



DIAMOND SUITES

LUXURY BOUTIQUE HOTEL

RIVIERA MAYA - MEXICO

PET FRIENDLY

We are pleased to inform you that BLUE DIAMOND LUXURY BOUTIQUE HOTEL wants you to enjoy your time on vacation with your canine companion, and our hotel is happy to welcome all well-behaved dogs under the following policies:



- Pet must be leashed while outside the room.
- Pet must be kept on a leash in the room's terrace.



PET CAN HAVE ACCESS TO
· Ceviche 's Restaurant.



PETS ARE NOT ALLOWED

- Main Swimming Pool Area.
- Restaurants.
- Docks near lagoon, cenote or rivers.



INCLUDED AMENITIES

- Pet bed.
- Dog food and water bowls.
- Pet Welcome kit (bone, toy, poop bags, welcome letter).



- There is a daily fee of \$35 usd per pet, per day.
- This is a non- refundable charge for pets under 20 lbs.
- Pets weighing more tan 20 lbs are not permitted on property.
- * These policies do not apply for persons requiring Service animals (emotional support dogs are considered pets, they are not considered service dogs).*

IMPORTANT

- Guests are responsible for cleaning up after their pet on hotel property and in the neighborhood.
- Pets must not be left unattended. If guest requires a pet-sitter or pet supplies, they should contact the concierge with advance notice.
- An additional fee will be charged if we find your pet has soiled the room.
- Our Room Attendants will not clean a room with a pet in it, even if it is caged.
- If your pet barks and disturbs other guests to the extent hotel management has to reduce other room rates, that amount will be charged to your room bill.

ADDITIONAL SERVICES UNDER REQUEST WITH ADDITIONAL CHARGE

- Vet - Pet salon - Walking services - Special food ·

OTHER CONSIDERATIONS:

- Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced.
- Guests must contact the housekeeping department to arrange for a convenient time for servicing their room.
- Guests are responsible for all property damages and/or personal injuries resulting from their pet.
- Guests agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damage suffered as a result of the guest's pet.
- The hotel reserves the right to charge guest's account commensurate to the cost of such damages.