



HOTEL DESCRIPTION & LOCATION

This 30,000 square meter Resort is located on a beautiful white sandy beach. The 339-room Resort reflects the traditional style and elegant design of the Mayan culture. Besides the great ambiance and outstanding staff there is more. Guests can engage in recreational fun by participate in the activities program. Or for those who love the nightlife, Viva Wyndham Azteca has an entertainment line-up including live shows and performances. The vacation of a lifetime is calling your name.

Situated in the Riviera Maya inside the Playacar complex, only 2 miles or 3 kilometers from Playa del Carmen city center and 38 miles or 60 kilometers from Cancun International Airport.

ACCOMMODATIONS

339 Rooms

	NO. ROOMS	OCCUPANCY
Superior Garden View	258	SGL/DBL/TPL/CUAD
Superior Pool View	66	SGL/DBL/TPL/CUAD
Superior Ocean View	6	SGL/DBL/TPL/CUAD
Superior Ocean Front	9	SGL/DBL

SUPERIOR GARDEN VIEW

- Two queen size beds or one king size bed
- Air conditioning
- Flat screen television
- Telephone
- Bathroom with tub or shower
- Welcome package in the mini bar (only on arrival day)
- Coffee maker
- Hair dryer
- Ironing board and iron
- French balcony on higher floors or small terrace on the ground floor
- Safety deposit box (additional charge)
- Free wi-fi
- Jar for water
- Non-smoking
- Power voltage 110 V, 60HZ
- Adjoining rooms with communicating door and cribs are available upon request
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request



Superior Garden View

SUPERIOR POOL VIEW

- Two queen size beds or one king size bed
- Air conditioning
- Flat screen television
- Telephone
- Bathroom with tub or shower
- Welcome package in the mini bar (only on arrival day)
- Coffee maker
- Hair dryer
- Ironing board and iron
- French balcony on higher floors or small terrace on the ground floor
- Safety deposit box (additional charge)
- Free wi-fi
- Jar for water
- Non-smoking
- Power voltage 110 V, 60HZ
- Adjoining rooms with communicating door and cribs are available upon request
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request



Superior Pool View

SUPERIOR OCEAN VIEW

- Two queen size beds or one king size bed
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with tub or shower
- Welcome package in the mini bar (only on arrival day)
- Coffee maker
- Hair dryer
- Ironing board and iron
- French balcony on higher floors or small terrace on the ground floor
- Safety deposit box (additional charge)
- Free wi-fi
- Jar for water
- Non-smoking
- Power voltage 110 V, 60HZ
- Cribs are available upon request
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request



Superior Ocean Front - Honeymooners

SUPERIOR OCEAN FRONT

- 1 king size bed or two queen size beds, are located ocean front
- Air conditioning
- Flat screen television
- Telephone
- Bathroom with shower and jacuzzi
- Balcony on higher floors or small terrace on the ground floor
- Hair dryer
- Coffee maker
- Ironing board and iron
- Safety deposit box (additional charge)
- Free wi-fi
- Jar for water
- Welcome package in the refrigerator (only on arrival day).
- Non-smoking.
- Cribs are available upon request
- Power voltage 110 V, 60HZ



Superior Ocean Front - Honeymooners



- Full breakfast/lunch/dinner
- 24 hours food and beverages
- Unlimited cocktails, drinks and house wines
- Welcome cocktail
- A la carte restaurants
- Snack bar
- Non-motorized water sports
- International entertainment staff
- Daily activities program
- Games Room
- Dance lessons
- Cocktails/ Mexican cuisine classes
- Weekly handicrafts market
- Live nightly entertainment
- Theme parties
- Gymnasium with air conditioning
- Jacuzzi with cold water
- Kids pool
- Sauna and showers
- Viva Kids Club with swimming pool (for children from 4 to 12 years old, open from 9 AM until 6PM)
- Mini-disco
- Safety deposit box (additional charge)
- Welcome package in the Mini bar upon arrival (soft drinks and water)
- Chaise lounges and beach towels
- Wi-Fi available in the room, lobby, gymnasium, restaurants and pool
- Taxes and tips*
- Drinking water dispensers in the hallway

** Please consider that due to the contingency for Covid-19 some of the services may not be available.

HOTEL FACILITIES AND RESTAURANTS

The hotel is located right on the beach and offers a pool with ocean view, whirlpool, cocktail and snack bar, 1 buffet and 3 A la Carte restaurants:

- EL NOPAL: The international buffet restaurant opens for breakfast (6.30 AM - 11 AM), lunch (12.30 PM - 3 PM) and dinner (6.30 PM – 10 PM), with theme dinners and diet corner (no reservation required).
- IL PALCO: Italian a la carte restaurant (open for dinner, reservations required).
- BAMBOO: Oriental a la carte restaurant (open for dinner, reservations required).
- XUL HA: Mayan a la carte restaurant (open for dinner, reservations required).
- EL CENOTE: Snack-bar next to the pool area and near to the beach (Open from 11 AM - 7 PM and 10 PM - 6.30 AM, no reservation required).

* Reservations are limited and depend on the length of the stay



HOTEL FACILITIES AND RESTAURANTS

In addition, guests are able to enjoy, at no additional charge, the restaurants at the sister resort Viva Wyndham Maya:

- LA TERRAZA: International buffet restaurant, open for breakfast (6.30 AM - 11 AM), lunch (12.30 PM - 3 PM) and dinner (6.30 PM – 10 PM), (no reservation required).
- HACIENDA DON DIEGO: Mexican a la carte restaurant (open for dinner, reservations required).
- PORTOFINO: A la carte restaurant with Mediterranean cuisine (open for dinner, reservations required).
- MIRAMARE: Italian pizza and pasta a la carte restaurant (open for dinner, reservations required).
- VIVA CAFÉ: Fusion a la carte restaurant with an international and modern cuisine (open for dinner, reservations required).
- EL ARRECIFE: Snack-bar in the pool area and near to the beach (Open from 11 AM - 7 PM and 10 PM - 6.30 AM, no reservation required).

* Reservations are limited and depend on the length of the stay





THE HOTEL OFFERS

- Theater for 350 persons
- Guest Services
- Currency exchange service
- Free parking
- Gymnasium
- One tennis court
- Amphibious wheelchair for disabled persons
- ATM machine (Mexican pesos)
- Laundry services*
- Spa*
- Beauty parlor*
- Scuba Diving Center*
- Tour desk*
- Boutique*
- Babysitting services*
- Photo shop*
- Car rental*
- Medical services

(Additional charge)
No pets allowed*

SPORTS AND EXCURSIONES

SPORTS INCLUDED IN THE PACKAGE

- Windsurfing*
- Kayaking*
- Catamaran*
- Tennis* (artificial synthetic turf with floodlights)
- Boogie boards
- Introductory dive lessons in the pool*
- Water aerobics
- Bicycles
- Paddleboard
- Beach volley
- Gymnasium with trainer
- Aerobics
- Stretching
- Table tennis
- Bocce ball on the beach

(Free group lessons)*

The Necui Spa offers massages, manicures, pedicures, Turkish bath*, Jacuzzi with hot and cold water*, body and facial treatments for an additional charge.

* Available at Viva Wyndham Maya

AVAILABLE AT AN ADDITIONAL CHARGE (\$)

Viva Excursions offers a diversity of excursions

Land Excursions:

- Visits to Mayan ruins
- Golf (Golf course Playacar)

Acquatic Excursions:

- Fishing
- Snorkeling
- On-site diving center AQUA EXCURSIONS offers diving courses for PADI certifications and a range of excursions for certified divers.

NEAREST ATTRACTIONS:

- Xcaret / 10 minutes
- Puerto Aventuras / 20 minutes
- Xel Ha / 30 minutes
- Tulum / 45 minutes
- Coba / 90 minutes
- Chichen Itza / 3hrs
- Cancún / 60 minutes / Isla Mujeres / 2 hours / Cozumel / 45 minutes



OPTIONAL PACKAGES

HONEYMOON PACKAGE (NO CHARGE):

- Upgrade to a room from a higher category depending on availability
- Early check-in and late check-out depending on availability
- Breakfast in the room the day after arrival
- A bottle of sparkling wine
- A fruit plate
- A plate of cheeses and delicacies
- A souvenir photo and two t-shirts
- 10% discount with the Club Viva
- 10% discount with the Necui Spa

Requirement: Copy of the marriage certificate required upon check in. For a minimum stay of 4 days and 3 nights and when married within the last nine months, clients are able to enjoy.

WEDDING PACKAGE (WITH ADDITIONAL CHARGE \$):

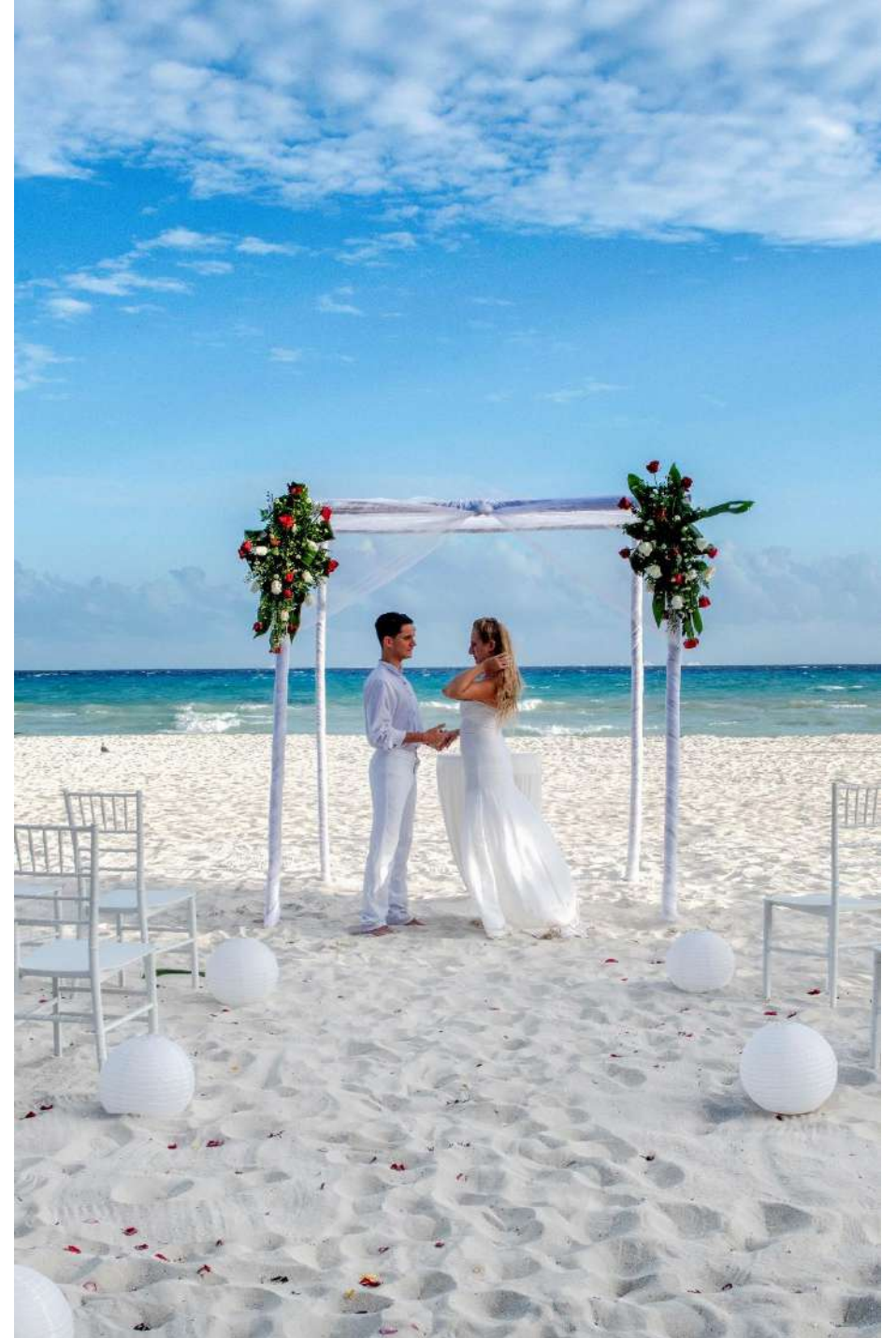
The Classic Wedding package includes:

- Symbolic or renewal of vows ceremony**
- Personalized assistance from the hotel's wedding coordinator
- Up-grade room for bride and groom (subject to availability)
- Late check-out for the bride and groom (subject to availability)
- Security Box
- Classic decoration with seasonal flowers
- Bouquet of the bride and Boutonnière of the groom
- Wedding cake for 10 people
- Sparkling wine for 10 people
- Pre-recorded music during the ceremony
- 10% discount in our Necui Spa for the bride and groom
- 10 photos of the ceremony
- Reservation at one of our a la carta restaurants

***A beach government fee is not included in the package. Rate from \$250USD.**

****Judge, legal expenses and legalization in the country of origin with additional fee.**

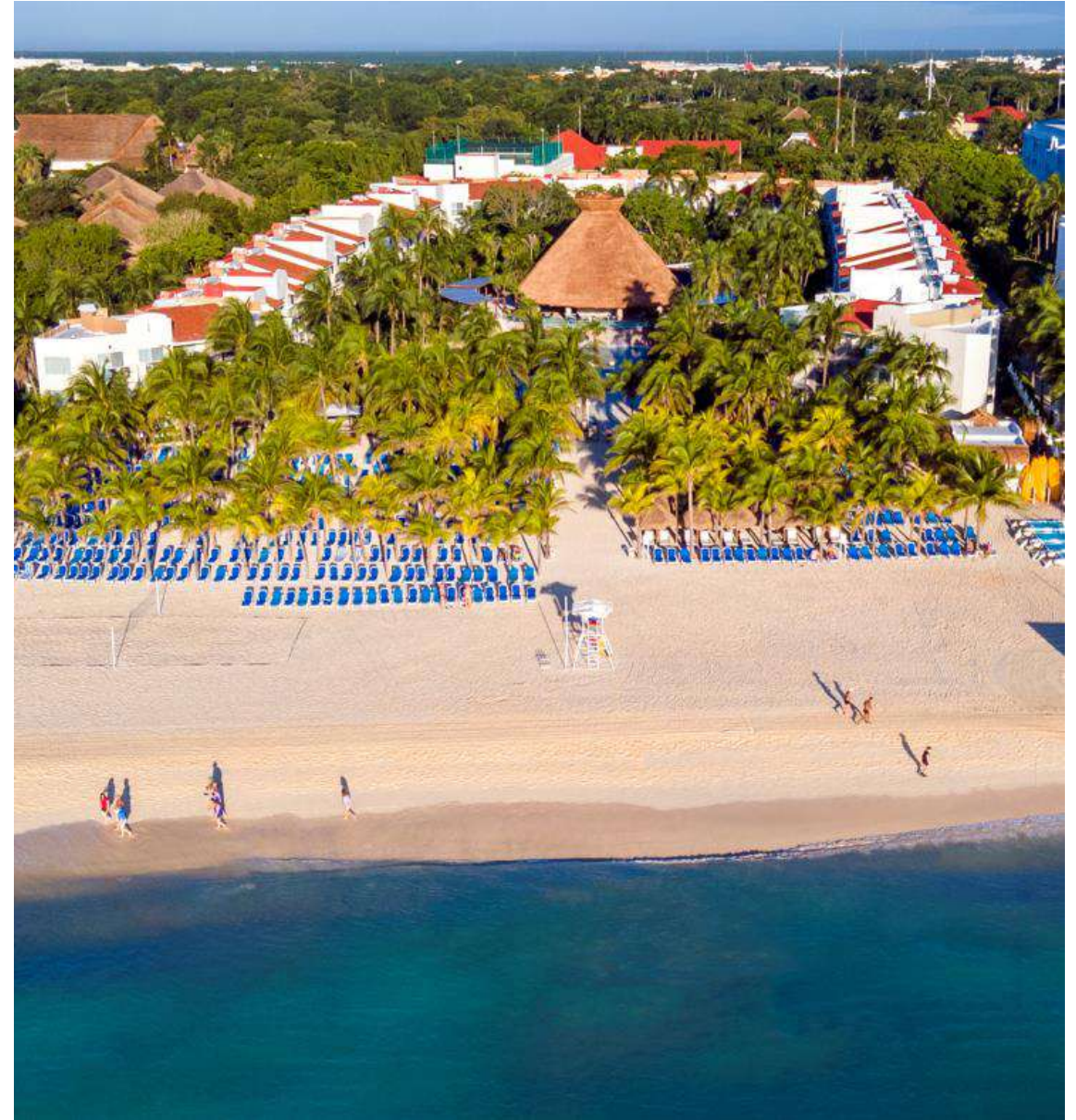
SPA, DIVING, GOLF AND EXCURSION PACKAGES ARE ALSO AVAILABLE



ROMANTIC DINNER PACKAGE (WITH ADDITIONAL CHARGE \$)

Enjoy a romantic dinner on the beach with the person you love. A waiter will at your entire disposal. Ask about the different menus and prices.

- *A beach government fee is not included in the package. Rate from \$250USD.***
- * Beach use fee with additional cost starting from \$ 250USD***
- ** Judge, legal fees and legalization in the country of origin with additional cost***



GENERAL INFORMATION

The check-in time is at 3:00 PM and the check-out is at 12:00 PM.

The hotel manages, for visitors, a day pass (9:00 AM – 6:00 PM), night pass (6:00 PM – 2:00 AM) or a full day pass (9:00 AM – 2:00 AM). Ask for prices and terms (does not include room).

The hotel accepts the following credit cards: American Express, Visa and Master Card.

According to decree number 34 of the Government of Quintana Roo, a mandatory fee for environmental sanitation is charged to the guest at the reception of the hotel of \$ 28.86 (TWENTY-EIGHT PESOS 86/100 M.N.) per room, per night of occupancy.

At the sister property Viva Wyndham Maya a meeting/conference room is at your disposal. The room has a capacity of 200 persons, which is divisible in two sections for 100 persons each. Ask for a price quote.

Note: Guests from Viva Wyndham Azteca may also enjoy all the services and facilities of Viva Wyndham Maya that is situated 500 meters down the road



HOTEL

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Código Postal 77710, Playa del Carmen, Quintana Roo, México
Hotel Phone: 52-984-87-741-00

CORPORATE OFFICE

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