

Hotel Xcaret Mexico

Suite Information





CONCIERGE
 Información y reservación de parques y actividades
 Information and reservation of parks and activities

¿Le gustaría conocer más sobre el programa de lealtad de Grupo Xcaret y ser parte de México Destination Club?
 Acérquese al área de concierge para más información.
 Would you like to learn more about Grupo Xcaret's loyalty program and become a México Destination Club member?
 Ask concierge for more information.

🏥 Servicios Médicos / Medical Services
🛍️ Tiendas Boutiques
📷 Foto Xelfie / Xelfie Photo
🚗 Transportación parques / Shuttle to parks
🌳 México Destination Club
🏧 ATM / Cajero automático / ATM
🧥 Chaleco salvavidas / Life Jackets
📅 Requiere reservación / Reservation required
🍷 Exclusivo Casa Fuego / Casa Fuego Exclusive
🍽️ Restaurante no incluido, requiere reservación / Restaurant not included, reservation required

- ALIMENTOS / FOOD**
 - R1 Bio
 - R2 Las Cuevas 🍷
 - R3 Las Playas
 - R4 Fuego 🍷
 - R5 Trajinera
 - R6 Teatro del Río 🍷
 - R7 Mercado de la Merced
 - R8 Xin-Gao 🍷
 - R9 Cantina los Faroles
 - R10 Ha' 🍷
 - R11 Chibalí
 - R12 Cafeteca La Xentral
 - R13 Xinema
 - R14 El Xorbete
 - R15 Pava Jarla
 - R16 Chí
 - R17 Tama-món
 - R18 La Silla
 - R19 Azul Nogada
 - R20 Cafeteca Lobby
 - R21 Costero
 - R22 Monarca
 - R23 Arriba Baja
- BARES / BARS**
 - B1 Casa Espiral
 - B2 Lobby bar Casa Tierra
 - B3 Casa Viento
 - B4 Bar Las Maquinitas
 - B5 Palapa snack bar
 - B6 Salón Flamingo
- ENTRETENIMIENTO / ENTERTAINMENT**
 - FAMILIA / FAMILY**
 - E1 E15 Kayak & paddle board
 - E4 Bicicleta / Bicycle
 - E6 Club Familiar Xiipal / Family Club
 - E7 Cancha de Tenis y Pádel Tennis & Paddle
 - E10 Mirador / Hotel Viewpoint
 - E11 Toboganes / Slides
 - NIÑOS / KIDS**
 - E5 Xiquillos Kid's Club
 - E13 Xiquit Inn
 - E14 Lunateca
 - ADOLESCENTES / TEENS**
 - E8 Dixtrito 1317
 - E9 Antro La Paxanguería
 - ADULTOS / ADULTS**
 - E2 Circuito de entrenamiento
 - E3 Ixlas Training Circuit
 - E12 Antro Xupes
- ALBERCAS / POOLS**
 - A1 Infinity Trajinera
 - A2 Rooftop Casa Fuego 🍷
 - A3 Casa Fuego 🍷
 - A4 Casa Espiral Playón
 - A5 Casa Viento
 - A6 Casa Viento Playón
 - A7 Pulpo / Octopus-shaped
 - A8 Casa Sol
 - A9 Cenote Casa Sol
 - A10 Rooftop Casa Sol - Adolescentes / Teens
 - A11 Rooftop Casa Vida
 - A12 Casa Vida Toboganes
 - A13 Casa Luna
 - A14 Rooftop Casa Luna
 - A15 Casa Cielo
- GRUPOS Y EVENTOS / GROUPS & EVENTS**
 - G1 Capilla de Todos los Ángeles / Chapel
 - G2 Salones Casa Tierra
 - G3 Showroom Bodas Xcaret / Weddings
 - G4 Foyer Casa Tierra
 - G5 Showroom banquetes / Banquets
 - G6 Salones Casa Cielo
 - G7 Recepción grupos / Groups Front desk
 - G8 Foyer Casa Cielo
- SERVICIOS / SERVICES**
 - S1 Recepción Casa Fuego / Front desk 🍷
 - S2 S5 S14 Agencia de viajes / Travel Agency
 - S3 S16 México Destination Club X-Lounge
 - S4 Estación de coches eléctricos
 - S6 Recepción socios / Members' Front desk
 - S7 Renta de autos / Car rental
 - S8 Muluk Spa & Wellness Adultos / Adults
 - S9 S11 Gimnasio / Gym
 - S10 Estación Trajineras / Station
 - S12 Muluk Spa & Wellness Familia
 - S13 Central de camiones / Bus terminal
 - S15 Hospitalidad / Amenities

| | |
|------------------------|------------------------|
| Día 1 / / Day 1 / / | Día 2 / / Day 2 / / |
| Día 3 / / Day 3 / / | Día 4 / / Day 4 / / |
| Día 5 / / Day 5 / / | Día 6 / / Day 6 / / |



Suite Categories

Age information:

Adult :18+

Young Adult: 16 or 17 years old)

Minor: 6-17

Infants: 0-5 (no charge)

- Garden Suite
- River Suite
- Garden Spa Suite
- River Spa Suite
- Ocean View Suite
- Swim Up Garden Suite
- River Jump Suite
- River Adults Suite
- **River Jump Suite Adults***
- Ocean Front Family Suite
- Ocean Front Adults Suite
- Ocean Front Swim Up Adults
- Junior Suite
- Junior Suite SPA
- Junior Suite Adults
- Master Suite
- **Family Master Suite**
- **Presidential Suite**
- **Presidential River Adults**
- **Presidential Family Suite**
- **Presidential Adults (Fuego)**

Buildings:

- Casa Tierra (all ages)
- Casa Fuego (Adults Only)
- Casa Espiral (all ages)
- Casa Viento (all ages)
- Casa Agua (Adults Only)
- Casa Sol (all ages)
- Casa Vida (all ages)
- Casa Cielo (all ages)
- Casa Luna (all ages)
- Casa Eclipse (Adults Only)

All categories are included within the contract, except those marked in **pink**; for these, it is necessary to contact the hotel/sales team directly to check availability. ***River Jump Suite Adults is only bookable through our direct website.**



Suite Garden View

Brief description of the suite:

A room colored by the green of the Mayan rainforest and our gardens. The view is complemented by its contemporary Mexican design.

- View: Garden view
- Size: 60 m2 ---- 645 ft2
- Maximum capacity: up to 3 adults or 2 adults + 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

Casa Viento
Casa Espiral
Casa Tierra
Casa Sol
Casa Vida
Casa Eclipse
Casa Luna
Casa Cielo

Inventory:

Total 948 SUITES
378 suites with a king bed
570 Suites with 2 queen beds
*12 Handicap accessible
*Available in all floors.



Suite River View

Brief description of the suite:

Enjoy a room that offers you the best views of our emerald-colored river. The perfect setting for the vacation of your dreams.

- View: River view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults or 2 adults + 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

- Casa Viento
- Casa Espiral
- Casa Tierra
- Casa Sol
- Casa Eclipse
- Casa Luna

Inventory:

Total 372 SUITES

93 suites with a king bed

279 Suites with 2 queen beds

*4 Handicap accessible

*Available from the second to the sixth floor.



Suite Garden Spa

Brief description of the suite:

The magic and silence of the Mayan rainforest are part of an accommodation experience that helps to balance both body and mind.

- View: Garden view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

- Casa Agua

Inventory:

Total 58 SUITES

42 suites with a king bed

16 Suites with 2 queen beds

*1 Handicap accessible

*Available from the third, fourth, and sixth floor.



Suite River Spa

Brief description of the suite:

Unbeatable views of our river and the Mayan rainforest complement the comfort and sophistication of this room with a volcanic stone tub on the terrace.

- View: River view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

Casa Agua

Inventory:

Total 65 SUITES

43 suites with a king bed

22 Suites with 2 queen beds

2 Handicap accessible

*Available on the third, fourth, and sixth floors.



Suite Ocean View

Brief description of the suite:

The ideal room for gazing at the turquoise sea and the lush vegetation of this paradise where we find ourselves.

- View: Ocean view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults or 2 adults + 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

Casa Espiral

Casa Tierra

Inventory:

Total 65 SUITES

11 suites with a king bed

54 Suites with 2 queen beds

*Available on the fifth and sixth floors.



Swim Up Garden

Brief description of the suite:

A suite offering you refreshing relaxation with its direct access to the pool.
The ideal way to dive into nature.

- View: Garden view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults or 2 adults + 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

- Casa Tierra
- Casa Espiral
- Casa Viento
- Casa Sol
- Casa Vida
- Casa Luna

Inventory:

Total 105 SUITES

33 suites with a king bed

72 Suites with 2 queen beds

*Available on the third floor.



Suite River Jump

Brief description of the suite:

Immerse yourself in a one-of-a-kind experience of connection with nature. The River Jump Suite invites you to wake up to the soothing sound of flowing water and enjoy a direct plunge from your terrace into the natural river that winds through the heart of the resort.

- View: River view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults or 2 adults + 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

- Casa Sol
- Casa Luna
- Casa Espiral

Inventory:

Total 34 SUITES

8 suites with a king bed

26 Suites with 2 queen beds

*Available on the first floor.



Suite River Adults

Brief description of the suite:

The hotel's lush, natural surroundings blend organically with the sophistication and exclusivity of our Adults Only section.

- View: River view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed

Available in the following Casas:

Casa Fuego

Inventory:

Total 26 SUITES

26 suites with a king bed

1 Handicap accessible

*Available on all floors.



Suite River Jump Adults

Brief description of the suite:

Immerse yourself in a one-of-a-kind experience of connection with nature. The River Jump Suite invites you to wake up to the soothing sound of flowing water and enjoy a direct plunge from your terrace into the natural river that winds through the heart of the resort.

- View: River view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed.

Available in the following Casas:

- Casa Fuego

Inventory:

Total 6 SUITES

6 suites with a king bed

*Available on the first floor.



Suite Ocean Front Family

Brief description of the suite:

The perfect accommodation option for the family to enjoy the amazing colors of the Caribbean Sea and our iconic inlets.

- View: Ocean front view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults or 2 adults + 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed or 2 queen beds.

Available in the following Casas:

Casa Tierra

Inventory:

Total 28 SUITES

15 suites with a king bed

13 Suites with 2 queen beds

*Available from the second to the sixth floors..



Suite Ocean Front Adults

Brief description of the suite:

An exclusive and sophisticated accommodation experience, for adults only, with an ocean front view of the Caribbean Sea and the amazing shades of the morning sunrays.

- View: Ocean front view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed

Available in the following Casas:

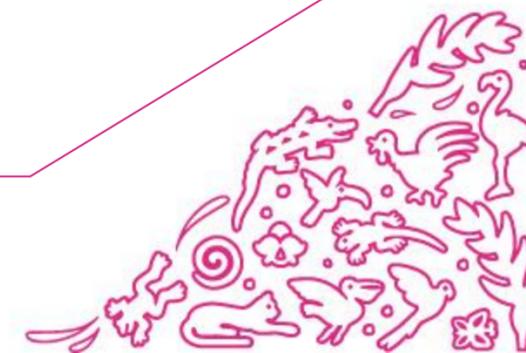
- Casa Fuego

Inventory:

Total 25 SUITES

25 suites with a king bed

*Available from the fourth to the sixth floor.



Swim-up Ocean Front Adults

Brief description of the suite:

With access to the exclusive pool for Casa Fuego guests, this suite is perfect for admiring the Caribbean Sea from the comfort of our terraces.

- View: Ocean front view
- Size: 60 m2 --- 645 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed

Available in the following Casas:

Casa Fuego

Inventory:

Total 8 SUITES

8 suites with a king bed

*Available on the third floor.



Junior Suite

Brief description of the suite:

A spacious and comforting suite with captivating views of the gardens and river, inviting guests to rest and disconnect from the outside world.

*Living room area divided from main bedroom by sliding wood door.

- View: Subject to the casa location on availability
- Size: 124 m2 / 1334 ft2
- Maximum capacity: up to 3 adults or 2 adults+ 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed

Available in the following Casas:

- Casa Tierra (2)
- Casa Espiral (4)
- Casa Sol (8)
- Casa Eclipse (3)
- Casa Luna (2)

Inventory:

Total 19 SUITES

19 suites with a king bed

*Available from the third to sixth floor.



Junior Suite Spa

Brief description of the suite:

A suite that will charm you with the silence and tranquility offered by its privileged location. Ideal for those who treasure privacy and peacefulness.

*Living room area divided from main bedroom by sliding wood door.

- View: River view
- Size: 124 m2 --- 1334 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed

Available in the following Casas:

Casa Agua



Inventory:

Total 14 SUITES

14 suites with a king bed

*Available on the sixth floor.



Junior Suite Adults

Brief description of the suite:

This one-of-a-kind suite is designed to blend into the magical, natural surroundings. Gaze at the sea from its lounge style terraces

*Living room area divided from main bedroom by sliding wood door.

- View: Ocean view
- Size: 124 m2 --- 1334 ft2
- Maximum capacity: up to 3 adults (adults only suite 18+)
- Bed type: Available in King bed

Available in the following Casas:

- Casa Fuego

Inventory:

Total 4 SUITES

4 suites with a king bed

*Available on the sixth floor.



Master Suite

Brief description of the suite:

Step into the serenity of this suite overlooking lush gardens or the rivers, where handcrafted Mexican design and comfort come together in perfect harmony. Connect with nature while enjoying exclusive access to family pools, rooftops, and activities for all ages.

- View: Garden / River view
- Size: 156 m2 --- 1679 ft2
- Maximum capacity: up to 3 adults or 2 adults+ 2 minors or 1 adult + 3 minors
- Bed type: Available in King bed

Available in the following Casas:

Casa Sol (4)

Casa Eclipse (5)

Casa Luna (6)

Inventory:

Total 15 SUITES

15 suites with a king bed

*Available from the fourth to the sixth floor.



Family Master Suite

Brief description of the suite:

Located near the kids' pool, this suite is ideal for families with small children looking for comfort for both them and for adults.

- View: Garden view
- Size: 181 m2 ---1948 ft2
- Maximum capacity: up to 6 adults or 4 adults + 2 minors or 3 adults + 3 minors
- Number of bedrooms: 3
- Bed type: king bed in each bedroom

Available in the following Casas:

- Casa Viento

Inventory:

Total 1 SUITES

3-bedroom suite

*Available on the sixth floor.



Presidential Suite

Brief description of the suite:

Immerse yourself in the charm of this garden-view or river-view suite, where Mexican craftsmanship and luxurious comfort create the perfect setting for unforgettable moments. Take advantage of its close proximity to pools, family-friendly recreational areas, and restaurants.

- View: Garden view / River View
- Size: 430 m2 --- 4628.5 ft2
- Maximum capacity: up to 6 adults or 4 adults + 2 minors or 3 adults + 3 minors
- Number of bedrooms: 2
- Bed type: king bed in master room and two queen beds in secondary room.

Available in the following Casas:

- Casa Vida
- Casa Luna

Inventory:

Total 2 SUITES

2-bedroom suite

*Available on the sixth floor.



Presidential River Adults

Brief description of the suite:

Discover the perfect balance between nature and comfort in this river-view suite. Surrounded by a peaceful atmosphere and adorned with artisanal Mexican detail.

- View: River view
- Size: 430 m2 --- 4628.5 ft2
- Maximum capacity: up to 6 adults (adults only suite 18+)
- Number of bedrooms: 2
- Bed type: king bed in master room and two queen beds in secondary room.

Available in the following Casas:

Casa Eclipse

Inventory:

Total 1 SUITES

2-bedroom suite

*Available on the sixth floor.



Presidential River Spa

Brief description of the suite:

Indulge in a luxurious wellness experience in this river-view suite, featuring authentic Mexican craftsmanship, a private steam room, and a terrace bathtub. Enjoy privileged access to Muluk Spa and spaces designed to restore body and mind.

- View: River view
- Size: 430 m2 --- 4628.5 ft2
- Maximum capacity: up to 6 adults
- Bed type: king bed in master room and two queen beds in secondary room.

Available in the following Casas:

- Casa Agua

Inventory:

Total 1 SUITES

2-bedroom suite

*Available on the sixth floor.



Family Presidential Suite

Brief description of the suite:

Let the colors of the jungle and the sea fill this suite through its panoramic windows. A luxury space to enjoy with your loved ones, offering breathtaking views, exquisite Mexican design, premium amenities, and countless activities

- View: Ocean view
- Size: 430 m2 --- 4628.5 ft2
- Maximum capacity: up to 6 adults or 4 adults + 2 minors or 3 adults + 3 minors
- Number of bedrooms: 2
- Bed type: king bed in master room and two queen beds in secondary room.

Available in the following Casas:

Casa Tierra

Inventory:

Total 1 SUITES

2-bedroom suite

*Available on the sixth floor.



Presidential Suite Adults

Brief description of the suite:

This sophisticated, spacious suite features lounge-style terraces, front-facing ocean views, and direct access to our iconic rooftop.

- View: Ocean front view
- Size: 430 m2 --- 4628.5 ft2
- Maximum capacity: up to 6 adults (adults only suite 18+)
- Number of bedrooms: 2
- Bed type: king bed in master room and two queen beds in secondary room.

Available in the following Casa:

Casa Fuego

Inventory:

Total 1 SUITES

2-bedroom suite

*Available on the sixth floor.



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