

The Fives
HOTELS & RESIDENCES

ASSET

All Senses Specialist
in Experiential Travel

LEARN ABOUT THE ENHANCEMENTS OUR LOYALTY PROGRAM HAS IN STORE FOR YOU!



Your loyalty and dedication makes us committed to providing you with unparalleled benefits and services as valued active members of our ASSET program. In addition to strengthening our partnership, these enhancements are designed to provide you with even more opportunities to grow your business, earn attractive cash incentives, and enjoy exclusive perks for you and special amenities for your clients.

Start enrolling your bookings at www.thefivesasset.com and win more with The Fives Hotels

CONTACT

asset@thefiveshotels.com

ASSET PROGRAM USA, CAN & MÉXICO

BOOKING		ASSET MEMBER	COMISSION	CASH BONUS	FREE NIGHTS
INDIVIDUALS	DIRECT BOOKINGS	YES	15%	YES	YES
		NO	12%	NO	NO
	THRU SUPPLIER	YES	TTOO	YES	YES
		NO	TTOO	NO	NO
GROUPS	DIRECT BOOKINGS	YES	15%	YES	YES
		NO	10%	NO	NO
	THRU SUPPLIER	YES	TTOO	YES	YES
		NO	TTOO	NO	NO

INDIVIDUALS

CASH BONUS BASE		PLAN	OCEANFRONT	DOWNTOWN	BEACH
INDIVIDUALS	DIRECT BOOKINGS	ALL-INCLUSIVE	120 USD	N/A	75 USD
		EP PLAN	50 USD	50 USD	N/A
	THRU SUPPLIER	ALL-INCLUSIVE	100 USD	N/A	60 USD
		EP PLAN	35 USD	35 USD	N/A

AN ADDITIONAL BONUS OF 10 USD PER BOOKING APPLIES WHEN BOOKING EPIC CATEGORIES.

APPLICABLE FOR ALL BOOKINGS (3+ NIGHTS). ALL BOOKINGS MUST BE ENROLLED IN ASSET.

FREE NIGHTS BASE		PLAN	OCEANFRONT	DOWNTOWN	BEACH
INDIVIDUALS	DIRECT BOOKINGS	ALL-INCLUSIVE	3 BOOKINGS = 1 FREE NIGHT	N/A	5 BOOKINGS = 1 FREE NIGHT
	THRU SUPPLIER	ALL-INCLUSIVE	3 BOOKINGS = 1 FREE NIGHT	N/A	5 BOOKINGS = 1 FREE NIGHT
INDIVIDUALS	DIRECT BOOKINGS	EP PLAN	10 RN = 1 FREE NIGHT	10 RN = 1 FREE NIGHT	N/A
	THRU SUPPLIER	EP PLAN	10 RN = 1 FREE NIGHT	10 RN = 1 FREE NIGHT	N/A

APPLICABLE FOR ALL 3+ NIGHTS BOOKINGS IN ALL INCLUSIVE PLAN.

BOOKINGS MUST BE REPORTED IN ASSET. AGENT MUST BE ENROLLED IN ASSET.

GROUPS

CASH BONUS BASE FOR GROUPS		PLAN	30-99 ROOM NTS CONTRACT	100-250 ROOM NTS CONTRACT	251+ROOM NTS CONTRACT
GROUPS	DIRECT BOOKINGS	ALL-INCLUSIVE	250 USD*	750 USD*	1000 USD*
		EP PLAN	250 USD	750 USD	1000 USD
	THRU SUPPLIER	ALL-INCLUSIVE	150 USD*	550 USD*	850 USD*
		EP PLAN	150 USD	550 USD	850 USD

GROUP NAME MUST BE REPORTED IN ASSET. AGENT MUST BE ENROLLED IN ASSET. *EXCEPT FOR THE FIVES DOWNTOWN.

FREE NIGHTS BASE FOR GROUPS		PLAN	30-99 ROOM NTS CONTRACT	100-250 ROOM NTS CONTRACT	251+ROOM NTS CONTRACT
GROUPS	DIRECT BOOKINGS	ALL-INCLUSIVE / EP	3 FREE NIGHTS	5 FREE NIGHTS	10 FREE NIGHTS
	THRU SUPPLIER	ALL-INCLUSIVE / EP	3 FREE NIGHTS	5 FREE NIGHTS	10 FREE NIGHTS

GROUP NAME MUST BE REPORTED IN ASSET. AGENT MUST BE ENROLLED IN ASSET.

TERMS & CONDITIONS

Agents must report bookings before travel dates to receive benefits.

Agents must first create a profile and password at www.thefivesasset.com. This requires travel agent accreditation, banking information, and general information.

This program is effective for bookings reported on or after August 1, 2023.

Payments will be made within 60 days of the departure date using the current exchange rate (if applicable).

Program benefits apply to all individual, wedding, or social group bookings made directly with the hotel or your preferred touroperator. Not valid for reservations made through OTAs.

Commissions and rewards will be paid by bank check mailed to the registered address. Bank transfer is also an option, but please note that bank fees may apply.

The cash bonus applies to all bookings of 3 nights or more.

Free nights can be redeemed at any of our 3 properties: The Fives Oceanfront, The Fives Downtown*, and The Fives Beach, (under the same meal plan of the enrolled bookings) for 2 adults and up to 2 children under 6 years old, or 1 adult and 2 children from 7 to 16 years old, staying in one of the following categories:

- The Fives Oceanfront: One Bedroom Suite
- The Fives Beach: One Bedroom Suite
- The Fives Downtown*: Run of the house

**The Fives Downtown is only available in EP Plan.*

For 1 - 2 nights or European Plan bookings, earn 1 free night when accumulating 10 room nights.

The agent may choose to redeem two or three earned free nights to upgrade free nights stays into a Two Bedroom Suite or Three Bedroom Suite.

Free nights may be combined with travel agent rates or free certificates.

Free nights are for the exclusive use of the travel agent who booked the reservations.

Free nights may not be transferred or used as a gift, sales, or marketing initiative.

Free nights are earned only after the reservations have traveled.

There is no minimum stay required to redeem free nights.

Terms and conditions may change at any time without prior notice.

Groups: Free nights meal plan will be the same that the room contract (EP or All-Inclusive).

Agent must travel with the reservation to be valid.

Airfare, airport transfers, or hotel transfers are not included.

Free nights must be booked no later than the end of the following year in which the original reservation traveled. For example, free nights earned on reservations made in 2024 must be redeemed by December 31, 2025.

Free nights are redeemable within the period of May 1st thru December 15th . Reservations must be made at least 72 hours prior to travel by contacting TBookings@thefiveshotels.com and are subject to hotel availability and blackout dates. The hotel reserves the right of not to accept free nights at certain occupancy levels.

WWW.THEFIVESHOTELS.COM

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