



## DESCRIPTION AND LOCATION

This magnificent resort offers a culturally inspired ambiance, a high-energy atmosphere and international accents on both food and service. The 604-room beachfront resort Viva Wyndham Maya delivers an unforgettable all-inclusive vacation experience. Featuring an extensive array of day and nighttime diversions, Viva Wyndham Maya is the perfect choice for couples, singles, dive enthusiasts or anyone seeking the vacation of a lifetime.

In the Riviera Maya at the Playacar complex 2 miles or 3 kilometers from the city center of Playa del Carmen and 38 miles or 60 kilometers from Cancun International Airport.

# ROOM DESCRIPTION

604 Rooms

	NUMBER OF ROOMS	CAPACITY
Superior Garden View	482	SGL/DBL/TPL/CUAD
Superior Ocean View	28	SGL/DBL/TPL/CUAD
Deluxe Garden View	94	SGL/DBL/TPL/CUAD

## SUPERIOR GARDEN VIEW

- Two queen size beds or one king size bed
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with shower, bathtub upon request
- Mini refrigerator
- Hair dryer
- Ironing board and iron
- Balcony on higher floors or small terrace on the ground floor
- Safety deposit box \* (Additional cost)
- Free Wi-Fi
- Jar for water
- Adjoining rooms and cribs are available upon request
- Non smoking
- Power voltage 110 V, 60HZ
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request.



Superior Garden View



## SUPERIOR OCEAN VIEW

- Two queen size beds or one king size bed
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with shower, bathtub upon request
- Mini refrigerator
- Hair dryer
- Ironing board and iron
- Balcony on higher floors or small terrace on the ground floor
- Safety deposit box \* (Additional cost)
- Free Wi-Fi
- Jar for water
- Adjoining rooms and cribs are available upon request
- Non smoking
- Power voltage 110 V, 60HZ
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request.

## DELUXE GARDEN VIEW

- Two queen size beds
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with shower
- Mini refrigerator
- Hair dryer
- Ironing board and iron
- Balcony on higher floors or small terrace on the ground floor
- Safety deposit box \* (Additional cost)
- Free Wi-Fi
- Jar for water
- Adjoining rooms and cribs are available upon request
- Non smoking
- Power voltage 110 V, 60HZ
- The Deluxe rooms are modern rooms located at the back of the complex, near the adults-only pool and offer guests a garden view.



Superior Ocean View



Deluxe Garden View





## OUR ALL INCLUSIVE PACKAGE

- Breakfast / lunch / dinner
- Food & Beverages 24 hours
- Unlimited cocktails, drinks and house wines
- Pool Bar
- Welcome cocktail
- A la carte restaurants
- Café Maya
- Snack bar in the pool area
- Non-motorized water sports
- Daily activities
- International Animation Team
- Live nightly entertainment
- Theme parties
- Disco / Sports Bar
- Dance classes
- Weekly handcrafts market
- Gymnasium
- Climbing wall
- Archery
- Trapeze
- Sauna & Jacuzzi with cold water
- Drinking water dispensers in the hallways
- Safety deposit box (additional charge)
- Lounge chairs and beach towels
- Viva Kid's Club with swimming pool (for children from 4-12 years old, open from 8 AM until 6 PM)
- Mini disco
- Wi-Fi available in the room, lobby, gym, pool and restaurants
- Adult Pool
- Kids Pool
- Tips and taxes

\*\* Please consider that due to the contingency for Covid-19 some of the services may not be available.



## HOTEL FACILITIES AND RESTAURANTS

The hotel is located right on the beach and offers a pool with ocean view, whirlpool, cocktail and snack bar, lobby bar, 1 buffet and four a la carte restaurants:

- **LA TERRAZZA:** International buffet restaurant, open for breakfast (6.30 AM - 11 AM), lunch (12.30 PM - 3 PM) and dinner (6.30 PM – 10 PM), (no reservation required)
- **HACIENDA DON DIEGO:** Mexican a la carte restaurant (open for dinner, reservations required)
- **PORTOFINO:** A la carte restaurant with Mediterranean cuisine (open for dinner, reservations required)
- **MIRAMARE:** Italian a la carte restaurant (open for dinner, reservations required)
- **VIVA CAFÉ:** Fusion a la carte restaurant with an international and modern cuisine (open for dinner, reservations required)
- **EL ARRECIFE:** Snack-bar in the pool area and near the beach (Open from 11 AM - 7 PM and 10 PM - 6.30 AM, no reservation required)

\* Reservations are limited and depend on the length of the stay.

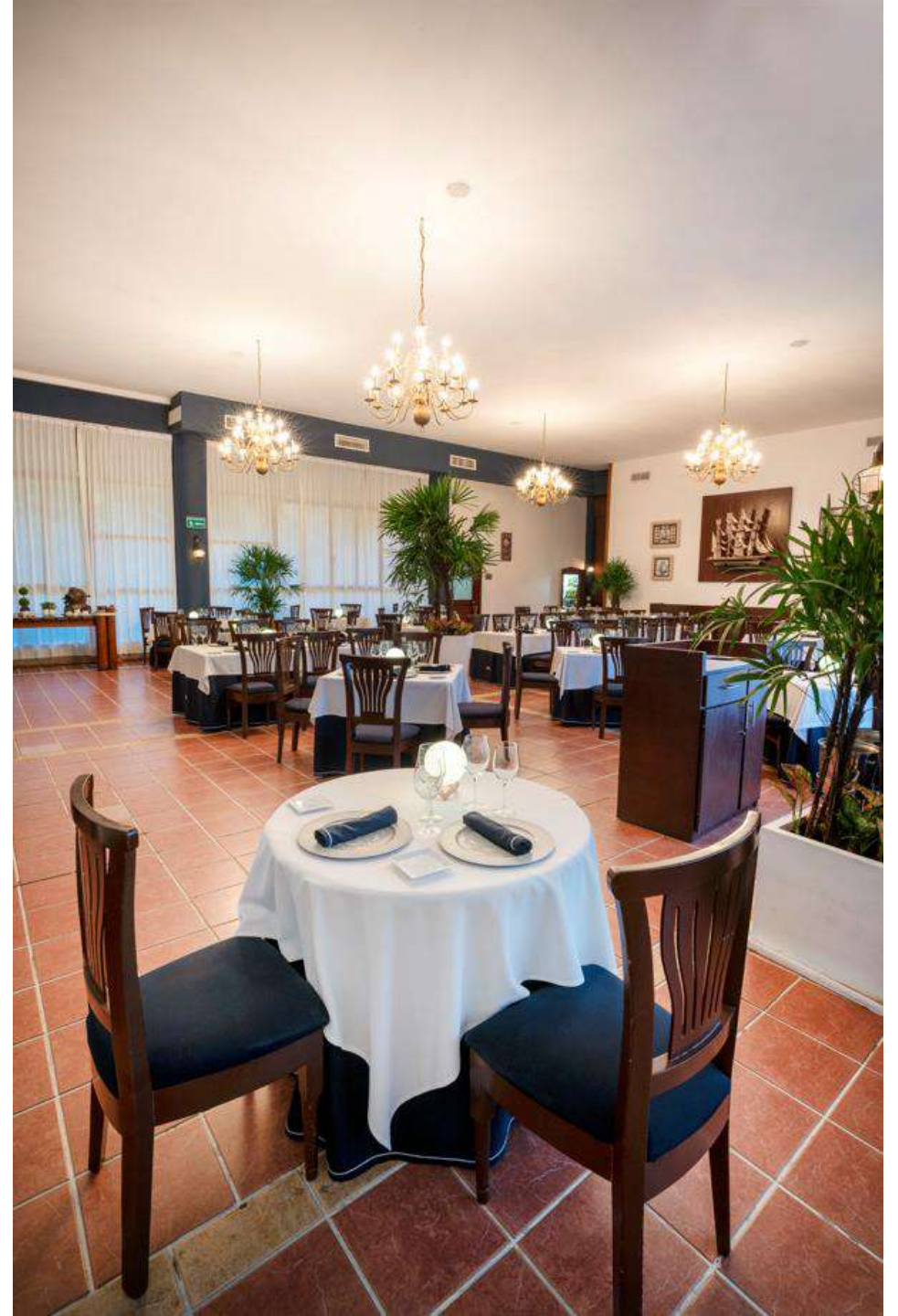


## HOTEL FACILITIES AND RESTAURANTS

In addition, guests may enjoy at the Viva Wyndham Azteca, with an additional charge:

- **IL PALCO:** Italian a la carte restaurant (open for dinner, reservations required).
- **BAMBOO:** Oriental a la carte restaurant (open for dinner, reservations required).
- **XUL-HA:** Mayan a la carte restaurant (open for dinner, reservations required).

\* Reservations are limited and depend on the length of the stay.







## THE HOTEL OFFERS

- Covered theater with capacity of 600 persons
- Discotheque / Sports Bar
- Tennis court
- Gymnasium
- Sauna, Jacuzzi with cold water & shower area
- Free parking
- Money exchange
- Guest services
- Amphibious wheelchair for disabled persons
- ATM machine (Mexican pesos)
- Baby sitting services\*

- Interactive workshop painting handcrafted ceramics with Mexican designs\*
- Spa\*
- Scuba Diving Center\*
- Tour desk\*
- Boutique\*
- Beauty parlor\*
- Photo shop\*
- Laundry services\*
- Medical service\*
- Car rental\*
- Meeting Room\*

*Additional Charge \**  
*No pets allowed \*\**

# SPORTS AND EXCURSIONS

## INCLUDED IN THE PACKAGE

- Windsurfing\*
- Kayaking\*
- Catamaran\*
- Tennis\* (artificial synthetic turf with floodlights)
- Boogie boards
- Introductory diving lesson in the pool\*
- Water aerobics
- Paddleboard
- Climbing Wall
- Archery
- Beach Volley
- Gym
- Trapeze
- Aerobics
- Stretching
- Bicycles
- Table tennis
- Bocce ball on the beach

*Free group lessons\**

**The Necui Spa** offers massages, manicures, pedicures, Turkish bath, Jacuzzi with hot and cold water, body and facial treatments for an additional charge.



## AVAILABLE WITH ADDITIONAL CHARGE (\$)

**Viva Excursions** offers a diversity of excursions:

### Land Excursions:

- Golf (Golf course Playacar)
- Visits to Mayan ruins

### Nearest Attractions:

- Xcaret / 10 mins.
- Puerto aventuras / 20 mins.
- Xel Ha / 30 mins.
- Tulum / 45 mins.
- Coba / 90 mins.
- Chichen Itza / 3hrs.
- Cancún: 60 mins. / Islas mujeres: 2hrs. / Cozumel: 45 mins.

### Acquatic Excursions:

- Fishing
- Snorkeling
- On-site diving center AQUA EXCURSIONS offers: diving courses for PADI certifications and a range of excursions for certified divers



# OPTIONAL PACKAGES

## HONEYMOON PACKAGE (NO FEE):

- Fruit plate
- Cheese and delicacies platter
- A souvenir photo and two t-shirts
- 10% of discount at Viva Club
- 10% of discount in Necui Spa
- Upgrade to a higher room category base on the hotel availability
- Early check-in and late check-out based on the hotel availability
- Breakfast in the room the day after your arrival
- A bottle of sparkling wine

Requirement: Copy of the marriage certificate required upon check in. If you got married in the last nine months you can enjoy, at no additional charge, the package above for a minimum of 4 days and 3 nights.

## WEDDING PACKAGE (ADDITIONAL SUPPLEMENT \$):

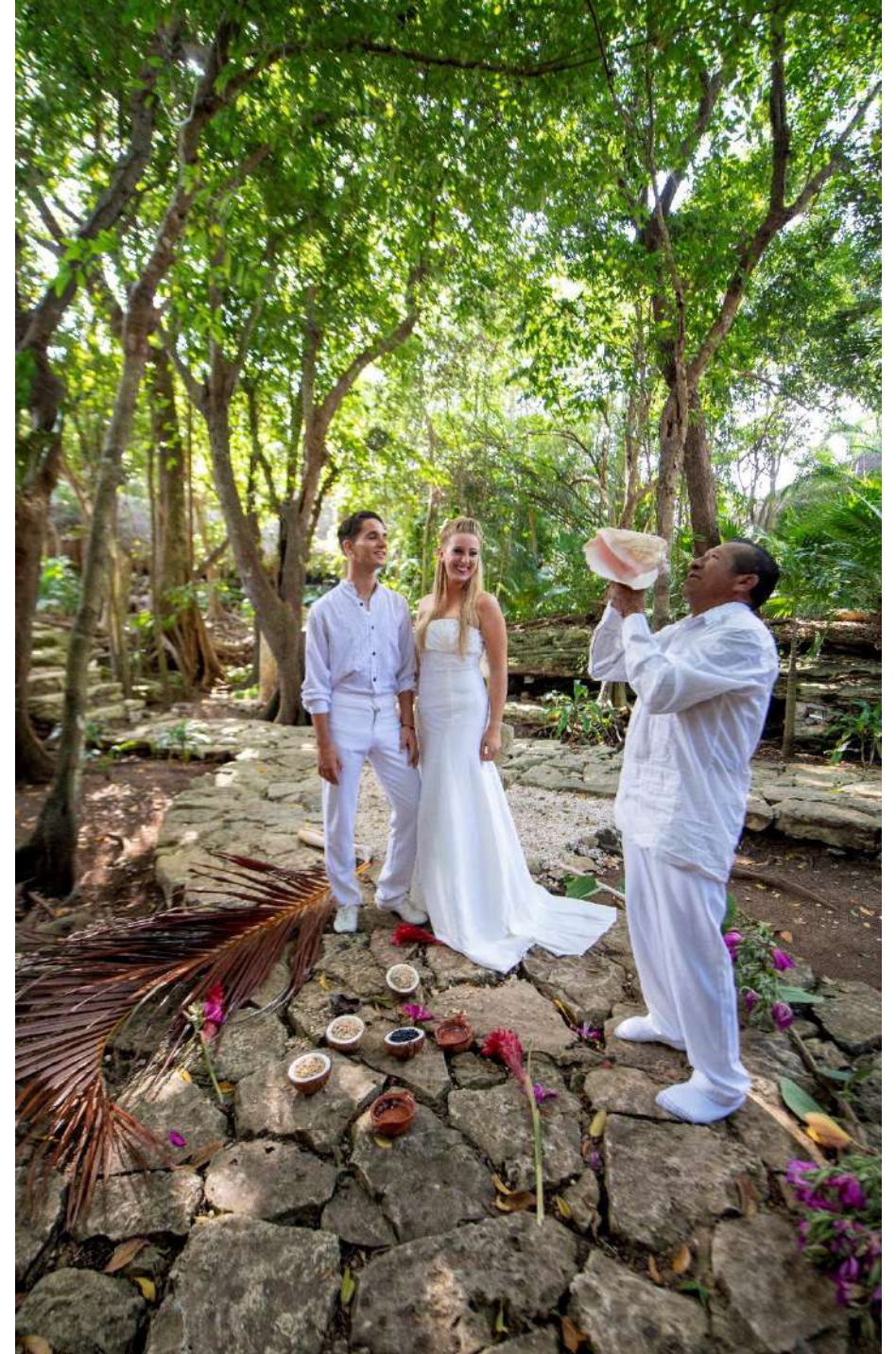
The Classic Package includes:

- Symbolic or renewal of vows ceremony\*\*
- Personalized assistance from the hotel's wedding coordinator
- Up-grade for the bride and groom (upon availability)
- Late check-out for the couple (upon availability)
- Security Box
- Classic decoration with seasonal flowers
- Bouquet for the bride and Boutonniere for the groom
- Wedding cake for 10 people
- Sparkling wine for 10 people
- Music pre-recorded during the ceremony
- 10% of discount in Necui Spa for the bride and groom
- 10 Photos of the ceremony
- Reservation in one of our á la carte restaurants

**\*A beach government fee is not included in the package. Rate from \$250USD.**

**\*\*Judge, legal expenses and legalization in the country of origin with additional fee.**

SPA, DIVING, GOLF & EXCURSIONS AVAILABLE





## ROMANTIC DINNER PACKAGE (WITH ADDITIONAL CHARGE \$)

Enjoy a romantic dinner on the beach with the person you love. A waiter will at your entire disposal. Ask about the different menus and prices.

**\*A beach government fee is not included in the package. Rate from \$250USD.**





## GENERAL INFORMATION

The check-in time is at 3:00 PM and the check-out is at 12:00 PM.

The hotel manages, for visitors, a day pass (9:00 AM – 6:00 PM), night pass (6:00 PM – 2:00 AM) or a full day pass (9:00 AM – 2:00 AM).

Ask for prices and terms (does not include room).

The hotel accepts the following credit cards: American Express, Visa and Master Card.

According to decree number 34 of the Government of Quintana Roo, a mandatory fee for environmental sanitation is charged to the guest at the reception of the hotel of \$ 28.86 (TWENTY-EIGHT PESOS 86/100 M.N.) per room, per night of occupancy.

The meeting/conference room has a capacity of 200 persons, which is divisible in two sections for 100 persons each. Ask for a price quote.



### HOTEL

Avenida Xaman-Ha, Manzana 5 Lote 1, Fraccionamiento Playacar,  
Código Postal 77710, Playa del Carmen, Quintana Roo, México  
Hotel Tel.: 52-984-87-346-00

### CORPORATE OFFICE

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