

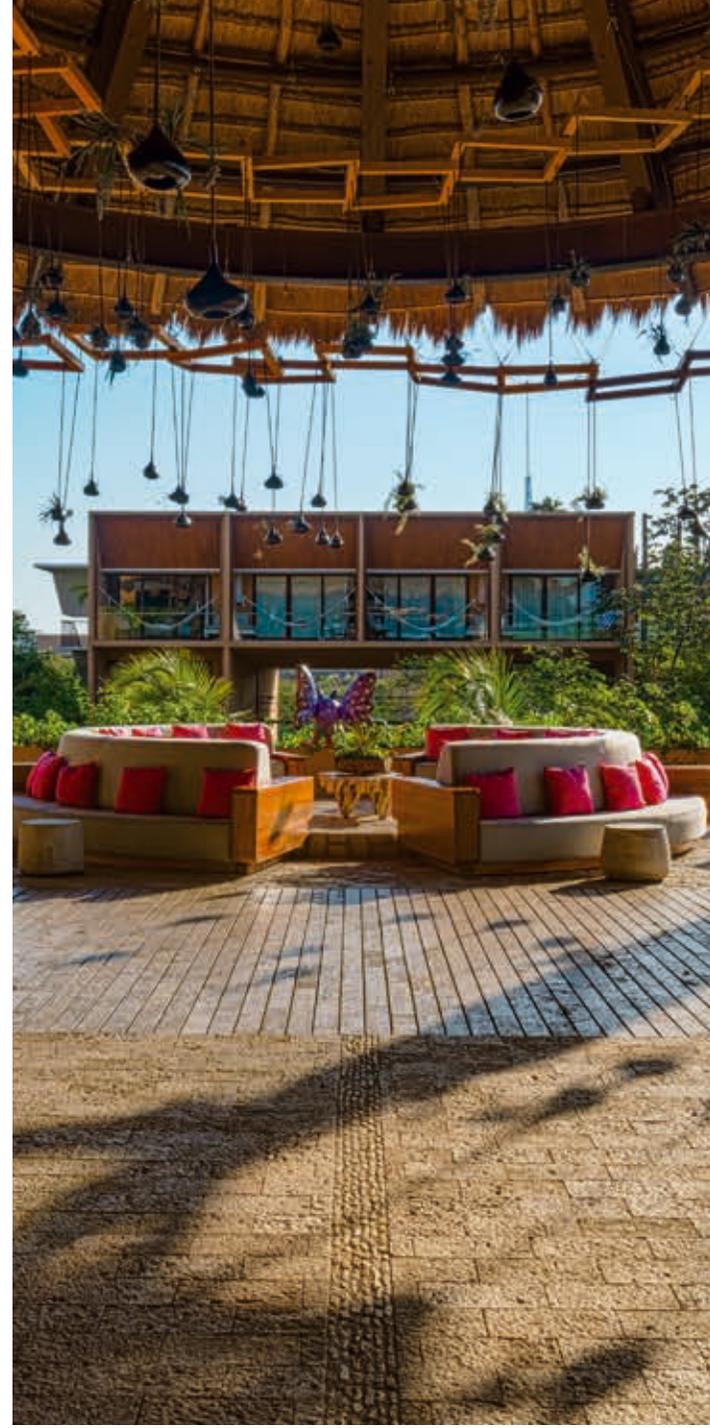


ALL-FUN INCLUSIVE™



WELCOME HOME

A PLACE WHERE EVERY
DETAIL AND SPACE IS
DESIGNED TO BE SHARED.







OUR RECOGNITIONS

CERTIFICATIONS



- **AAA FIVE DIAMOND AWARD**

THIS CERTIFICATION REFLECTS OUR EXCELLENCE IN LUXURY, SOPHISTICATION, AND COMFORT, SUPPORTED BY ATTRIBUTES SUCH AS ATTENTION TO DETAIL, PERSONALIZED SERVICE, AND AN IMPECCABLE STANDARD OF QUALITY.



- **FORBES TRAVEL GUIDE FOUR-STAR AWARD 2024**

THE FORBES TRAVEL GUIDE STARS RECOGNIZE OUR EXCEPTIONAL SERVICE STANDARDS, ATTENTION TO DETAIL, GOURMET CUISINE, AND EXCLUSIVE AMENITIES, ENSURING A UNIQUE AND HIGH-QUALITY EXPERIENCE.



- **EARTHCHECK CERTIFICATION 2024**

THE EARTHCHECK CERTIFICATION IS A TESTAMENT TO OUR STRONG COMMITMENT TO SUSTAINABILITY AND ENVIRONMENTAL MANAGEMENT.

AWARDS



TRIPADVISOR TRAVELERS' CHOICE

- ALL INCLUSIVE WORLD 2023
- ALL INCLUSIVE MEXICO 2023
- LUXURY MEXICO 2023
- TOP HOTELS MEXICO 2023

THESE MULTIPLE AWARDS RECOGNIZE THE HOTEL'S EXCELLENCE IN OFFERING A COMPREHENSIVE, ALL-INCLUSIVE, WORLD-CLASS LUXURY EXPERIENCE.



TRAVEL+LEISURE WORLD'S BEST AWARDS

- 25 BEST HOTELS IN MEXICO 2023
- 25 BEST HOTELS IN MEXICO 2024

A TESTAMENT TO THE EXCELLENCE AND QUALITY THAT DISTINGUISHES US AS ONE OF THE TOP LODGING DESTINATIONS IN MEXICO.



CONDÉ NAST TRAVELER READERS' CHOICE AWARDS

- THE BEST ALL-INCLUSIVE RESORTS IN MEXICO 2023
- THE 40 BEST RESORTS IN MEXICO 2023

HIGHLIGHTING US AS AN ICON OF AUTHENTIC LUXURY WITH AN UNPARALLELED OFFERING OF EXCLUSIVE EXPERIENCES AND A STANDARD OF EXCELLENCE IN THE TOURISM INDUSTRY.



TRAVVY AWARDS

- BEST ALL-INCLUSIVE FAMILY RESORT MEXICO 2023
- BEST ALL-INCLUSIVE RESORT 2023

RECOGNIZES OUR EXCELLENCE IN LUXURY HOSPITALITY AND OUR EXTENSIVE RANGE OF FAMILY-FRIENDLY ACTIVITIES, SHOWCASING THE BEST OF MEXICO.



OUR INNOVATIVE
ALL-FUN INCLUSIVE®
CONCEPT OFFERS:

- LUXURY ACCOMMODATIONS WITH 5-DIAMOND QUALITY AND SERVICE
- OVER 10 CURATED DINING EXPERIENCES BY CELEBRITY CHEFS
(20 BY SUMMER 2025)
- UNLIMITED ACCESS TO PARKS AND TOURS: XCARET, XEL-HÁ,
XPLOR, XPLOR FUEGO, XENSES, XOXIMILCO, AND XENOTES
 - ROUND-TRIP TRANSPORTATION:
AIRPORT – HOTEL – AIRPORT
HOTEL – PARKS – HOTEL
HOTEL – ISLA MUJERES – HOTEL
HOTEL – COZUMEL – HOTEL
- NEW ENTERTAINMENT EXPERIENCES FOR THE WHOLE FAMILY
STARTING SUMMER 2025.



Xcaret!
MEXICO

Xel-Há
HIDDEN WONDER
por Xcaret

XPLOR
por Xcaret

XPLOR
FUEGO
por Xcaret

XENSES
por Xcaret

XOXIMILCO
MEXICAN FLOATING FIESTA CANCUN
por Xcaret

XENOTES
ENIGMATIC WATERS TOUR
por Xcaret

XICHEN
CLÁSICO por Xcaret

TULUM
por Xcaret

COBÁ
por Xcaret

XCARET
XAILING

XCARET



XEL-HÁ



OUR CASAS

OUR SUITES ARE DISTRIBUTED ACROSS TEN EXCLUSIVE CASAS, EACH CAREFULLY DESIGNED TO MEET THE NEEDS OF EVERY FAMILY MEMBER. WITH AN ECO-INTEGRATIVE APPROACH, EACH CASA BLENDS HARMONIOUSLY AND RESPONSIBLY WITH THE NATURAL SURROUNDINGS.



CASA
TIERRA



CASA
FUEGO



CASA
ESPIRAL



CASA
VIENTO



CASA
AGUA



CASA
CIELO



CASA
LUNA



CASA
ECLIPSE



CASA
VIDA



CASA
SOL







INFINITY POOL



A TRIBUTE TO MEXICO

DISCOVER AN ARTISANAL MEXICO, WHERE GENERATIONS HAVE EXPRESSED THEIR CREATIVITY AND INSPIRATION THROUGH STAINED GLASS, LOOMS, PALM WORKS, CLAY, AND WOOD. THESE CRAFTS CREATE A VISUAL LANGUAGE THAT FUSES TRADITIONAL AND CONTEMPORARY MEXICO.





ALL OF OUR DECORATIVE ELEMENTS
ARE MADE IN CONJUNCTION
WITH VULNERABLE COMMUNITIES
UNDER A FAIR-TRADE VISION
AND COMMITMENT WITH THEIR
SOCIAL DEVELOPMENT.



ROOMS

WITH 1,800 SUITES DESIGNED FOR COMPLETE RELAXATION, EVERY SPACE OFFERS BREATHTAKING VIEWS OF THE JUNGLE, RIVERS, OR THE ENDLESS HORIZON OF THE CARIBBEAN SEA. WARM, PERSONALIZED SERVICE, HANDCRAFTED MEXICAN DETAILS, AND CAREFULLY CURATED INTERIORS COME TOGETHER TO DELIVER A TRULY UNIQUE LODGING EXPERIENCE.



JUNIOR SUITE





SWIM UP OCEAN FRONT

PRESIDENTIAL SUITE







DINING

EMBARK ON AN EXCEPTIONAL CULINARY JOURNEY, WHERE EVERY DETAIL IS CAREFULLY CRAFTED TO SATISFY THE MOST DISCERNING PALATES.

OUR DINING SELECTION INCLUDES A WIDE VARIETY OF OFFERINGS, RANGING FROM CASUAL OPTIONS WITH A TOUCH OF SOPHISTICATION TO CULINARY MASTERPIECES CREATED BY INTERNATIONALLY ACCLAIMED CHEFS ACROSS 20 UNIQUE RESTAURANTS. AMONG THEM IS HA'—GRUPO XCARET'S FIRST RESTAURANT TO EARN A MICHELIN STAR (ADDITIONAL COST APPLIES).



*EL MERCADO
DE LA MERCED*





HA',
GRUPO XCARET'S FIRST
MICHELIN-STARRED
RESTAURANT

✿ MICHELIN 2025



CARLOS GAYTÁN,
EXECUTIVE CHEF OF HA',
THE FIRST MEXICAN CHEF
TO EARN A MICHELIN STAR





ENTERTAINMENT

HERE, EVERY FAMILY MEMBER FINDS THEIR PLACE.
CHILDREN, TEENS, AND ADULTS ENJOY EXPERIENCES
DESIGNED TO SHARE, EXPLORE, AND CREATE LASTING
MEMORIES TOGETHER.



FOR CHILDREN

LUNATECA (AGES 0-4)

A PLAY LOUNGE DESIGNED TO SPARK CREATIVITY FROM THE EARLIEST YEARS: READING AREA, SENSORY GAMES, ARTS AND CRAFTS, WORKSHOPS, AND OPEN PLAY.

XIQUIT-INN (AGES 5-9)

A MINI HOTEL WHERE KIDS BECOME PART OF THE STORY. THEY CAN PLAY AS RECEPTIONISTS, CHEFS, BELLHOPS, OR GUESTS WHILE EXPLORING DIFFERENT HOTEL AREAS. THIS SAFE AND PLAYFUL SPACE ENCOURAGES IMAGINATION THROUGH ROLE-PLAY INSPIRED BY REAL HOSPITALITY PROFESSIONS. ADULT SUPERVISION REQUIRED.

CLUB XIQUILLOS (AGES 4-12)

A FUN AND SAFE SPACE TO PLAY, CREATE, AND DISCOVER: CRAFTS, BOARD GAMES, GARDEN ACTIVITIES, LEGO BUILDING, FACE PAINTING, AND MOVIE NIGHTS.

FOR TEENS

DIXTRITO 1317

A SPACE TO EXPLORE, CREATE, AND HAVE FUN: VIDEO GAME SIMULATORS, VR STATIONS, URBAN ART ZONES, MUSIC AND DJ BOOTHS, CHALLENGES, AND GROUP COMPETITIONS.

CASA SOL ROOFTOP

A TEEN-EXCLUSIVE ROOFTOP WITH A POOL, MOCKTAIL BAR, LIVE DJ, HAMMOCKS, WATER-MIRROR LOUNGERS, AND COLORFUL DÉCOR.

LA PAXANGUERÍA

A VIBRANT, SAFE TEEN NIGHTCLUB: LIVE DJ, SILENT PARTY, NEON PARTY, KARAOKE, CHALLENGE ROULETTE, PHOTO BOOTH, AND NON-ALCOHOLIC SNACK & DRINK BAR.



PAXANGUERÍA

CASA FUEGO ROOFTOP



FOR ADULTS

XUPES

AN EXCLUSIVE NIGHTCLUB WITH AVANT-GARDE DESIGN, DOUBLE-HEIGHT CEILINGS, AND IMMERSIVE AMBIANCE: LIVE DJ PLAYING HOUSE, NU-DISCO, AND MASHUPS, PLUS A MAIN BAR, LOUNGE AREA, AND MEZZANINE.

PAVA JARLA

A STREET-STYLE TAQUERÍA PERFECT FOR ENDING THE NIGHT AFTER XUPES: TRADITIONAL TACOS IN A RELAXED, FLAVORFUL MEXICAN SETTING.

CASA FUEGO ROOFTOP

AN ADULTS-ONLY ROOFTOP IDEAL FOR UNWINDING WITH SPECTACULAR VIEWS: POOL WITH LOUNGERS, BAR, AMBIENT MUSIC, AND A PEACEFUL VIBE.

*EXCLUSIVE FOR CASA FUEGO GUESTS.



FOR THE WHOLE FAMILY

CLUB XIIPAL

A SHARED SPACE FOR ALL AGES: PING-PONG, BILLIARDS, AIR HOCKEY, A BOARD GAME COLLECTION, MOVIE LOUNGE, AND SNACK STATION.

LAS MAQUINITAS

A RETRO-STYLE ARCADE WITH CLASSIC CONSOLES, PINBALL, FOOSBALL, AIR HOCKEY, AND A LOUNGE AREA FOR FAMILY FUN AND RELAXATION.

LA XORBETERÍA

A REFRESHING URBAN-STYLE SPOT SERVING ARTISANAL SHAVED ICE INSPIRED BY MEXICAN INGREDIENTS—PERFECT FOR SHARING WITH FAMILY OR FRIENDS.

SALÓN FLAMINGO

A LIVELY 70s-STYLE SNACK BAR: LIVE SALSA PERFORMANCES, SCREENS SHOWING SPORTS OR MUSIC, AND A FULL SNACK BAR.

CASA VIDA ROOFTOP

A FAMILY ROOFTOP WITH DIRECT ACCESS TO WATER SLIDES: SPACIOUS POOL, LOUNGERS, BAR, KITCHEN, AND A VIBRANT SETTING WITH NATURAL VIEWS.

CASA LUNA ROOFTOP

A RELAXING FAMILY ROOFTOP TO UNWIND AND CONNECT: POOL, LOUNGERS, BAR, KITCHEN, AND MUSIC-FILLED ATMOSPHERE.

5 FAMILY WATER SLIDES

WATER FUN FOR ALL AGES: FIVE SLIDES PERFECT FOR THRILL SEEKERS AND UNFORGETTABLE MOMENTS.

16 POOLS FOR ALL AGES

SPACES TO RELAX, CONNECT, AND PLAY: ROOFTOP AND GROUND-LEVEL POOLS THROUGHOUT THE HOTEL WITH AREAS FOR FAMILIES, KIDS, TEENS, ADULTS, AND A CENOTE-STYLE POOL.

4 WET BARS

FLAVOR AND REFRESHMENT WITHOUT LEAVING THE WATER: SWIM-UP BARS LOCATED IN POOLS FOR FAMILIES, TEENS, AND ADULTS ONLY.

AND MANY MORE EXPERIENCES TO DISCOVER!

WETBAR CASA SOL





MULUK SPA

IN HARMONY WITH THE SURROUNDINGS AND INSPIRED BY ANCESTRAL TRADITIONS, MULUK SPA IS A MYSTICAL SANCTUARY WHERE YOU CAN EMBARK ON A HOLISTIC JOURNEY OF RENEWAL THROUGH SENSORY EXPERIENCES THAT PROMOTE HEALTH AND DEEP RELAXATION.

IN ADDITION, OUR MULUK FAMILIA CONCEPT INVITES YOU TO SHARE THE ART OF WELL-BEING WITH TREATMENTS DESIGNED FOR EVERY MEMBER OF THE FAMILY.





WEDDINGS

CELEBRATE LOVE IN A PARADISE SURROUNDED BY UNDERGROUND RIVERS, INTIMATE COVES, AND WHITE SAND BEACHES—AN UNFORGETTABLE EXPERIENCE IN NATURE.



CHAPEL OF ALL ANGELS





EVENTS

AT HOTEL XCARET MÉXICO, WE BRING EVERY DETAIL TO LIFE. WE ARE A UNIQUE DESTINATION, SURROUNDED BY NATURE AND STUNNING VENUES THAT CELEBRATE THE BEST OF MEXICO. OUR EXCLUSIVE ALL-FUN INCLUSIVE® CONCEPT TRANSFORMS EVERY EVENT INTO AN EXTRAORDINARY EXPERIENCE.



WE OFFER ELEGANT AND VERSATILE INDOOR SPACES, SUCH AS THE GRAN SALÓN XUL YUUM ZAMNÁ WITH APPROXIMATELY 12,000 SQ. FT., AND THE AHAU BACAB CHAAC CONVENTION CENTER WITH 37,000 SQ. FT., FEATURING OVER 25 CUSTOMIZABLE BREAKOUTS.

GRAN SALÓN XUL YUUM ZAMNÁ

SALÓN	HIGHT FT	LONG FT	WIDTH FT	Sq.Ft	AUDITORIUM	SCHOOL	U SHAPE	BANQUET	COCKTAIL
GRAN SALÓN ZAMNÁ YUUM XUL *	22.3	197.65	66.21	12705	12002	650	-	600	12003
SALÓN ZAMNÁ	22.3	65.43	66.21	4230	200	130	40	160	300
SALÓN YUUM	22.3	75.76	66.21	4846	200	130	40	160	300
SALÓN XUL	7	56.55	66.21	3629	180	120	50	150	300
BREAKOUT - WITZ	11.15	52.12	18.24	960	46	30	30	40	40
BREAKOUT - WITZ I	11.15	27.73	18.24	501	23	15	15	20	20
BREAKOUT - WITZ II	11.15	24.39	18.24	459	23	15	15	20	20
BREAKOUT - WITZ III	11.15	48.22	18.27	882	46	30	30	40	40
BREAKOUT - WITZ IV	11.15	24.11	18.27	441	23	15	15	20	20
BREAKOUT - WITZ V	11.15	24.11	18.27	441	23	15	15	20	20

AHAHU BACAB CHAAC CONVENTION HALL

SALÓN	HIGHT FT	LONG FT	WIDTH FT	Sq.Ft	AUDITORIUM	SCHOOL	U SHAPE	BANQUET	COCKTAIL
GRAN SALÓN	26	200	187	37426	4330	1878	-	2700	4348
AHAU I, III & V	26	85	62	5317	887	383	73	417	500
BACAB I, II, III, IV, V, VI	26	59	31	1840	270	146	25	130	217
CHAAC I, II, III, IV, V, VI	26	25	31	797	130	61	10	52	65





EVERY VISIT COUNTS

AIMING TO GIVE BACK SOME OF NATURE'S GENEROSITY, WE HAVE SUCCESSFULLY ENABLED:

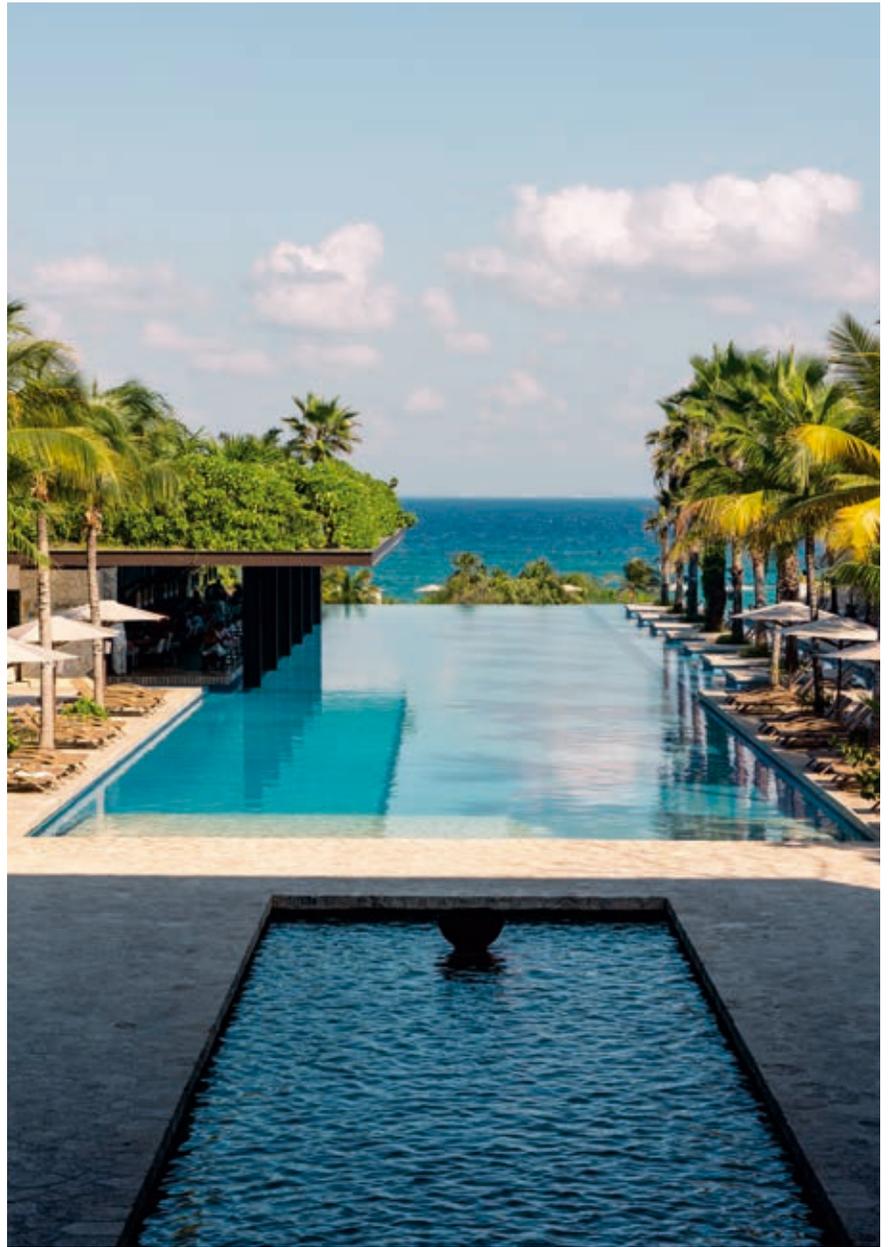
- CONSERVATION AND RELEASE PROGRAMS: PINK FLAMINGO, SCARLET MACAW, ROYAL TOUCAN, MANATEE AND PINK SEASHELL
- TEN BREEDING PROJECTS: PINK FLAMINGO, GREEN MACAW, ROYAL TOUCAN, QUETZAL, NURSE SHARK, BUTTERFLIES, MEXICAN PARROT, TAPIR, CURASSOW AND CRESTED GUAN
- GREEN SCHOOL AND ENVIRONMENTAL EDUCATION PROJECTS
 - EFFICIENT USE OF RESOURCES AND RESPONSIBLE WASTE MANAGEMENT



PROUDLY THE FIRST HOTEL IN THE
AMERICAS TO ACHIEVE
EARTHCHECK CERTIFICATION FOR
PLANNING, DESIGN, AND
CONSTRUCTION STANDARDS.



EARTHCHECK











Mex: 01 800 009 7567

USA: 1 844 795 4525

CHETUMAL - PUERTO JUÁREZ HIGHWAY, KM 282
SOLIDARIDAD, 77710 PLAYA DEL CARMEN, QUINTANA ROO, MEXICO

WWW.HOTELXCARET.COM

