



EUROSTARS
HOTEL COMPANY

Eurostars Hotel Company
in the Caribbean

EUROSTARS

HOTEL COMPANY

«Leading Spanish chain and sixth European for number of hotels».

Eurostars Hotel Company is the hotel chain of Grupo Hotusa, comprising the Eurostars Hotels, Aurea Hotels, Dorma Hotels, Exe Hotels, Ikonik Hotels, Crisol Hotels and Tandem Suites brands.

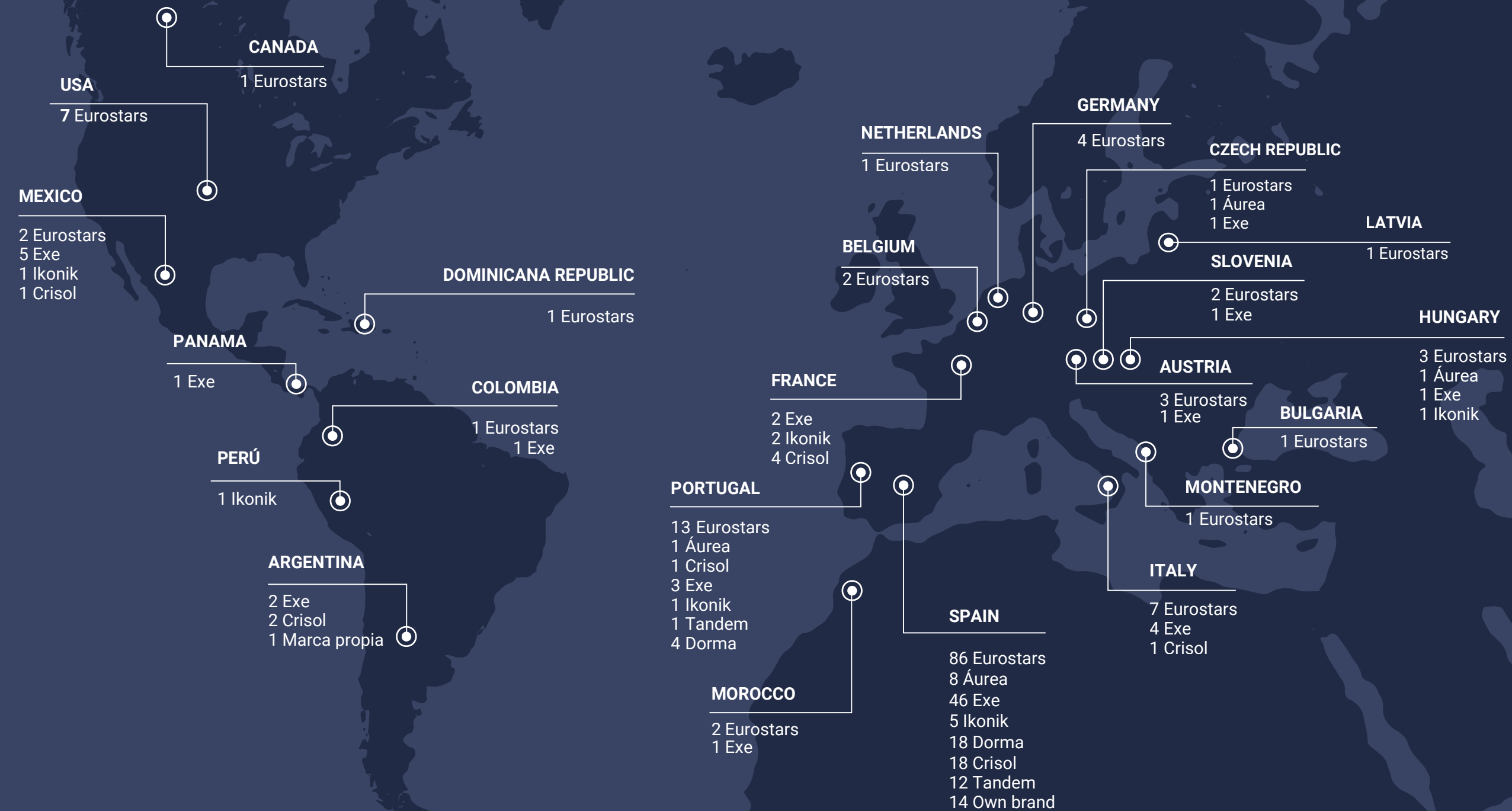
Currently, our portfolio has more than 300 hotels, with a presence in 23 countries around the world. Our work is based on extensive know-how, which is reflected in all areas, from hotel management, to brand values, or looking after the experiences of our guests.

Our brands:



International coverage

307 hotels · **23** countries



Our hotels



EUROSTARS
GRAND CAYACOA
★★★★★

*The temptation
of authenticity*

Eurostars Grand Cayacoa

The temptation of authenticity



This land was home to the last great Taíno chiefdom, a vibrant culture that honoured nature, community, and the spirit of its ancestors. Chief Cayacoa ruled these lands with leadership and vision, and today his legacy remains alive in local identity: in the names that recall the past, in the traditions that preserve its essence, and in the hospitality that welcomes every visitor.

Eurostars Grand Cayacoa is an
experience that connects with the
deepest roots of the Caribbean.

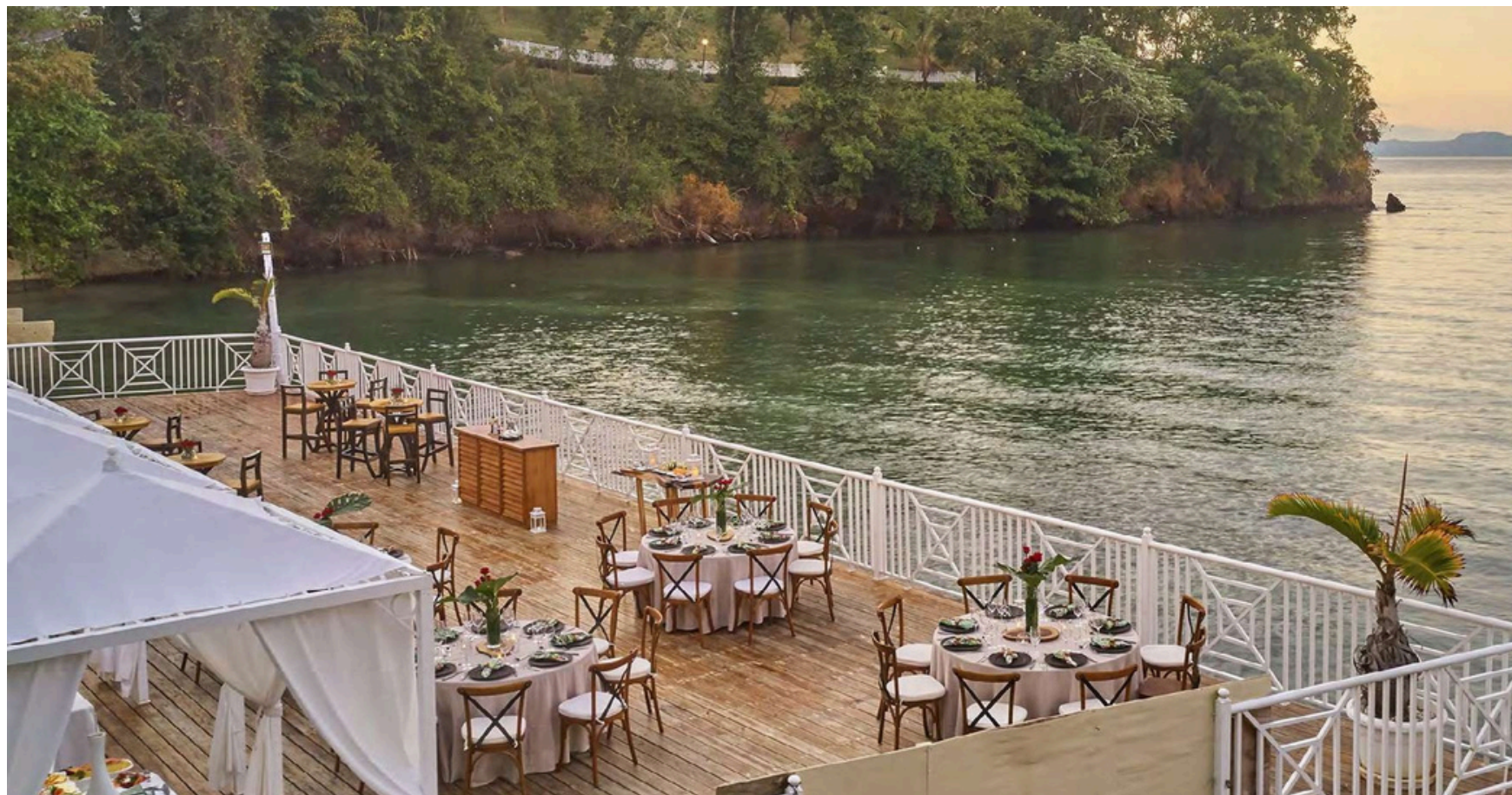
Welcome to Eurostars Grand Cayacoa

A Caribbean colonial retreat facing the bay of Samaná, where nature, beaches and vibrant local life exist in perfect harmony.



Authenticity and connection with the surroundings

- A hotel that embodies the essence of Samaná, with profound respect for its traditions, landscapes, and local community.
- Fun for all ages
- A comprehensive activity programme designed so that entire families can enjoy unforgettable experiences together.
- Whale-watching viewpoint
- Privileged spaces from which to admire one of the Caribbean's most impressive natural spectacles.



Botanical gardens and sustainability

- Green areas designed to preserve and highlight the richness of native flora and fauna.
- Local flavours and culture.
- A gastronomic offering that celebrates regional products, together with activities that invite guests to discover local cultural roots.
- Venues for major celebrations
- Facilities and professional teams prepared to host high-level events in an unrivalled setting.

THE HOTEL

Our 5-star resort

Rises on the seafront of the idyllic **Samaná Bay**, in the very heart of the Dominican Republic. A privileged setting that combines Caribbean colonial style with the lush nature that surrounds it.



295 rooms

- **73** standard doubles with sea view
- **132** standard doubles
- **90** junior suites

Many of them feature terraces or balconies overlooking the sea or tropical vegetation.



Two swimming pools

One with a hot tub

A full spa

with sauna, steam bath, personalised treatments and beauty salon

Gym

with panoramic views

3 restaurants and 4 bars

THE HOTEL

A new premium area

Eurostars Grand Cayacoa is transforming the Bahía area into an exclusive Premium enclave with **direct beach access**, designed to offer greater privacy, **personalised service** and an elevated guest experience.



93 rooms

18 Double Deluxe Seaview Premium
75 Junior Suite Sea View Premium

All of them combining **elegant design** with privileged sea views and dedicated Premium services.



Eurostras Premium *Club benefits*

- Exclusive beach area with **sun loungers** and waiter service
- **Welcome gift** upon arrival
- Exclusive access to **El Pescador Restaurant** (3 meas + snacks)
- Private **solarium and swimming pool** with hydromassage
- Stay at 1, Play at 2: full access to all facilities across the resort
- Premium **international beverages**
- **Priority seating** at à la carte restaurants





The Caribbean's first cultural resort

Inspired by the cultural vocation and sensitivity of Eurostars Hotel Company, this hotel positions itself as the region's first cultural resort.

CONCEPT AND VALUE PROPOSITION

Its proposal invites guests to immerse themselves in the spirit of Samaná through **immersive experiences** that act as an authentic bridge between traveller and destination.



Inspired by Caribbean colonial charm



Stunning views and direct beach access via lift



Architecture in dialogue with nature, sea and hills



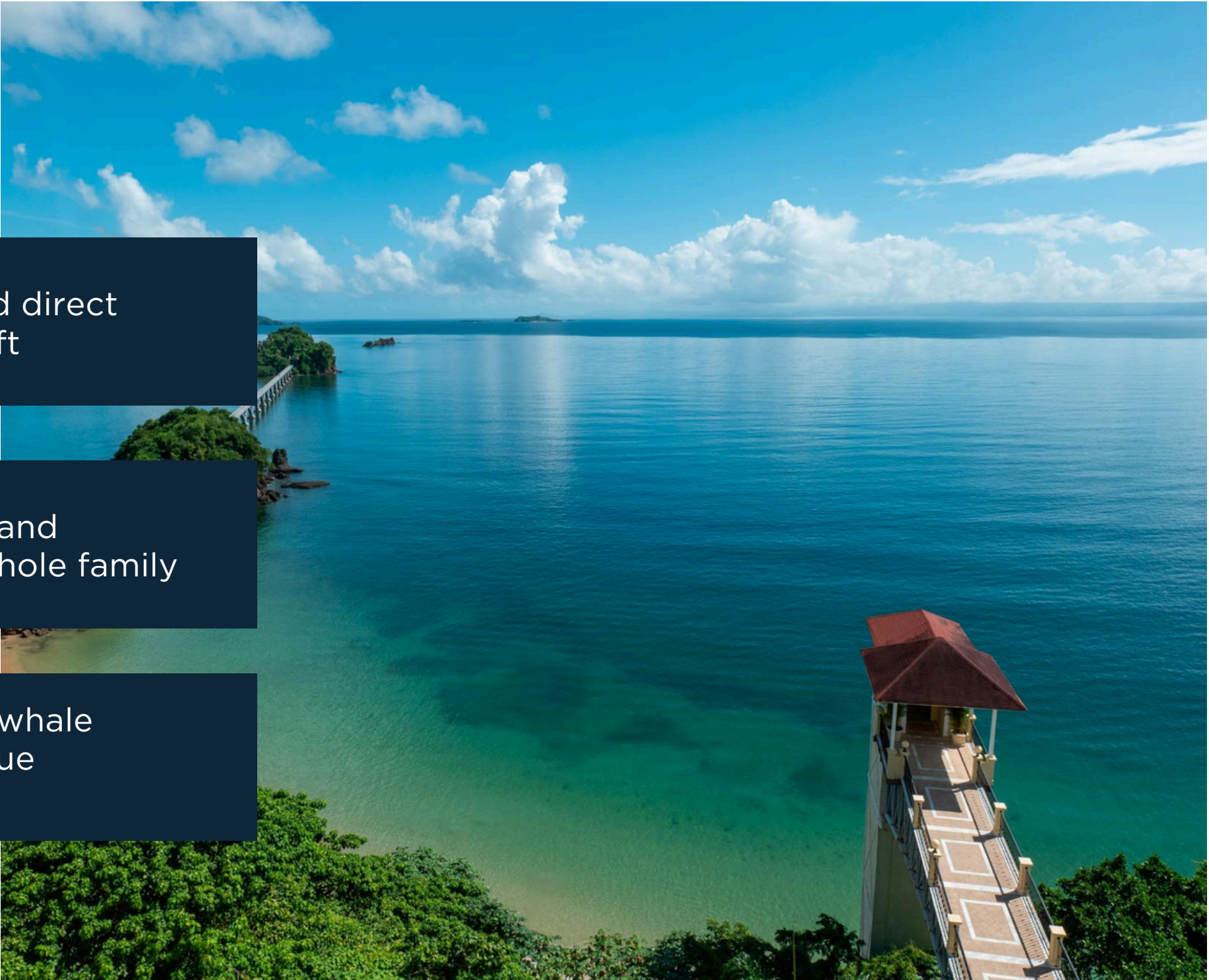
Facilities, services and activities for the whole family



Discovery experiences of local culture and surroundings



Ocean gazebo for whale watching and unique celebrations



LOCATION AND SURROUNDINGS



Located in Loma de Puerto Escondido, Avenida La Marina 1, Samaná. The hotel is 47 km from El Catey International Airport and also accessible from Santo Domingo (approx. 162 km).

 POINTS OF INTEREST

 **ATTRACTIONS**

Ideal for lovers of nature and local culture —**whale watching** (season January–March), **hiking**, **island and waterfall exploration**— combining authenticity and relaxation.



Gastronomy

A culinary spectrum

Eurostars Grand Cayacoa offers a gastronomic proposal designed to satisfy all tastes and moments of the day, combining local and international flavours in unique settings.





VISTA
Bárbara
RESTAURANT

A Mediterranean experience where the authentic aromas of Mediterranean tradition meet fresh, quality ingredients, transporting diners directly to Italy with every dish.

Los Cayos RESTAURANT

A wide buffet that combines local and international dishes, offering options for all palates and turning every breakfast, lunch, or dinner into an opportunity to discover new flavours.



For more relaxed and casual moments, the resort features a wide selection of bars:





AZÚCAR
POOL BAR

Ideal for enjoying by the pool,
with snacks and refreshments.



coco
SNACK BAR

Ideal for enjoying by the pool,
with snacks and refreshments.



Facilities and Services

The resort offers a comprehensive experience of wellbeing, leisure, and comfort.

FACILITIES AND SERVICES



Spa &
wellness

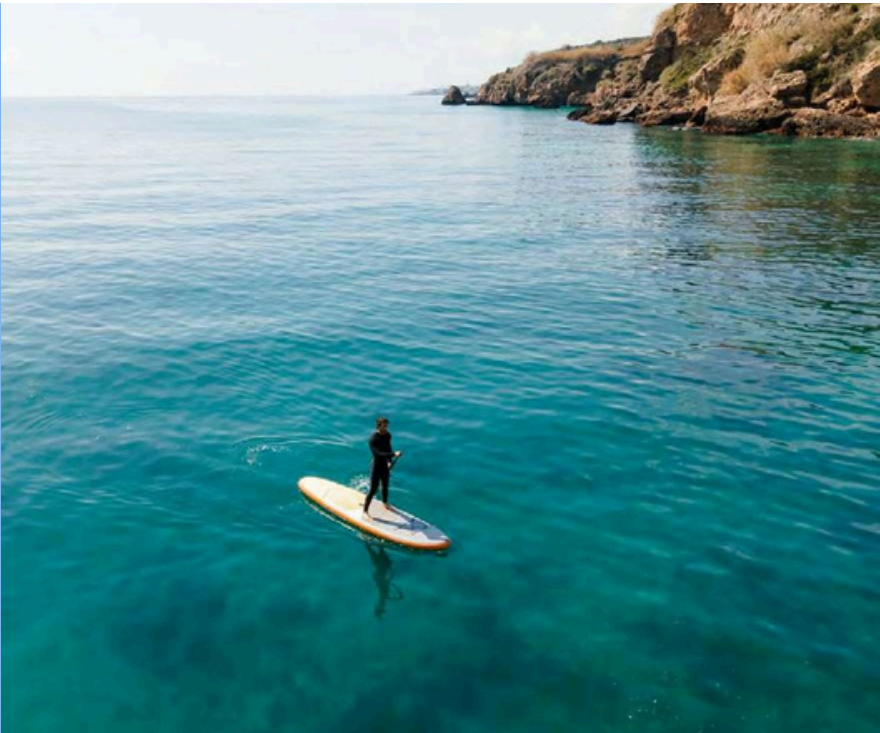
A holistic relaxation space with sauna, aromatic baths, sensory showers, and rest areas. Treatments combine modern and traditional techniques, ensuring complete disconnection against the Caribbean backdrop.





Pools and
sports areas

The resort has two outdoor pools, including hot tub and solarium areas, as well as sports courts and outdoor activity spaces, ensuring fun and exercise for all guests.





Meeting and event
rooms

Equipped with state-of-the-art technology, including an elegant oceanfront gazebo, the perfect setting for weddings, conferences, corporate events or special celebrations with a unique atmosphere and panoramic views.





Additional
services

For greater comfort and peace of mind, the resort offers free parking, 24-hour reception, multilingual assistance, dry-cleaning service, currency exchange, and babysitting services. Every service is designed to make each stay comfortable, safe, and tailored to the needs of every traveller.

FACILITIES AND SERVICES



Common Areas

- | | | |
|----------------------------|-------------------|------------------|
| 1 Lobby | 7 BahiaSpa | 13 Viewpoint |
| 2 Eurostars Club | 8 Gym | 14 Pier |
| 3 Lobby Shop | 9 Towel Service | 15 Scuba Aquatic |
| 4 Snack Bar | 10 Wedding Gazebo | 16 Shopping Area |
| 5 Panoramic Beach Elevator | 11 Meeting Rooms | |
| 6 Medical Center | 12 Mini Market | |

Restaurants & Bars

- | | | |
|--------------------------------|--------------------------------|--------------------|
| 18 Los Cayos Restaurant | 21 Cayacoa Bay Restaurant | 24 Ocean Beach Bar |
| 19 Vista Barbara Restaurant | 22 Alisios | 25 Coco Snack Bar |
| 20 Xamaná Panoramic Restaurant | 23 Azucar Pool Bar & Kids Club | |

Villas

- | | | |
|-------------------------------|--------------------------------------|--------------------------|
| 26 Main Building
0101-0547 | 28 Villa 20
2001-2015 2101-2106 | 30 Villa 32
3211-3238 |
| 27 Villa 10
1001-1011 | 29 Villa 31
3111-3138 | 31 Villa 33
3311-3338 |



Fun and peace of mind
for the whole family

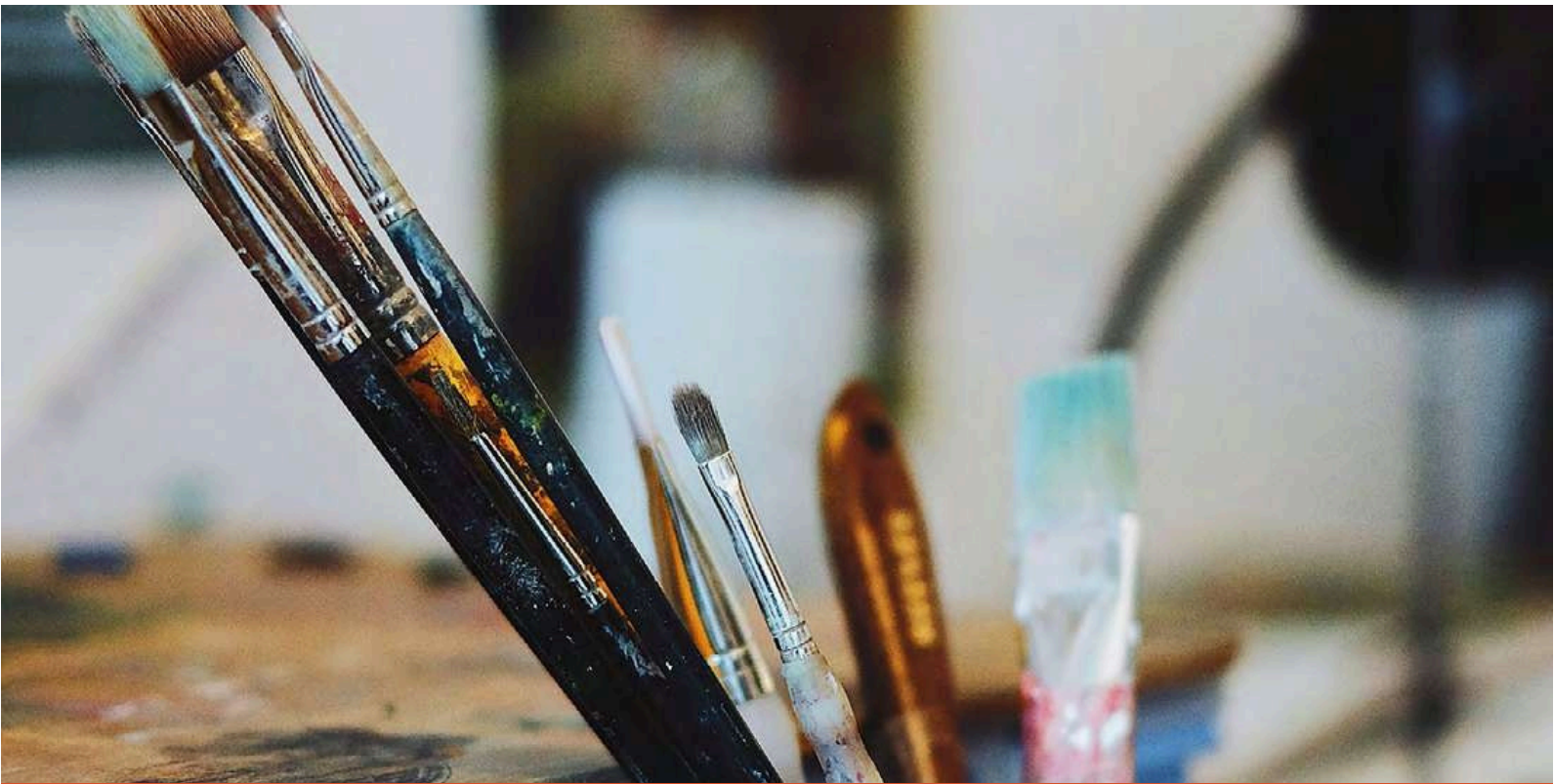
With our **Star Family** programme, children aged 6 to 12 enjoy safe experiences supervised by professionals, while parents can relax and enjoy the Caribbean setting.

Among the activities and services available 



Children’s pool and mini club

Where little ones can play and socialise in a safe environment.



Creative and educational workshops

Designed to stimulate imagination and learning while having fun.

GROUPS AND EVENTS OFFER



A 93 m² multi-purpose hall

With capacity for up to 150 people. Equipped with audiovisual technology and personalised service, it is ideal for meetings, banquets, and celebrations, also offering cocktail receptions, coffee breaks, and working lunches.



Ocean Gazebo

A unique venue for weddings with infinite views. Its privileged location and surrounding nature make it the perfect setting for memorable celebrations.





SUSTAINABILITY

Commitment to the environment

Eurostars Grand Cayacoa is proud to be a benchmark in responsible tourism, integrating sustainable practices into every aspect of its operations.

We are committed to conscious tourism, in harmony with nature and the local community.

Samaná Bay, one of the world's largest sanctuaries for marine mammals, inspires our commitment: to protect its biodiversity, support Dominican culture and gastronomy, and offer authentic experiences with minimal environmental impact.

OUR COMMITMENTS TO THE ENVIRONMENT



Environmental conservation

Active participation in the “Samaná Sustainable Tourism Circuit”, protecting fragile ecosystems such as mangroves and virgin beaches.



Local development

Driving the region’s economic growth by integrating local culture and crafts into the resort’s offerings.



Responsible gastronomy

Promoting local and sustainable flavours, supporting responsible food production and consumption.



Heritage preservation

Ongoing efforts to conserve and highlight the natural and cultural heritage of Samaná, ensuring its legacy for future generations.

Certifications and
International Standards

Grupo Hotusa holds recognition and endorsement from the following seals and certifications:



The **Aurea** brand, part of our group, is currently in the process of obtaining **ISO 14001 certification**, an internationally recognised standard for effective environmental management. This certification highlights our commitment to reducing environmental impact and continuously improving the management of natural resources.



It is a sustainability certification specialised in **hospitality and tourism**, promoting sustainable practices and offering guests the option to choose based on sustainability criteria.





EUROSTARS
HACIENDA VISTA REAL
★★★★★

*An oasis of luxury,
comfort and tranquillity*

Eurostars Hacienda Vista Real

An oasis of luxury, comfort and tranquillity



Set in the heart of the Riviera Maya, Eurostars Hacienda Vista Real is a **peaceful hideaway where lush gardens, serene lagoons, and nearby golf courses** create a unique atmosphere of privacy and relaxation.

Inspired by the grandeur of old Yucatecan haciendas, the hotel blends traditional **architecture, handcrafted details, and timeless elegance** to offer a stay defined by charm and tranquility.



Welcome to Eurostars Hacienda Vista Real

A boutique-style retreat in Playa del Carmen where heritage, comfort, and Caribbean calm come together in perfect balance.



Authenticity and connection with the surroundings

- A hotel inspired by the **architectural and decorative** legacy of traditional Mexican haciendas.
- A serene environment surrounded by **tropical gardens, water features, and green landscapes**, designed for guests seeking privacy, relaxation, and exclusivity.



Prime location

- Set within the prestigious **Playacar area**, one of the most exclusive zones in Playa del Carmen.
- Close to **beaches, golf, leisure, and the destination's main attractions.**

THE HOTEL

Our 5-star hotel

Eurostars Hacienda Vista Real delivers an intimate and sophisticated stay, set within a refined environment inspired **by the timeless elegance of colonial haciendas.**



77 rooms

- Deluxedouble rooms
- Premium double rooms with terrace
- Family rooms
- Communicating rooms
- Suites
- Suite with a hot tub

All of them are finely furnished and decorated, **creating the entire environment a calm atmosphere of tranquility and comfort.**



- Swimming pool and outdoor areas
- Bar-café
- Outdoor free parking





A boutique retreat with hacienda soul

Inspired by the cultural richness and timeless aesthetic of southeastern Mexico, Eurostars Hacienda Vista Real presents a hospitality concept rooted in serenity, character, and understated luxury.

VALUE PROPOSITION

Its proposal invites guests to experience the Riviera Maya from **a more serene and exclusive perspective**, where every stay becomes a chance to experience **wellbeing, tranquillity, and the natural beauty of the surroundings**.

Inspired by the elegance of Yucatecan haciendas

Spacious rooms and suites with classic character

Located in the exclusive Playacar area

Ideal for relaxation, leisure, and peaceful escapes

Surrounded by gardens, lagoons, and golf courses

Close to Playa del Carmen's beaches and lifestyle offering



LOCATION AND SURROUNDINGS



Located in **Playacar, Playa del Carmen**, Eurostars Hacienda Vista Real enjoys a privileged setting in one of the **most exclusive residential and tourist areas of the Riviera Maya**.

POINTS OF INTEREST



ATTRACTIONS

An ideal destination for guests seeking **relaxation, golf, nature, gastronomy, shopping, and access to the cultural and leisure** experiences of the Mexican Caribbean.



AIRPORT

From the hotel to Cancún Internation Airport 62,4 km (-1h by car)



exe
EL PUEBLITO
★★★★

A tropical paradise
in Holbox Island

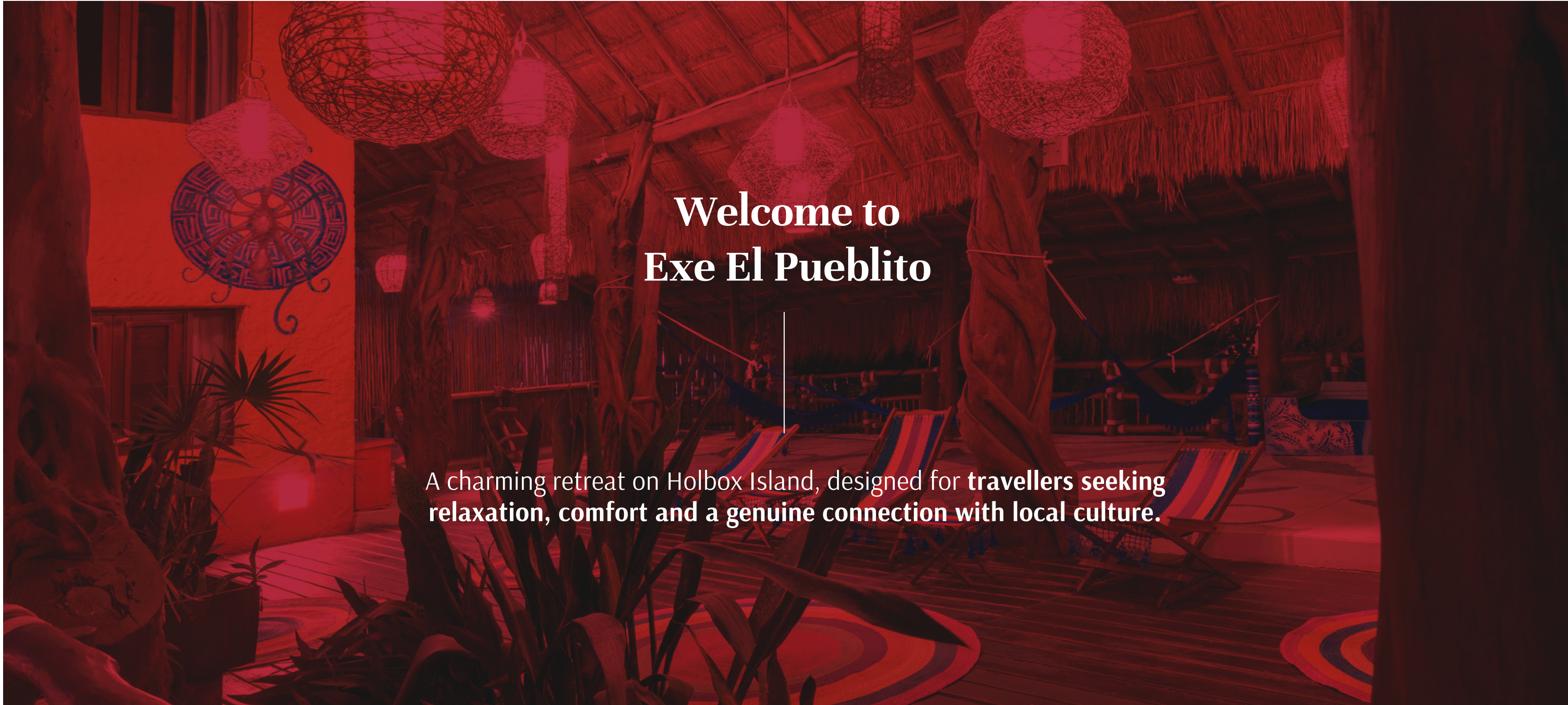
Exe El Pueblito

A tropical paradise in Holbox



Exe El Pueblito invites guests to enjoy a **unique stay in a cosy, authentic atmosphere**. Its rustic tropical architecture, palm-thatched roofs and handcrafted details reect the essence of Holbox, while local colours and vegetation create a **relaxed and welcoming setting**.





Welcome to Exe El Pueblito

A charming retreat on Holbox Island, designed for **travellers seeking relaxation, comfort and a genuine connection with local culture.**



Authenticity and connection with the surroundings

- A hotel that reects the **natural beauty and authentic spirit of Holbox.**
- Rustic tropical architecture with **palm-thatched roofs, handcrafted details and local character.**
- **Open spaces and lush vegetation** that create a warm, peaceful and welcoming atmosphere.
- An experience designed for guests seeking **relaxation, comfort and a genuine connection** with the destination.



Relaxation and local discovery

- A cosy retreat with a spectacular **outdoor pool**, ideal for unwinding in a laid-back island setting.
- Close to **Punta Cocos and Punta Mosquito**, two of Holbox's most iconic natural spots.
- The perfect base for discovering **beaches, landscapes and the local charm** of the island.
- A stay that combines **rest, authenticity and the relaxed rhythm of Holbox.**

THE HOTEL

Our 4-star hotel

Exe El Pueblito is a boutique-style retreat, designed to offer a **comfortable and welcoming stay in Holbox Island**. The hotel is positioned as an ideal base for discovering the island's beaches and laid-back lifestyle.



40 rooms

- Deluxe Double rooms
- Duplex rooms
- Duplex rooms with balcony
- Premium rooms
- Premium duplex room

The uniqueness of our building makes each of our rooms one of a kind.



Services

- Outdoor swimming pool
- Authentic tropical architecture
- Relaxed village-style layout





A tropical retreat with a Mexican soul

Inspired by the authentic spirit of Holbox, Exe El Pueblito offers a stay shaped by **rustic tropical design**, local character and a relaxed island atmosphere. Conceived as a warm and welcoming retreat, the hotel invites guests to **connect with the destination through comfort, simplicity and authenticity.**

VALUE PROPOSITION

Its proposal invites guests to immerse themselves in the spirit of Holbox through a stay that acts as an **authentic bridge between traveller and destination.**



Inspired by tropical Mexican charm



Rustic architecture with handcrafted details



Open spaces in dialogue with nature



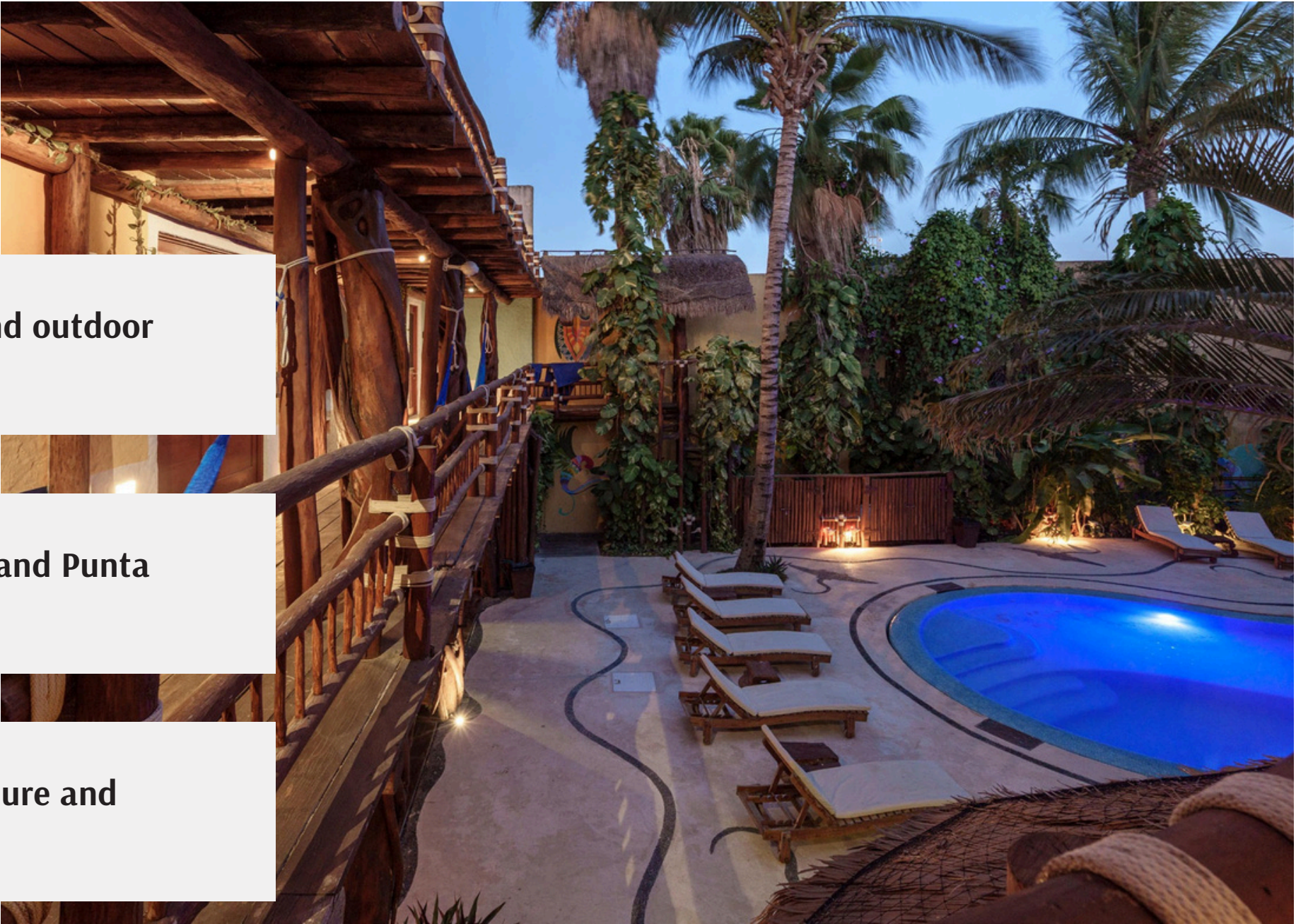
Relaxed hospitality and outdoor pool



Close to Punta Cocos and Punta Mosquito



Discovery of local culture and island life



LOCATION AND SURROUNDINGS



Located at **Calle Tiburon Ballena, 77310, Isla Holbox, Mexico**, Exe El Pueblito is set in a privileged location on Holbox Island, close to **Punta Cocos and Punta Mosquito**. Its setting makes it an ideal starting point for discovering the island’s beaches, natural beauty and relaxed local atmosphere.

POINTS OF INTEREST

ATTRACTIONS

Ideal for **lovers of nature, relaxation and local culture**, combining beach life, scenic landscapes and authentic island experiences.

AIRPORT

From Holbox Island, it takes ~30 min by ferry to reach Chiquilá. From there, Cancún International Airport is about 146 km away (~1h55 min by car).



Thank you!

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