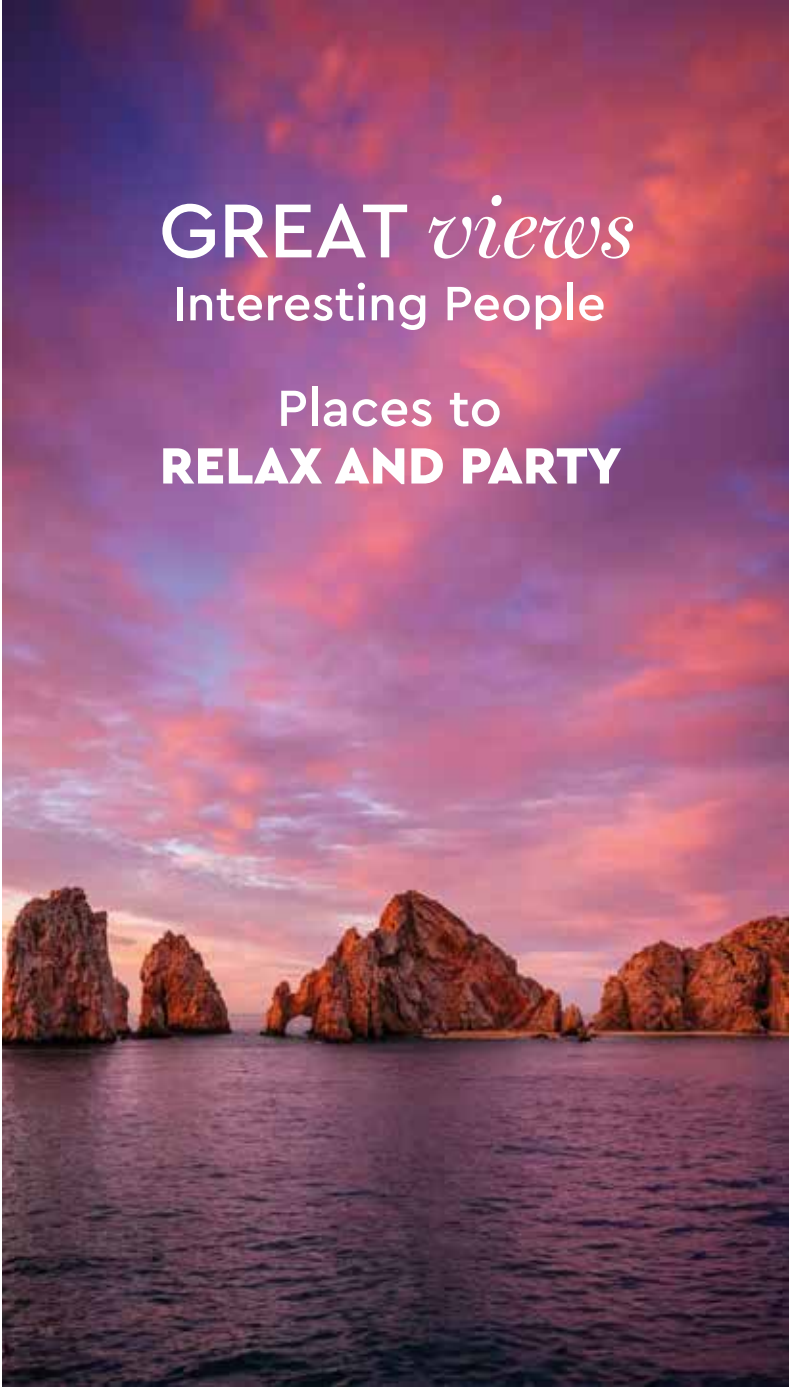


CUPCAKE CAFÉ



GYM







Padel & *Pickleball* Courts

What's
New at Sandos?

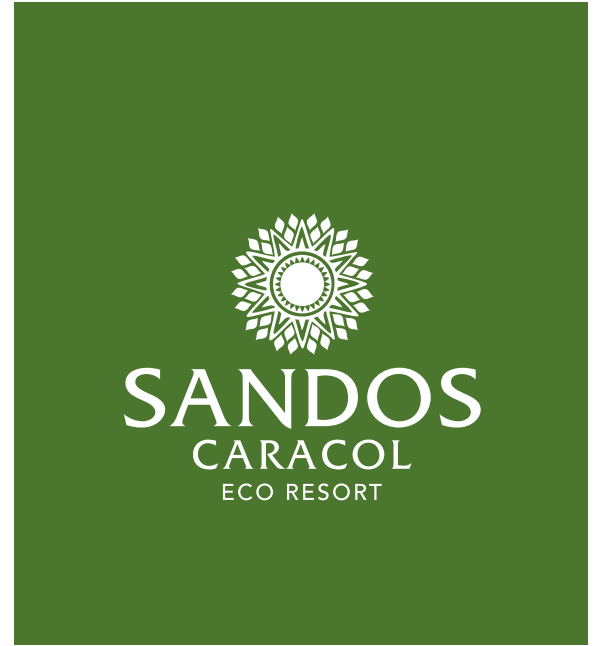


SANDOS

HOTELS & RESORTS



GROUPS & EVENTS







SANDOS
WEDDINGS





SANDOS
CANCUN



SANDOS
CARACOL
ECO RESORT

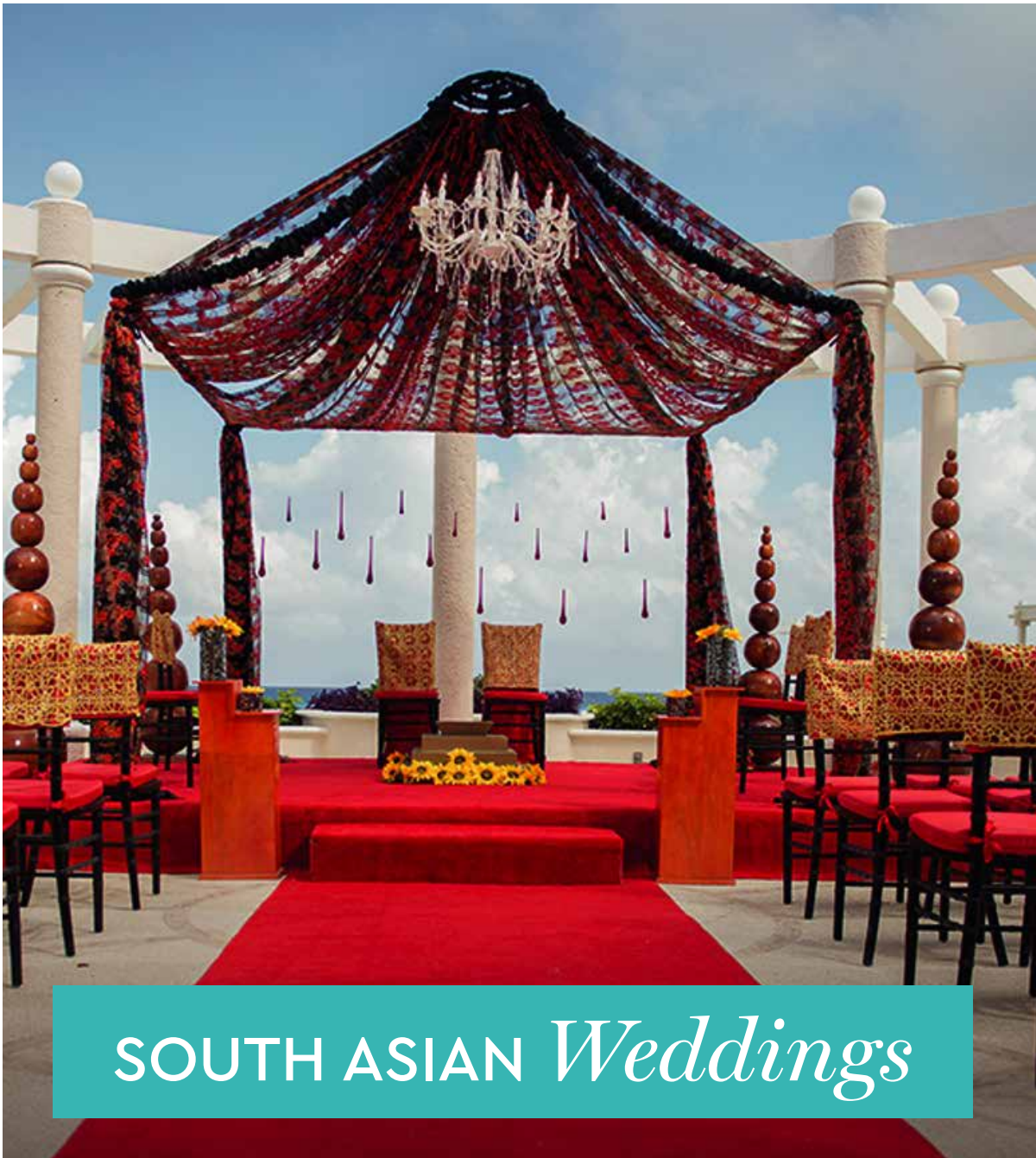


SANDOS
PLAYACAR

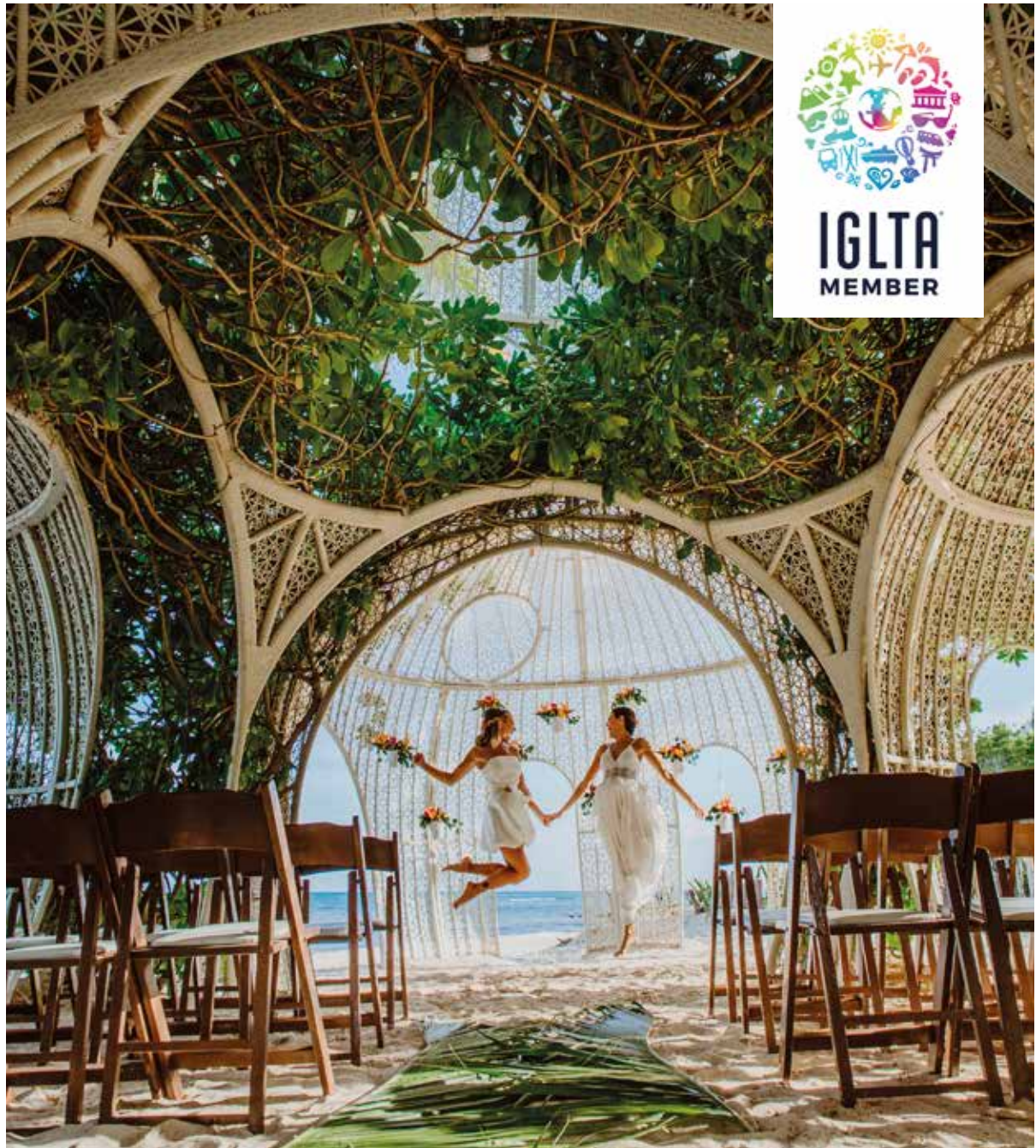


SANDOS
FINISTERRA





SOUTH ASIAN *Weddings*





SANDOS
WEDDINGS

UP TO
\$2,000 OFF
ANY *Wedding*
Package





SANDOS
WEDDINGS

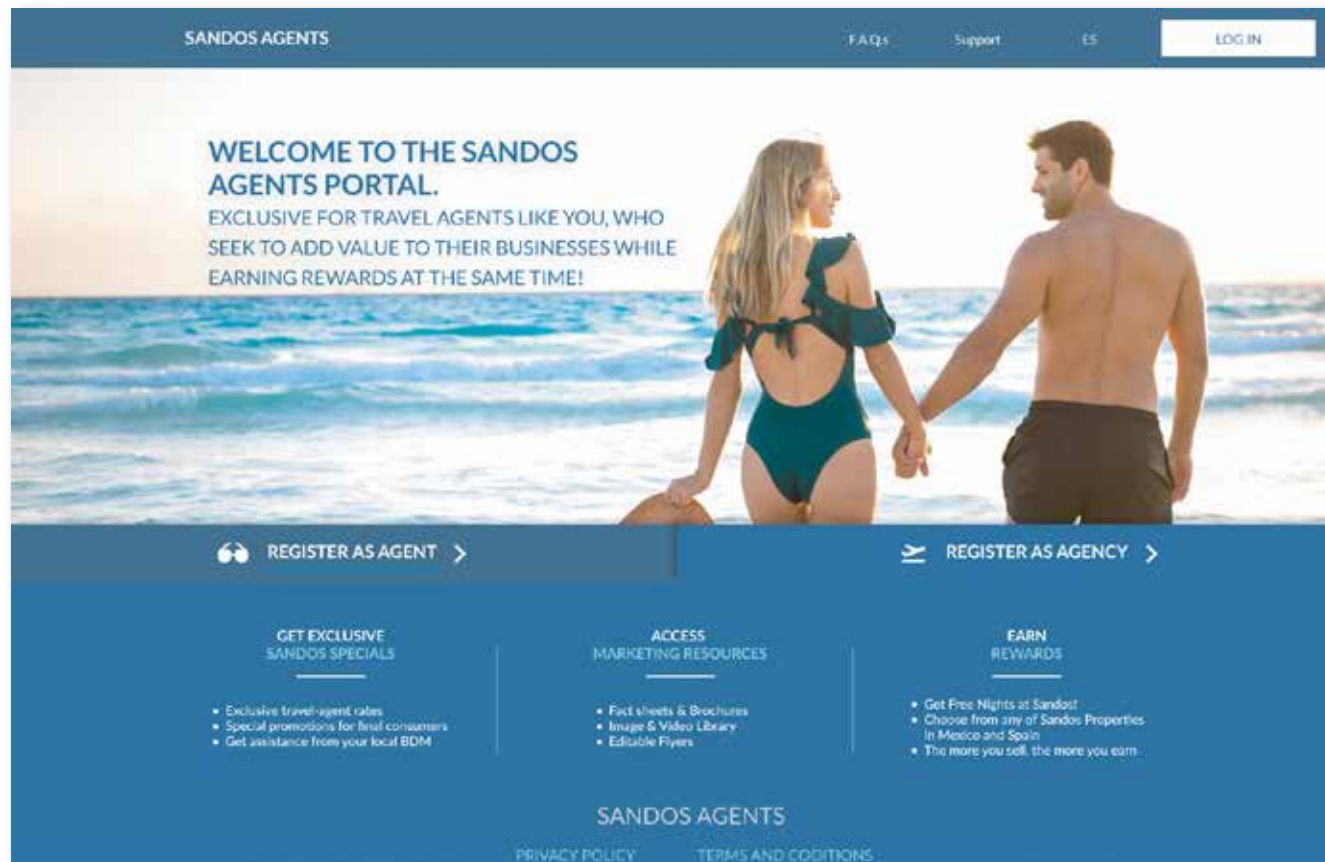
Wedding Commission

Earn 15% commission on
wedding packages

+

10% commission on many
wedding enhancements

COMING SOON



THE NEW SANDOS AGENTS PORTAL

A revamped hub for travel advisors to elevate sales and service.

Sandos Hotels & Resorts is excited to announce the upcoming launch of the all-new Sandos Agents Portal, where travel advisors will unlock various features designed to maximize their benefits while selling Sandos properties.

SANDOS AGENTS



Our mission is to give back to the local community through **social and cultural activities that positively impact its development.**

We also aim to reduce our environmental impact through collective efforts focused on actions such as waste **recycling, beach cleaning, and caring for local flora and fauna.**



ACTIONS FOR A BETTER PLANET

One of our primary concerns has been how to offer unforgettable experiences while respecting and protecting the planet. That is why we created our “Caring for Nature” program, in which we practice actions around sustainable tourism.



The Sandos Group has strengthened its environmental commitment, achieved international certifications such as Marti y TraveLife , and worldwide recognition by Expedia, which evaluated the comments of eight million Eco-Travellers and rated Sandos Caracol as the most recommended ecological stay.



Since the start of our program, our guests have planted nearly 5,000 new trees. They also have the opportunity to stay in rooms equipped with solar panels, giving them total energy autonomy.



In addition, we promote environmental awareness among our guests, suppliers, collaborators, and communities with practices that allow us to efficiently use energy and natural resources, respect traditions and customs, and reduce our ecological footprint.

HOW WE TAKE AN ACTIVE PART IN SUSTAINABLE TOURISM



Reduction of the use of plastics.

Implementation of the use of ozone to reduce the use of chlorine, water, and energy.



Since the creation of the recycling program, we have prevented the felling of 448 trees.

Reforestation in rural areas and protected natural areas.



Circular economy to stimulate economic growth: separation of recovered waste, bazaars for employees, and green donations, among others.



We participate in sea turtle conservation programs.



We provide spaces for the sale of local handicrafts from 12 Mayan communities.

We participate in sea turtle conservation programs.



We have waste separation practices that facilitate its recovery and valorization.



We make purchases of environmentally friendly products, with products that have a complete life cycle, are from the local area, and are sustainable.

We reduce greenhouse gas emissions with preventive maintenance of facilities that use energy



A W A R D S





SANDOS
HOTELS & RESORTS

REASONS TO SMILE

