



VIVA MAYA
BY WYNDHAM
ALL-INCLUSIVE RESORTS



DESCRIPTION AND LOCATION

This magnificent resort offers a culturally inspired ambiance, a high-energy atmosphere and international accents on both food and service. The 604-room beachfront resort Viva Maya by Wyndham delivers an unforgettable all-inclusive vacation experience. Featuring an extensive array of day and nighttime diversions, Viva Maya by Wyndham is the perfect choice for couples, singles, dive enthusiasts or anyone seeking the vacation of a lifetime.

In the Riviera Maya at the Playacar complex 2 miles or 3 kilometers from the city center of Playa del Carmen and 38 miles or 60 kilometers from Cancun International Airport.

ROOM DESCRIPTION

604 Rooms

	NUMBER OF ROOMS	CAPACITY
Superior Garden View	482	SGL/DBL/TPL/CUAD
Superior Ocean View	28	SGL/DBL/TPL/CUAD
Deluxe Garden View	94	SGL/DBL/TPL/CUAD

SUPERIOR GARDEN VIEW

- Two queen size beds or one king size bed
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with shower, bathtub upon request
- Mini refrigerator
- Hair dryer
- Ironing board and iron
- Balcony on higher floors or small terrace on the ground floor
- Safety deposit box * (Additional cost)
- Free Wi-Fi
- Jar for water
- Adjoining rooms and cribs are available upon request
- Non smoking
- Power voltage 110 V, 60HZ
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request.



Superior Garden View

SUPERIOR OCEAN VIEW

- Two queen size beds or one king size bed
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with shower, bathtub upon request
- Mini refrigerator
- Hair dryer
- Ironing board and iron
- Balcony on higher floors or small terrace on the ground floor
- Safety deposit box * (Additional cost)
- Free Wi-Fi
- Jar for water
- Adjoining rooms and cribs are available upon request
- Non smoking
- Power voltage 110 V, 60HZ
- Handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request.

DELUXE GARDEN VIEW

- Two queen size beds
- Air conditioner
- Flat screen television
- Telephone
- Bathroom with shower
- Mini refrigerator
- Hair dryer
- Ironing board and iron
- Balcony on higher floors or small terrace on the ground floor
- Safety deposit box * (Additional cost)
- Free Wi-Fi
- Jar for water
- Adjoining rooms and cribs are available upon request
- Non smoking
- Power voltage 110 V, 60HZ
- The Deluxe rooms are modern rooms located at the back of the complex, near the adults-only pool and offer guests a garden view.



Superior Ocean View



Deluxe Garden View



OUR ALL INCLUSIVE PACKAGE

- Breakfast / lunch / dinner
- Food & Beverages 24 hours
- Unlimited cocktails, drinks and house wines
- Pool Bar
- Welcome cocktail
- A la carte restaurants
- Café Maya
- Snack bar in the pool area
- Non-motorized water sports
- Daily activities
- International Animation Team
- Live nightly entertainment
- Theme parties
- Disco / Sports Bar
- Dance classes
- Weekly handcrafts market
- Gymnasium
- Climbing wall
- Archery
- Trapeze
- Sauna & Jacuzzi with cold water
- Drinking water dispensers in the hallways
- Safety deposit box (additional charge)
- Lounge chairs and beach towels
- Viva Kid's Club with swimming pool (for children from 4-12 years old, open from 8 AM until 6 PM)
- Mini disco
- Wi-Fi available in the room, lobby, gym, pool and restaurants
- Adult Pool
- Kids Pool
- Tips and taxes

** Please consider that due to the contingency for Covid-19 some of the services may not be available.

HOTEL FACILITIES AND RESTAURANTS

The hotel is located right on the beach and offers a pool with ocean view, whirlpool, cocktail and snack bar, lobby bar, 1 buffet and four a la carte restaurants:

- **LA TERRAZZA:** International buffet restaurant, open for breakfast (6.30 AM - 11 AM), lunch (12.30 PM - 3 PM) and dinner (6.30 PM – 10 PM), (no reservation required)
- **HACIENDA DON DIEGO:** Mexican a la carte restaurant (open for dinner, reservations required)
- **PORTOFINO:** A la carte restaurant with Mediterranean cuisine (open for dinner, reservations required)
- **MIRAMARE:** Italian a la carte restaurant (open for dinner, reservations required)
- **VIVA CAFÉ:** Fusion a la carte restaurant with an international and modern cuisine (open for dinner, reservations required)
- **EL ARRECIFE:** Snack-bar in the pool area and near the beach (Open from 11 AM - 7 PM and 10 PM - 6.30 AM, no reservation required)
- **NEW CAFÉ MAYA:** Coffee shop (Open from 7 AM - 6 PM, no reservation required)

* Reservations are limited and depend on the length of the stay.



HOTEL FACILITIES AND RESTAURANTS

In addition, guests may enjoy at the Viva Azteca by Wyndham, with an additional charge:

- **IL PALCO:** Italian a la carte restaurant (open for dinner, reservations required).
- **BAMBOO:** Oriental a la carte restaurant (open for dinner, reservations required).
- **XUL-HA:** Mayan a la carte restaurant (open for dinner, reservations required).

* Reservations are limited and depend on the length of the stay.





THE HOTEL OFFERS

- Covered theater with capacity of 600 persons
- Discotheque / Sports Bar
- Tennis court
- Gymnasium
- Sauna, Jacuzzi with cold water & shower area
- Free parking
- Money exchange
- Guest services
- Amphibious wheelchair for disabled persons
- ATM machine (Mexican pesos)
- Baby sitting services*
- Interactive workshop painting handcrafted ceramics with Mexican designs*
- Spa*
- Scuba Diving Center*
- Tour desk*
- Boutique*
- Beauty parlor*
- Photo shop*
- Laundry services*
- Medical service*
- Car rental*
- Meeting Room*

*Additional Charge **
*No pets allowed ***

SPORTS AND EXCURSIONS

INCLUDED IN THE PACKAGE

- Windsurfing*
- Kayaking*
- Catamaran*
- Tennis* (artificial synthetic turf with floodlights)
- Boogie boards
- Introductory diving lesson in the pool*
- Water aerobics
- Paddleboard
- Climbing Wall
- Archery
- Beach Volley
- Gym
- Trapeze
- Aerobics
- Stretching
- Bicycles
- Table tennis
- Bocce ball on the beach

*Free group lessons**

The Necui Spa offers massages, manicures, pedicures, Turkish bath, Jacuzzi with hot and cold water, body and facial treatments for an additional charge.



AVAILABLE WITH ADDITIONAL CHARGE (\$)

Viva Excursions offers a diversity of excursions:

Land Excursions:

- Golf (Golf course Playacar)
- Visits to Mayan ruins

Nearest Attractions:

- Xcaret / 10 mins.
- Puerto aventuras / 20 mins.
- Xel Ha / 30 mins.
- Tulum / 45 mins.
- Coba / 90 mins.
- Chichen Itza / 3hrs.
- Cancún: 60 mins. / Islas mujeres: 2hrs. / Cozumel: 45 mins.

Acquatic Excursions:

- Fishing
- Snorkeling
- On-site diving center AQUA EXCURSIONS offers: diving courses for PADI certifications and a range of excursions for certified divers

OPTIONAL PACKAGES

HONEYMOON PACKAGE (NO FEE):

- Fruit plate
- Cheese and delicacies platter
- A souvenir photo and two t-shirts
- 10% of discount at Viva Club
- 10% of discount in Necui Spa
- Upgrade to a higher room category base on the hotel availability
- Early check-in and late check-out based on the hotel availability
- Breakfast in the room the day after your arrival
- A bottle of sparkling wine

Requirement: Copy of the marriage certificate required upon check in. If you got married in the last nine months you can enjoy, at no additional charge, the package above for a minimum of 4 days and 3 nights.

WEDDING PACKAGE (ADDITIONAL SUPPLEMENT \$):

The Classic Package includes:

- Symbolic or renewal of vows ceremony**
- Personalized assistance from the hotel's wedding coordinator
- Up-grade for the bride and groom (upon availability)
- Late check-out for the couple (upon availability)
- Security Box
- Classic decoration with seasonal flowers
- Bouquet for the bride and Boutonniere for the groom
- Wedding cake for 10 people
- Sparkling wine for 10 people
- Music pre-recorded during the ceremony
- 10% of discount in Necui Spa for the bride and groom
- 10 Photos of the ceremony
- Reservation in one of our á la carte restaurants

***A beach government fee is not included in the package. Rate from \$250USD.**

****Judge, legal expenses and legalization in the country of origin with additional fee.**

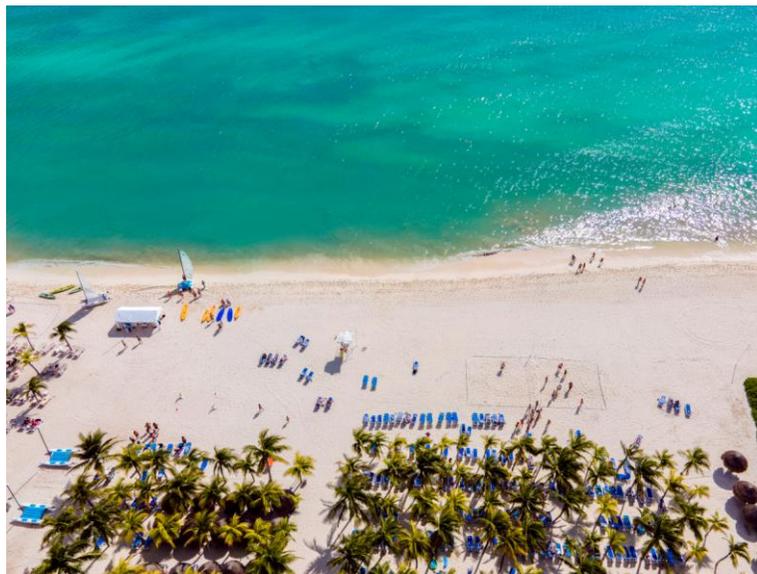
SPA, DIVING, GOLF & EXCURSIONS AVAILABLE



ROMANTIC DINNER PACKAGE (WITH ADDITIONAL CHARGE \$)

Enjoy a romantic dinner on the beach with the person you love. A waiter will at your entire disposal. Ask about the different menus and prices.

***A beach government fee is not included in the package. Rate from \$250USD.**



GENERAL INFORMATION

The check-in time is at 3:00 PM and the check-out is at 12:00 PM.

The hotel manages, for visitors, a day pass (9:00 AM – 6:00 PM), night pass (6:00 PM – 2:00 AM) or a full day pass (9:00 AM – 2:00 AM).
Ask for prices and terms (does not include room).

The hotel accepts the following credit cards: American Express, Visa and Master Card.

According to decree number 34 of the Government of Quintana Roo, a mandatory fee for environmental sanitation is charged to the guest at the reception of the hotel of \$ 28.86 (TWENTY-EIGHT PESOS 86/100 M.N.) per room, per night of occupancy.
The meeting/conference room has a capacity of 200 persons, which is divisible in two sections for 100 persons each. Ask for a price quote.



HOTEL

Avenida Xaman-Ha, Manzana 5 Lote 1, Fraccionamiento Playacar,
Código Postal 77710, Playa del Carmen, Quintana Roo, México
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