

TERMS AND CONDITIONS:

1. All entrants must be Canadian residents over the age of 18 and certified travel agents to remain eligible for this competition.
2. The competition closes on August 22, 2025.
3. The winner will be notified by August 29, 2025 or within two weeks of the competition closing date.
4. The winner will be randomly drawn from the eligible prize pool (participants must complete the contest in full) and must respond within 48 hours to accept the prize, or another winner will be chosen. Attempts will be made to notify the winner via the email provided at the time of entry.
5. The prize includes two complimentary nights at the Royalton Cayo Santa María, an all-inclusive adults-only hotel. Transportation and any other additional costs are not included.
6. Travel insurance is not included and must be purchased before traveling. Winners are responsible for ensuring they have adequate coverage.
7. Prize winners are responsible for obtaining any visas required for themselves or their companions related to the destination included in the prize.
8. Prize winners are responsible for payment of any additional items not included in the prize (e.g., meals not stated, hotel laundry, mini bar, room service, telephone calls, etc.).
9. All travelers must travel together. If they are unable to travel according to the required dates, the winner will be deemed to have forfeited the prize and another winner will be chosen.
10. The prize is subject to availability.
11. This prize has no cash value and cannot be transferred, exchanged for cash or an alternative holiday, or combined with any other offer, promotion, or discount.
12. Once the booking is confirmed, no changes to names, dates, or nature of the booking are allowed.
13. Holidays are redeemable only by the named winner and must not be sold or transferred to any other party.
14. Winners must claim their prize and book the holiday by notifying their arrival at least 30 days in advance. The prize can be redeemed at any time between August 2025 and August 2026, subject to availability at the hotel on the selected dates. Winners must wait for confirmation from Blue Diamond Resorts staff before making any travel arrangements. Without confirmation, it is not recommended to purchase flights or other travel services.

Blue Diamond Resorts assumes no responsibility for any costs incurred without prior confirmation.

15. The promoter (Global Agents) reserves the right to verify the validity of entries and the promoter's decision is final.

16. The organizer (Blue Diamond Resorts Cuba) reserves the right to change any condition of this competition without notice.

17. The organizer reserves the right to substitute the prize or any part of the prize (due to unavailability or for any other reason) with a different prize or part of the prize of equal monetary value.

18. Both the promoter and the organizer assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to or alteration of entries.

19. Neither the promoter, the organizer nor any other party associated with this promotion shall be liable for any loss or damage (including but not limited to indirect or consequential loss or damage) or personal injury in connection with participation in this promotion or with any prizes awarded.

20. Employees of the promoter, organizer, all prize partners, their agents, or anyone professionally connected to the promotion, and their families, are excluded from entering this competition.

21. The promoter collects participants' personal information in order to conduct the promotion. If the requested information is not provided, the participant may not take part in the promotion.

22. The prize winner will be informed by email, and their name and personal details may be used in future promotions associated with the organizer and the promoter.

23. By entering this competition, you agree to receive future communications from the organizers and promoters of this competition. You may unsubscribe at any time.