



# Holland 75: Amsterdam Extension

**HONOURING THE 75TH ANNIVERSARY OF THE LIBERATION**

- AMSTERDAM PRE-TOUR for INDIVIDUALS & FAMILIES -

**APR 29TH - MAY 2ND 2020**

**Destinations:** Amsterdam

**Tour Dates:** Apr 29 - May 2nd, 2020

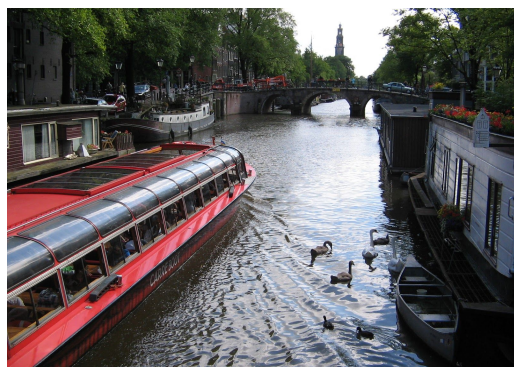
**Duration:** 3 nights, 4 days

**Flight departure:** [Apr 28] **Flight return:** [open]

**Flight departure** [your major gateway] > [AMS]], **Flight Return** [Holland 75 Program, AMS Airport]

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## The Daily Itinerary



**Take a canal cruise on Amsterdam's Canals for an orientation of the city**



**A visit to Anne Frank's House**

### -- Tuesday Apr 28th

Depart from [Toronto's Lester B Pearson Airport](#) on your overnight flight to [Amsterdam](#). [Dinner and breakfast will be served onboard]

### Day 1 - Wednesday Apr 29th

Upon arrival at [Schiphol International Airport](#), you will meet your driver at the Arrivals Meeting Point, before continuing to [Amsterdam](#). After dropping off your bags, enjoy a walk with our city map to orient yourself before lunch. In the afternoon, head to the [Blue Boat docks](#), opposite the [Heineken Brewery](#) for a canal cruise of the city, before returning to your hotel for check-in. [Overnight - Amsterdam 3\* Centrally Located TBC (B)]

### Day 2 - Thursday Apr 30th

Enjoy a full day to explore the [City of Amsterdam](#) in the light of Liberation, with visits to the [Anne Frank House](#), preserving the hiding place the wartime diarist. After lunch, you will meet your local battlefield guide who will tell the story of the Dutch people in World War II, as you walk together through canals and corridors to [The Dutch](#)



**The Dutch Resistance museum - best historical museum in the Netherlands**



**Optional extension to Zaanse Schans**

**Resistance Museum**, awarded as the best historical museum of the Netherlands. Tonight, return to your hotel to enjoy our dinner and overnight at your own pace. [Overnight - Amsterdam 3\* Centrally Located TBC (B)]

#### Day 3 - Friday May 1st

Enjoy the full day to explore **Amsterdam** at your own pace. May we suggest **optional excursion** to **Zaanse Schans**. An impressive collection 18th/19th-century Dutch windmills and wooden houses were relocated here to re-create a historic and traditional dutch village. Or perhaps a day trip up to **Giethoorn** the *Venice of the Netherlands*. This afternoon, return to Amsterdam for a free afternoon to explore the city. Perhaps you'd like to visit the **Bloemenmarkt** – the world's only floating flower market, or the **Rijksmuseum**. [Overnight - Amsterdam 3\* Centrally Located TBC (B)]

#### Day 4 - Saturday May 2nd

After breakfast, you will be transferred to **Schiphol Amsterdam airport** for your **continuation on to the Holland Liberation Group Program**.

### **TOUR END**

**-This itinerary includes ceremonial events and may be subject to changes**

Activities on this itinerary may change due to 2019 schedules which are yet to be finalized.

Should you have any questions regarding your flight, insurance, or travel extension options. Please contact us.

*Flights for this itinerary will be available for scheduling and pricing by September 2019 - 11 months prior to the departure date.*

Thinking about arranging a custom pre-tour or post-tour extension to your in Europe? We encourage it!

Should you have any questions regarding your flight, insurance, or travel extension options, we encourage you to reach out to your local travel agent. If you don't have a local agent, contact our host travel agency:

**DH TOUR OFFICE**

(Office Phone) 905-639-9954

(Toll-Free) 1-888-597-3519 | [karen@dhtour.ca](mailto:karen@dhtour.ca)

## Tour Pricing

**\$1,140.00 CAD** Land only - per person, based on twin occupancy

**\$475.00 CAD** Single Supplement

*\*\*Air is available from all major Canadian cities - please contact your Travel Agent for more information\*\**

## Tour Payment Schedule

Initial Deposit: \$500.00 (of which \$300 is non-refundable) to guarantee your space is due immediately

Your Remaining Balance: Due by Saturday February 15th, 2020 (70 days prior to departure)

All funds will be collected by your agency. If you would like to use your credit card, your travel agent will collect your payment details over the phone after you have registered. DH Tour accepts Visa, Mastercard, and American Express, as well as cash and cheque payments.

Personal cheques can be made to:  
"DH Tour"

Attn to: Karen Burwood [Travel Manager]  
Mail to: 2319 Fairview St., Suite 609, Burlington ON L7R 2E3

### NEXT STEPS

**1) Register for the tour by filling out your online Registration Form: [bit.ly/Amsterdam75\\_REGISTER](http://bit.ly/Amsterdam75_REGISTER)**

**2) Review our Group Terms & Conditions before booking: [thebattlefieldtours.com/terms-conditions](http://thebattlefieldtours.com/terms-conditions)**

## Cancellation Policy

All cancellations must be provided in writing. You will receive a refund in full, less \$300 per person, up to 70 days prior to departure. Cancellation within 70 days of departure is subject to the following charges:

**| 70-31 days prior to departure - 50% of tour cost is non-refundable**  
**| 30-0 days prior to departure - 100% of tour cost is non-refundable**

### WHAT'S INCLUDED:

- ☐ Accommodations in Superior Tourist Class (3 - 4 Star Hotels)
- ☐ All Entrances as per your Itinerary
- ☐ Transfers to and from hotel to AMS airport
- ☐ Breakfast (B) throughout
- ☐ Online Custom Map Kit & Tour Resource & Info Guide
- ☐ All surcharges, fees, and departure taxes

### WHAT'S EXCLUDED:

- ☐ Airfare - this is a land only itinerary
- ☐ Lunches (L) & Dinners (D)
- ☐ Single Room Supplement
- ☐ Gratuities owed to tour staff (5EUR per person, per day)
- ☐ Porterage (luggage handling to your room available upon request)
- ☐ Travel Insurance (please contact your travel agent / DH Tour if you need assistance booking medical or trip cancellation insurance)

### TO REGISTER

Click the link below:

[bit.ly/Amsterdam75\\_REGISTER](http://bit.ly/Amsterdam75_REGISTER)

**You will receive an online custom tour info and resource guide about the tour approx. 30 days prior to departure - with all the information you need in preparation for your travels**

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## GROUP TOUR TERMS & CONDITIONS

*All Music & Performance Custom Programs are operated by Connection Custom Travel Inc*

**Contact our office toll free: 1-877-449-6266**

***Please read our terms & conditions carefully***

### CONNECTION CUSTOM TRAVEL GROUP TERMS & CONDITIONS

The following information and conditions constitute your binding contract with Connection Custom Tours. Please read all of the information below as it provides conditions relating to both the services of Connection Custom Travel and its suppliers:

#### **Deposits:**

To reserve your group space, a non-refundable deposit of **\$300 per person is due to secure your booking**. We accept payment via certified check, wire transfer or money order for your initial deposit. Credit Cards may be taken but an applicable merchant fee is applicable.

#### **Final Payment:**

Full and final payment for your group program with Connection Custom Travel is due 70 days prior to departure. Full Payment is due immediately for reservations made within 70 days prior to departure. If payment isn't made by the due date, Connection Custom Travel will assume that you have cancelled your group booking and cancellation charges may be applicable.

#### **Cancellation Policy:**

Our cancellation policy is based on outside suppliers and third parties contracted for this group booking. All cancellations must be received in writing. Refund in full, less \$300 per person, will be made up to 70 days prior to departure. Cancellation within 70 days of departure is subject to the following charges:

| 70-31 days prior to departure - 50% of tour cost

| 30-0 days prior to departure - 100% of tour cost

Please be aware that clients are subject to any cancellation fees assessed by our suppliers including hotels, airlines, and certain entrances used in the itinerary. We strongly recommend that your individual travellers purchase trip cancellation insurance which is available for coverage of expenses with cancellation due to illness or accident. In the event a participant must cancel their trip, trip cancellation insurance may be the only source of reimbursement.

#### **Refunds:**



No refund is made for unused travel services or any portion hereof, nor is the value of the unused services exchangeable for alternative arrangements.

#### **Documentation including Passport & Visa:**

It is the responsibility of your travellers to determine what documentation is necessary for travel to each country. Connection Custom Travel will assume no responsibility whatsoever for passenger(s) denied carriage by the Air Carrier, or refused entry into any country. Please check with the appropriate consulate or embassy for the latest visa requirements.

#### **Changes on Itineraries:**

Connection Custom Travel

##### *(a) If we cancel your travel program*

Connection Custom Travel reserves the right to change or cancel your booking in accordance with operating requirements or circumstances beyond our control. We will give you reasonable notice thereof, in the circumstances, and where available, will offer you a comparable alternative. If an alternative does not exist/not accepted - you will be entitled to either a full refund of monies paid by you to us or a direct transfer of travel credit on to another customized program.

##### *(b) If we change the pricing of your program*

Prices are based on current rates of exchange, tariffs & taxes. Connection Custom Travel reserves the right to increase tour prices to cover increased costs and to reflect fluctuations in foreign exchange markets. Connection Custom Travel also reserves the right to withdraw a tour or any part of it to make alterations in the itinerary or with the tour inclusions as it deems necessary or desirable. Connection Custom Travel is subject to pass any expenditures or losses caused by delays or events beyond its control.

##### *(c) If we change activities on your itinerary*

Itineraries and arranged sightseeing are expenditures or losses caused by delays or events beyond its control. Every effort will be made to operate tours as planned, but alterations may occur after the final itinerary has been issued. Should this unlikely event take place Connection Custom Travel will notify each passenger holding a deposit on the program. The itinerary will be automatically updated to reflect revisions on the Connection Custom Travel website.

#### **Client Changes & Penalties**

**(a) In the event of a name change** There is no penalty for name changes, a name change for accommodation can be done at any time, unless group air fare arrangements are requested in the booking.

**(b) Changing the dates or components of an itinerary** An itinerary date or change of itinerary components will require a re-quote for the group's entire program and pricing breakdown. In the event of a date or itinerary change, a new agreement must be drafted, as your original contract will be null and void. Please refer back to our Cancellation Policy when cancelling any dates or room nights once a deposit has been paid.

**(c) Changing # of room nights on an itinerary** In the event of a change in room nights required (ie. number of nights your group will be accommodated at a given property) outside of our parameters [pricing breakdown] a re-quote on the program & changes to the original contract will be required. A new agreement must be drafted, as your original contract will be null & void. Please refer back to our Cancellation Policy when cancelling room nights after a deposit has been received.

#### **Client Responsibility:**

**(a) Your travellers** It is the responsibility of the client to provide Connection Custom Travel with all registration information required per registered traveller [this includes: DOB, Medical Requirements, Allergies, and any additional notes or alternative arrangements the traveller may have which pertain to the tour. Connection Custom Travel requires this information 45 days prior to departure.

**(b) Your arrival & departure information** If the client requires land-only group arrangements, Connection Custom Travel requires the flight itineraries for each passenger 30 days prior to arrival. This flight information should include their arrival & departure dates & times, the name of the airline, airline number, and arriving & departing airport codes.

**Notice:**

Living standards and practices as well as conditions and standards differ country to country.

**Connection Custom Travel Responsibility:**

Connection Custom Travel purchases transportation, hotel accommodation, tour and ferry passage, restaurant and other services from various suppliers who are not members of the Connection Custom Travel specialist team. Connection Custom Travel is issued and subject to all tariffs, terms & conditions under which all transportation, [including airlines, coach, bus or car] hotels, tour and ferry operators, restaurants, and other services are contracted.

**Limits on Responsibility:**

Participants agree not to hold Connection Custom Travel responsible for any loss, injury or damage to any person, property or otherwise in connection with any accommodation or transportation, due to 'Acts of God', any incident at sea, fire, breakdowns in machinery or equipment, acts of governments or authorities, de hure or e facto, wars declared or threatened, hostilities, civil disturbances, strikes, riots, thefts, pilferage epidemics, quarantines, medical or customs regulations, defaults, delays, cancellations or any causes beyond which Connection Custom Travel can control. Connection Custom Travel cannot be named responsible for any loss of damage resulting from improperly issued visas or other documents. Travellers will receive a refund of any monies paid less reasonable expenses incurred by us in respect to your booking.

Connection Custom Travel purchases transportation, hotel, and other lodging accommodations, restaurants, ground handling and other services from various independent suppliers. As a result Connection Custom Travel is not liable for any negligent or willful act of any such person or entity or of any third person.

**Responsibility of the Traveler:**

There may be times when the Connection Custom Travel manager/host/representative has to make a decision in your best interest or for the best interest of the group. You agree to comply with the authority and decisions of the appointed manager and the laws of the country in which you are traveling. If you do not comply or if, in the tours manager's opinion, you are not compatible with the general enjoyment and well-being of the other members on the trip, or the smooth operation of the journey itself; we reserve the right to refuse to let you continue participating in the group program. We do not tolerate the possession or carriage of illegal or restricted substances (drugs). You must agree that your fellow travellers and Connection Custom Travel staff have the right to travel/work in a safe environment. Any threats to their safety, well-being, or inappropriate behaviour by you, whether verbal or physical will be taken extremely seriously and may result in the immediate termination of your vacation. In either event, you will be responsible for your own repatriation and related costs, having no claims against us.

Should you have a complaint in respect to your travel program, you should inform the Connection Custom Travel director on site during the course of your journey. If the matter cannot be resolved despite Connection Custom

Travel on-site representative's best efforts to do so, your complaint should be made in writing to Connection Custom Travel as soon as it is reasonably possible. If you choose to write Connection Custom Travel via e-mail or online, please provide us with your home address so we might be able to send you a direct reply in writing.

**Risks:**

There are certain inherent risks in adventure travel where applicable - these might include, but are not limited to, hiking, walking, safaris, climbing injuries, altitudes, all contact with animals, inaccessibility to medical attention and difficulty in evacuation from remote locations in the case of a medical emergency. The passenger assumes all risks of personal injury, death, or property damage that may arise out of the events like those advised or warned against.

*The payment of a reservation on a tour or customized itinerary shall constitute consent to all of Connection Custom Travel provisions in the terms & conditions.*

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**Questions? Contact us:**

**Your Tour Operator:** The Battlefield Tours as  
operated by Connection Custom Travel  
Samantha COWAN - (Mobile) 647-746-9862  
[samantha@thebattlefieldtours.com](mailto:samantha@thebattlefieldtours.com)



**Your Travel Agency:** DH TOUR  
Representative: Karen Burwood - (Office Phone)  
Tel: 1-888-597-3519 or 905-639-9954  
Fax: 905-639-9120  
Email: [dhtour@dhtour.ca](mailto:dhtour@dhtour.ca)



**Our Address:**  
2319 Fairview Street,  
Suite 609  
Burlington, ON  
L7R 2E3



**Our websites:**  
[www.dhgrouptours.com](http://www.dhgrouptours.com)  
[www.thebattlefieldtours.com](http://www.thebattlefieldtours.com)

