

TERMS AND CONDITIONS: Travel Agent Contest

1. All entrants must be Canadian residents over the age of 18 and a certified travel agent to remain eligible for this competition.
2. The competition closes on the May 27, 2024.
3. The winner notified by the May 31, 2024 or within two weeks the competition closing date.
4. The winner will be randomly drawn from the eligible prize pool (users must complete the contest in full) and will need to respond within 48 hours of this to accept being the winner, or another winner will be chosen. Attempts will be made to notify the winner by the email provided at the time of entry.
5. The prize includes a three-night complimentary stay to Hyatt Vivid Grand Island.
6. Travel insurance is not included and must be purchased before travel. Winners are responsible for making sure they are adequately insured.
7. Prize winners are responsible for obtaining any visas required for them or their companions for any travel applicable in the prize.
8. Prize winners are responsible for payment of any additional items not included in the prize (e.g. meals other than stated, hotel laundry, mini bar, room service, telephone calls etc).
9. All travellers must travel together. If the travellers are unable to travel in accordance with the above or unavailable date restrictions, the winner shall be deemed to have forfeited the prize and another winner will be chosen.
10. This certificate is valid for a complimentary stay for two adults in the lead-in room category for the number of nights outlined on the certificate. Valid only for use by the guest and hotel specified on the certificate. Any additional guest(s) in the room must pay directly to the resort upon check-in, not to exceed allowable room occupancy. Upgrades may be available at an additional cost to the guest. Blackout dates and other restrictions may apply. A reservation must be made in order to guarantee space as

availability can change frequently. Reservations must be made for a minimum of 120 days prior to arrival for travel January – April and a minimum of 30 days prior to arrival for travel May – December. Any modifications made for travel January – April must be made 30 days prior to arrival. Reservations are subject to complimentary allotment and may not be available even if rooms are available on the brand specific website or through another travel provider. Not combinable with any other promotional offer, comp stays or certificate(s). Certificate holds no cash value is non-exchangeable and may not be split into multiple stays or extended past outlined expiration date. Airfare, airfare tax, transportation, room charges incurred, spa treatments, telephone calls, incidentals and all other additional expenses are not included. Certificate valid for use only when contacting the resort on the certificate directly. Not applicable when visiting Hyatt Inclusive Collections' branded website, tour operator, call center or through a travel professional. This original certificate is required at check in; otherwise, the complimentary reservation will be void and payment in full will be required.

11. This prize has no cash value and it cannot be transferred, exchanged for cash or an alternative holiday, or combined with any other offer, promotions or discount.
12. Once the booking is confirmed, changes to the names, date or nature of the booking are not permitted.
13. Holidays are redeemable only by the named winner and must not be sold on to any other party.
14. Winners must claim their prize and book the holiday by (May 20, 2025).
15. The promoter (WheelsUpNetwork) reserves the right to verify the validity of entries and the promoter's decision is final.
16. The organizer (Inclusive Collection, part of World of Hyatt) reserves the right to change any condition of this competition, without notice.
17. The organizer reserves the right to substitute the prize or any part of the prize (due to unavailability or for any other reason) with a different prize or part of the prize of equal monetary value.

18. Both the promoter and organizer assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to or alteration of entries.
19. Neither the promoter, the organizer nor any other person or party associated with this promotion shall be liable for any loss or damage suffered (including but not limited to indirect or consequential loss or damage) or personal injury suffered or sustained in connection with either participation in this promotion or with any prizes offered.
20. Employees of the Promoter and Organizer and all other prize partners, its agents or anyone professionally connected with the promotion, and their families, are excluded from entering this competition.
21. The Promoter collects participants' personal information in order to conduct the promotion. If the information requested is not provided, the participant may not take part in the promotion.
22. The prizewinner will be informed by email, and their name and personal details may be used in future promotions associated with the organizer and the promoter.
23. By entering this competition, you agree to allow future communications from the Organizers and Promoters of this competition. You may however unsubscribe at any time.